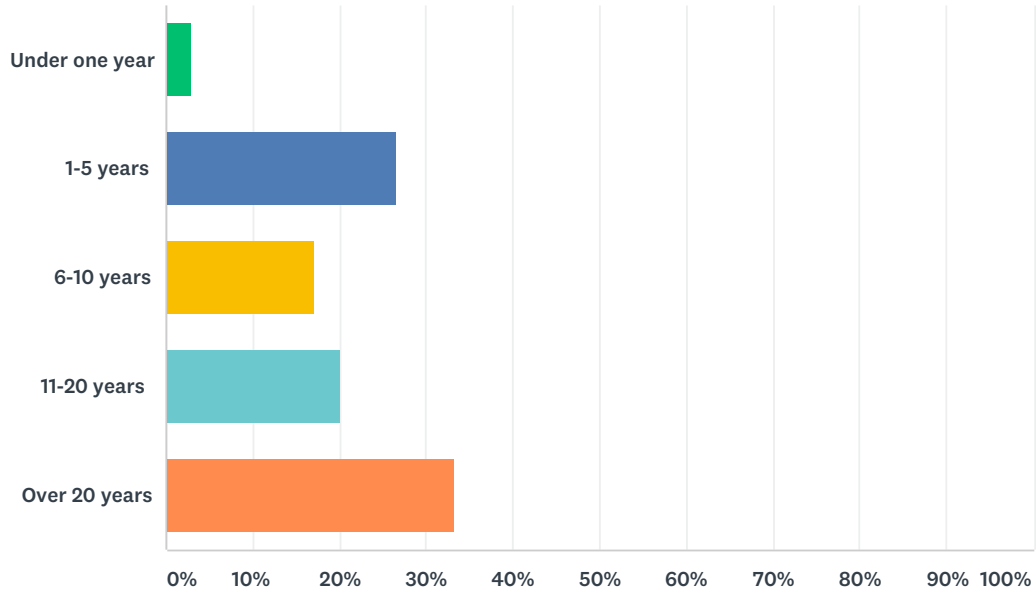


Q1 How long have you been in operation in Downtown Victoria

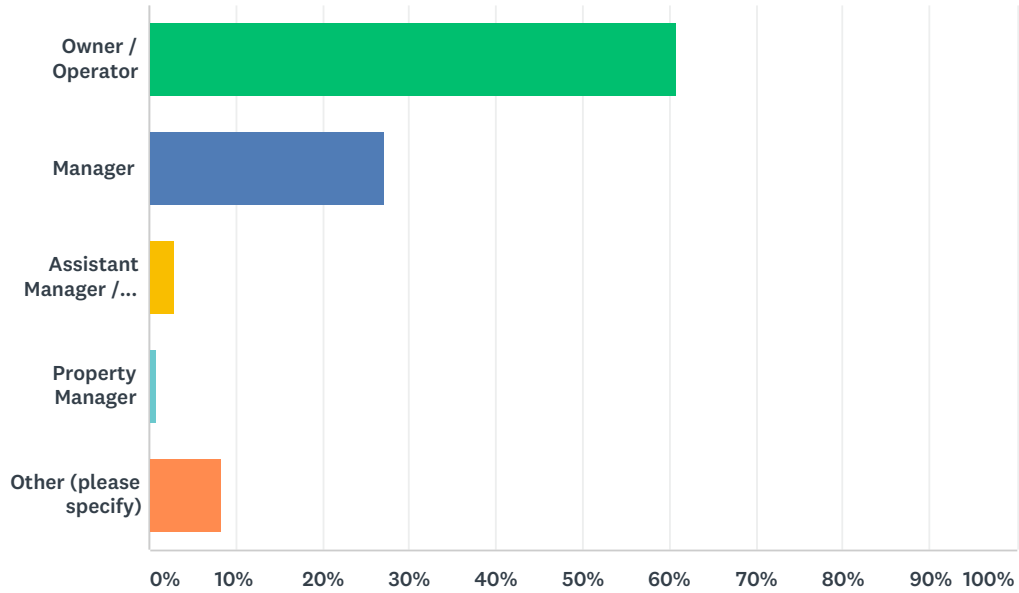
Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
Under one year	2.84%	11
1-5 years	26.61%	103
6-10 years	17.05%	66
11-20 years	20.16%	78
Over 20 years	33.33%	129
TOTAL		387

Q2 What is your position at this business/organization?

Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
Owner / Operator	60.98%	236
Manager	27.13%	105
Assistant Manager / Supervisor	2.84%	11
Property Manager	0.78%	3
Other (please specify)	8.27%	32
TOTAL		387

#	OTHER (PLEASE SPECIFY)	DATE
1	Operations	4/12/2019 11:43 AM
2	CEO	4/10/2019 1:11 PM
3	Receptionist	4/10/2019 10:39 AM
4	Operations Assistant	4/10/2019 9:34 AM
5	General Manager	4/9/2019 2:13 PM
6	Guest Services	4/6/2019 6:49 PM
7	Marketing & Communications Assistant	4/5/2019 11:54 AM
8	Administrator	4/2/2019 3:25 PM
9	Facilities Coordinator	4/2/2019 9:35 AM
10	General Manager	4/2/2019 8:30 AM
11	Operations Assistant	4/1/2019 3:39 PM
12	Marketing Coordinator	4/1/2019 3:16 PM
13	CTO	3/26/2019 9:07 AM

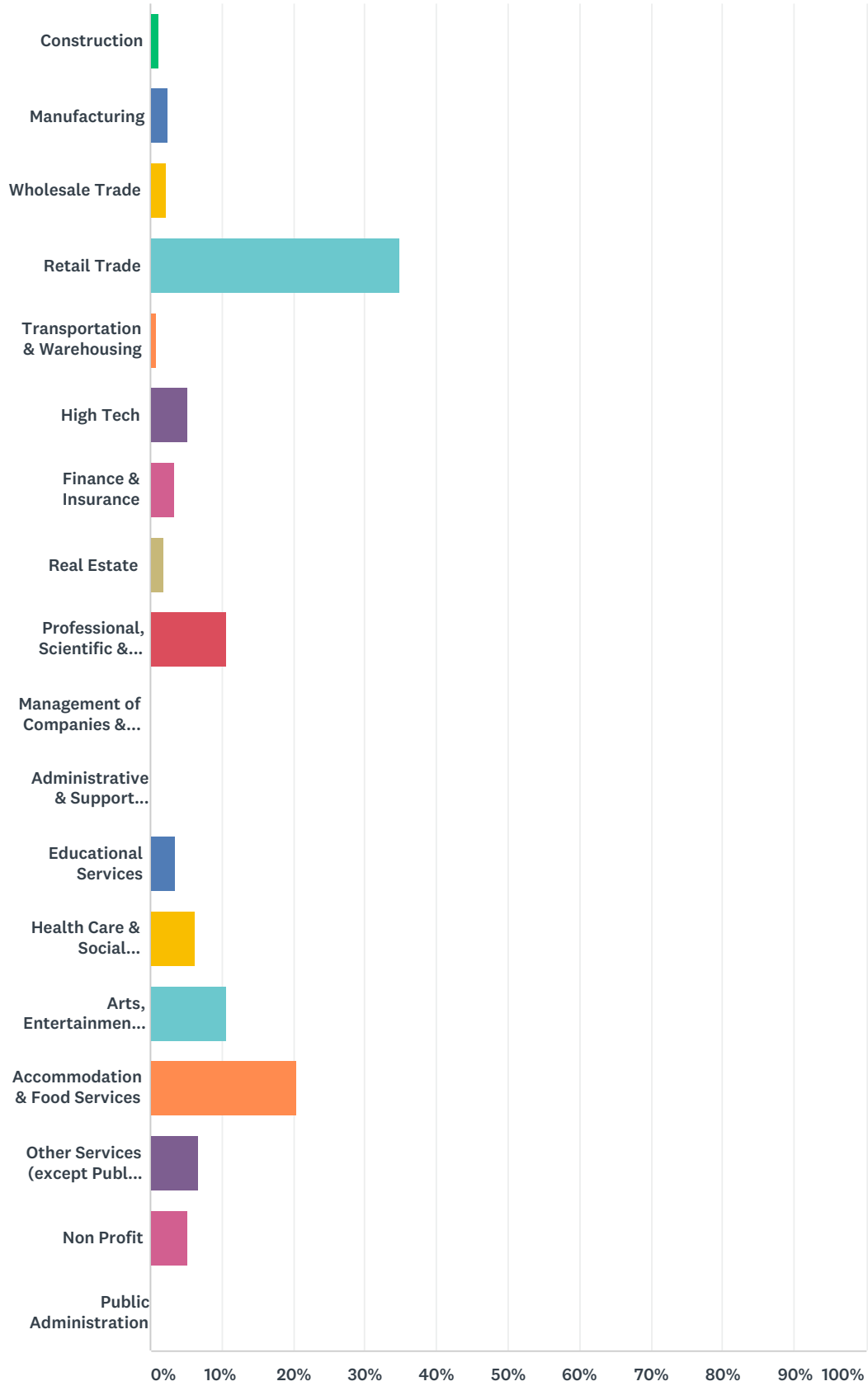
DVBA Membership Survey

14	CEO	3/25/2019 4:57 PM
15	Client Services	3/25/2019 2:43 PM
16	Executive Assistant	3/25/2019 2:35 PM
17	Administrator	3/25/2019 2:06 PM
18	President	3/24/2019 4:31 PM
19	Human Resources	3/22/2019 3:18 PM
20	Administrative Assistant	3/21/2019 2:51 PM
21	associate/optician	3/21/2019 1:32 PM
22	Retail Director	3/21/2019 9:08 AM
23	Executive Director	3/20/2019 3:24 PM
24	Office Administrator	3/20/2019 10:34 AM
25	Executive Director	3/14/2019 11:01 AM
26	Administration	3/14/2019 10:23 AM
27	Property Administrator	3/14/2019 9:25 AM
28	Project Coordinator	3/14/2019 8:11 AM
29	Leaseholder	3/13/2019 12:54 PM
30	Executive Director	3/13/2019 12:44 PM
31	Chair of the volunteer board	3/12/2019 4:22 PM
32	Marketing	3/12/2019 4:05 PM

Q3 In which Industry Sector do you operate?

Answered: 387 Skipped: 32

DVBA Membership Survey



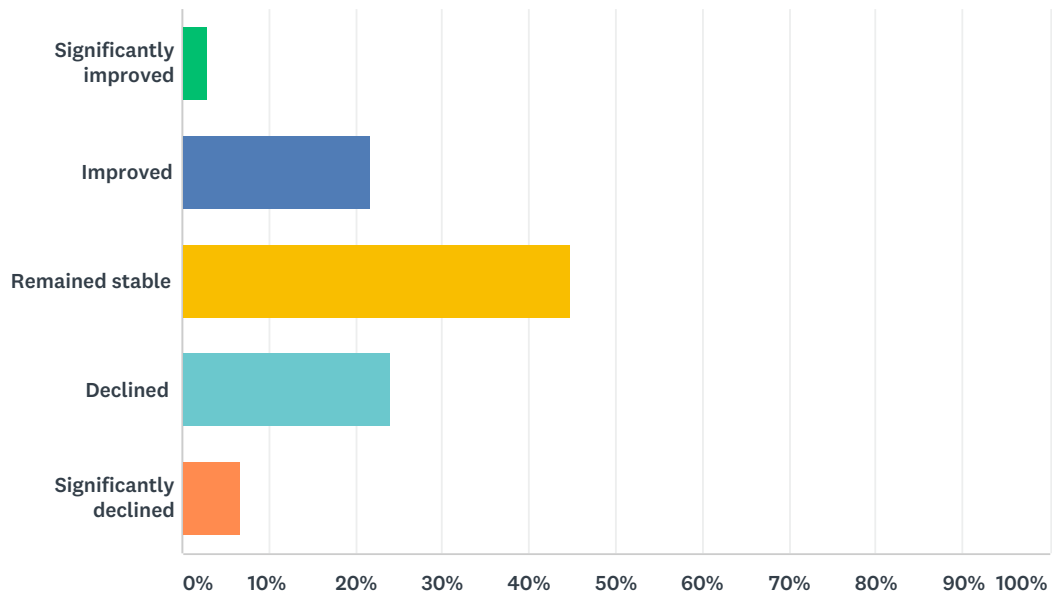
ANSWER CHOICES	RESPONSES
Construction	1.29% 5

DVBA Membership Survey

Manufacturing	2.58%	10
Wholesale Trade	2.33%	9
Retail Trade	34.88%	135
Transportation & Warehousing	0.78%	3
High Tech	5.17%	20
Finance & Insurance	3.36%	13
Real Estate	1.81%	7
Professional, Scientific & Technical Services	10.59%	41
Management of Companies & Enterprises	0.00%	0
Administrative & Support Services	0.26%	1
Educational Services	3.62%	14
Health Care & Social Assistance	6.20%	24
Arts, Entertainment, & Recreation	10.59%	41
Accommodation & Food Services	20.41%	79
Other Services (except Public Administration)	6.72%	26
Non Profit	5.17%	20
Public Administration	0.26%	1
Total Respondents: 387		

Q4 How would you describe the overall business climate of Downtown Victoria in the past year?

Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
Significantly improved	2.84%	11
Improved	21.71%	84
Remained stable	44.70%	173
Declined	24.03%	93
Significantly declined	6.72%	26
TOTAL		387

Q5 How many staff do you employ, including yourself? (Please respond with a zero, if appropriate, in a given category.)

Answered: 387 Skipped: 32

ANSWER CHOICES	RESPONSES
Full-time	100.00% 387
Part-time	100.00% 387
Seasonal	100.00% 387

#	FULL-TIME	DATE
1	2	4/12/2019 12:06 PM
2	7	4/12/2019 11:43 AM
3	four	4/11/2019 2:22 PM
4	24	4/11/2019 12:36 PM
5	80	4/11/2019 11:19 AM
6	95	4/11/2019 10:07 AM
7	7	4/10/2019 9:37 PM
8	20	4/10/2019 9:12 PM
9	4	4/10/2019 8:56 PM
10	2	4/10/2019 4:01 PM
11	50	4/10/2019 3:55 PM
12	6	4/10/2019 3:10 PM
13	2	4/10/2019 2:51 PM
14	40	4/10/2019 1:27 PM
15	20	4/10/2019 1:27 PM
16	238	4/10/2019 1:11 PM
17	2	4/10/2019 12:54 PM
18	13	4/10/2019 12:35 PM
19	2	4/10/2019 11:44 AM
20	4	4/10/2019 10:55 AM
21	1	4/10/2019 10:39 AM
22	20	4/10/2019 9:48 AM
23	1	4/10/2019 9:38 AM
24	35	4/10/2019 9:34 AM
25	0	4/10/2019 9:30 AM
26	25	4/10/2019 9:17 AM
27	18	4/10/2019 9:16 AM
28	0	4/10/2019 8:41 AM
29	40	4/10/2019 8:41 AM

DVBA Membership Survey

30	0	4/10/2019 8:36 AM
31	7	4/10/2019 8:19 AM
32	2	4/10/2019 8:10 AM
33	1	4/9/2019 4:13 PM
34	30	4/9/2019 2:54 PM
35	14	4/9/2019 2:35 PM
36	50	4/9/2019 2:13 PM
37	60	4/9/2019 12:42 PM
38	0	4/9/2019 12:25 PM
39	16	4/9/2019 12:07 PM
40	2	4/9/2019 11:26 AM
41	64	4/9/2019 11:17 AM
42	200	4/8/2019 6:50 PM
43	0	4/8/2019 3:48 PM
44	60	4/8/2019 10:57 AM
45	20	4/8/2019 9:54 AM
46	50	4/8/2019 9:52 AM
47	2	4/8/2019 8:47 AM
48	5	4/7/2019 3:17 PM
49	3	4/7/2019 1:00 PM
50	15	4/6/2019 6:49 PM
51	25	4/6/2019 6:18 PM
52	3	4/6/2019 3:56 PM
53	6	4/6/2019 2:13 PM
54	1	4/6/2019 1:45 PM
55	2	4/6/2019 1:24 PM
56	0	4/6/2019 1:12 PM
57	1	4/6/2019 11:48 AM
58	15	4/6/2019 11:30 AM
59	50	4/6/2019 11:23 AM
60	400	4/6/2019 11:15 AM
61	2	4/6/2019 10:28 AM
62	5	4/6/2019 10:09 AM
63	3	4/6/2019 9:53 AM
64	Four	4/6/2019 9:41 AM
65	2	4/6/2019 9:35 AM
66	3	4/6/2019 9:05 AM
67	6	4/6/2019 9:00 AM
68	4	4/6/2019 8:47 AM
69	2	4/6/2019 8:40 AM
70	3	4/6/2019 8:26 AM

DVBA Membership Survey

71	10	4/6/2019 8:17 AM
72	6	4/6/2019 8:16 AM
73	7	4/6/2019 8:12 AM
74	15	4/5/2019 11:54 AM
75	8	4/5/2019 11:44 AM
76	10	4/4/2019 1:19 PM
77	4	4/3/2019 10:53 AM
78	4	4/2/2019 3:25 PM
79	0	4/2/2019 1:20 PM
80	0	4/2/2019 11:56 AM
81	9	4/2/2019 11:09 AM
82	0	4/2/2019 11:06 AM
83	1	4/2/2019 10:08 AM
84	1	4/2/2019 9:35 AM
85	6	4/2/2019 8:30 AM
86	4	4/2/2019 7:23 AM
87	2	4/2/2019 6:43 AM
88	18	4/1/2019 8:40 PM
89	8	4/1/2019 6:44 PM
90	2	4/1/2019 5:21 PM
91	2	4/1/2019 4:51 PM
92	3	4/1/2019 4:35 PM
93	2	4/1/2019 4:25 PM
94	12	4/1/2019 4:01 PM
95	6	4/1/2019 3:50 PM
96	4500	4/1/2019 3:41 PM
97	40	4/1/2019 3:39 PM
98	3	4/1/2019 3:32 PM
99	4	4/1/2019 3:31 PM
100	15	4/1/2019 3:20 PM
101	6	4/1/2019 3:20 PM
102	3	4/1/2019 3:17 PM
103	6	4/1/2019 3:16 PM
104	1	3/30/2019 4:29 PM
105	6	3/29/2019 10:36 AM
106	0	3/28/2019 2:55 PM
107	30	3/27/2019 12:38 PM
108	4	3/27/2019 4:53 AM
109	2	3/26/2019 10:02 PM
110	2	3/26/2019 5:05 PM
111	10	3/26/2019 1:52 PM

DVBA Membership Survey

112	18	3/26/2019 11:36 AM
113	1	3/26/2019 11:35 AM
114	9	3/26/2019 11:32 AM
115	1	3/26/2019 11:05 AM
116	10	3/26/2019 11:02 AM
117	1	3/26/2019 9:08 AM
118	5	3/26/2019 9:07 AM
119	30	3/26/2019 9:06 AM
120	3	3/26/2019 6:33 AM
121	2	3/26/2019 1:11 AM
122	3	3/25/2019 9:09 PM
123	150	3/25/2019 8:36 PM
124	15	3/25/2019 6:38 PM
125	15	3/25/2019 6:37 PM
126	3	3/25/2019 5:54 PM
127	7	3/25/2019 5:19 PM
128	4	3/25/2019 5:00 PM
129	14	3/25/2019 4:57 PM
130	4	3/25/2019 4:09 PM
131	4	3/25/2019 3:27 PM
132	6	3/25/2019 3:26 PM
133	10	3/25/2019 3:13 PM
134	9	3/25/2019 3:05 PM
135	6	3/25/2019 3:01 PM
136	77	3/25/2019 3:00 PM
137	0	3/25/2019 2:54 PM
138	3	3/25/2019 2:51 PM
139	5	3/25/2019 2:48 PM
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141	12	3/25/2019 2:35 PM
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143	2	3/25/2019 2:25 PM
144	1	3/25/2019 2:24 PM
145	30	3/25/2019 2:22 PM
146	6	3/25/2019 2:21 PM
147	3	3/25/2019 2:17 PM
148	1	3/25/2019 2:13 PM
149	13	3/25/2019 2:12 PM
150	40	3/25/2019 2:09 PM
151	2	3/25/2019 2:07 PM
152	2	3/25/2019 2:07 PM

DVBA Membership Survey

153	2	3/25/2019 2:07 PM
154	3	3/25/2019 2:06 PM
155	4	3/25/2019 2:03 PM
156	0	3/24/2019 4:31 PM
157	1	3/24/2019 4:04 PM
158	7	3/24/2019 9:08 AM
159	9	3/23/2019 10:42 PM
160	2	3/23/2019 5:08 PM
161	4	3/23/2019 9:52 AM
162	50	3/22/2019 3:18 PM
163	8	3/22/2019 1:43 PM
164	0	3/22/2019 1:05 PM
165	7	3/22/2019 10:49 AM
166	18	3/22/2019 10:21 AM
167	1	3/22/2019 10:09 AM
168	20	3/22/2019 8:52 AM
169	3	3/21/2019 11:03 PM
170	3	3/21/2019 10:44 PM
171	3	3/21/2019 10:22 PM
172	1	3/21/2019 8:53 PM
173	2	3/21/2019 7:10 PM
174	2	3/21/2019 6:23 PM
175	15	3/21/2019 6:04 PM
176	1	3/21/2019 3:56 PM
177	10	3/21/2019 3:28 PM
178	3	3/21/2019 3:06 PM
179	1	3/21/2019 2:56 PM
180	6	3/21/2019 2:51 PM
181	0	3/21/2019 2:42 PM
182	5	3/21/2019 2:42 PM
183	5	3/21/2019 2:14 PM
184	2	3/21/2019 1:44 PM
185	1	3/21/2019 1:41 PM
186	One	3/21/2019 1:41 PM
187	5	3/21/2019 1:36 PM
188	5	3/21/2019 1:35 PM
189	4	3/21/2019 1:32 PM
190	1	3/21/2019 12:57 PM
191	28	3/21/2019 12:36 PM
192	3	3/21/2019 11:59 AM
193	3	3/21/2019 11:55 AM

DVBA Membership Survey

194	0	3/21/2019 11:28 AM
195	7	3/21/2019 10:50 AM
196	5	3/21/2019 10:44 AM
197	2	3/21/2019 10:28 AM
198	2	3/21/2019 10:03 AM
199	7	3/21/2019 9:14 AM
200	8	3/21/2019 9:08 AM
201	2	3/21/2019 8:39 AM
202	24	3/21/2019 7:56 AM
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206	5	3/20/2019 11:05 PM
207	5	3/20/2019 10:29 PM
208	2	3/20/2019 9:20 PM
209	3	3/20/2019 7:55 PM
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211	5	3/20/2019 6:54 PM
212	13	3/20/2019 6:34 PM
213	15	3/20/2019 6:22 PM
214	2	3/20/2019 6:15 PM
215	10	3/20/2019 5:52 PM
216	26	3/20/2019 5:43 PM
217	2	3/20/2019 5:30 PM
218	4	3/20/2019 4:42 PM
219	6	3/20/2019 4:34 PM
220	8	3/20/2019 4:09 PM
221	14	3/20/2019 4:06 PM
222	1	3/20/2019 4:05 PM
223	Just me	3/20/2019 4:00 PM
224	1	3/20/2019 3:56 PM
225	1	3/20/2019 3:53 PM
226	6	3/20/2019 3:45 PM
227	25	3/20/2019 3:45 PM
228	3	3/20/2019 3:43 PM
229	3	3/20/2019 3:42 PM
230	1	3/20/2019 3:42 PM
231	0	3/20/2019 3:41 PM
232	14	3/20/2019 3:41 PM
233	3	3/20/2019 3:32 PM
234	2	3/20/2019 3:32 PM

DVBA Membership Survey

235	0	3/20/2019 3:24 PM
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237	3	3/20/2019 3:23 PM
238	1	3/20/2019 3:23 PM
239	46	3/20/2019 3:21 PM
240	1	3/20/2019 2:26 PM
241	3	3/20/2019 10:34 AM
242	14	3/20/2019 9:24 AM
243	1	3/19/2019 6:25 PM
244	200	3/19/2019 3:02 PM
245	2	3/19/2019 12:35 PM
246	22	3/18/2019 4:56 PM
247	60	3/18/2019 3:45 PM
248	2	3/18/2019 3:38 PM
249	1	3/18/2019 11:47 AM
250	21	3/18/2019 8:56 AM
251	Just Myself	3/17/2019 9:11 AM
252	3	3/17/2019 9:08 AM
253	10	3/16/2019 11:05 PM
254	1	3/15/2019 2:49 PM
255	2	3/15/2019 2:11 PM
256	0	3/15/2019 12:51 PM
257	7	3/15/2019 12:37 PM
258	2	3/15/2019 6:51 AM
259	8	3/15/2019 2:21 AM
260	2	3/14/2019 6:44 PM
261	12	3/14/2019 5:42 PM
262	20	3/14/2019 3:34 PM
263	2	3/14/2019 3:16 PM
264	4	3/14/2019 2:57 PM
265	5	3/14/2019 2:17 PM
266	0	3/14/2019 2:12 PM
267	2	3/14/2019 11:19 AM
268	2	3/14/2019 11:13 AM
269	5	3/14/2019 11:01 AM
270	6	3/14/2019 10:23 AM
271	45	3/14/2019 9:25 AM
272	9	3/14/2019 8:44 AM
273	1	3/14/2019 8:11 AM
274	7	3/14/2019 7:31 AM
275	3	3/13/2019 11:33 PM

DVBA Membership Survey

276	1	3/13/2019 10:41 PM
277	30	3/13/2019 10:40 PM
278	3	3/13/2019 9:58 PM
279	14	3/13/2019 4:49 PM
280	2	3/13/2019 3:19 PM
281	1	3/13/2019 3:18 PM
282	22	3/13/2019 3:13 PM
283	0	3/13/2019 3:05 PM
284	3	3/13/2019 3:01 PM
285	8	3/13/2019 2:18 PM
286	5	3/13/2019 2:05 PM
287	Approx 30	3/13/2019 1:29 PM
288	0	3/13/2019 1:29 PM
289	3	3/13/2019 1:17 PM
290	2	3/13/2019 12:54 PM
291	8	3/13/2019 12:48 PM
292	1	3/13/2019 12:44 PM
293	1	3/13/2019 12:41 PM
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295	5	3/13/2019 12:20 PM
296	2	3/13/2019 12:13 PM
297	6	3/13/2019 11:52 AM
298	0	3/13/2019 11:28 AM
299	30	3/13/2019 11:09 AM
300	2	3/13/2019 11:01 AM
301	60	3/13/2019 10:29 AM
302	4	3/13/2019 9:51 AM
303	4	3/13/2019 9:45 AM
304	0	3/13/2019 9:14 AM
305	16	3/13/2019 9:12 AM
306	4	3/13/2019 9:10 AM
307	8	3/13/2019 8:44 AM
308	3	3/13/2019 8:33 AM
309	7	3/13/2019 8:12 AM
310	6	3/13/2019 8:06 AM
311	4	3/13/2019 8:05 AM
312	0	3/13/2019 7:56 AM
313	20	3/13/2019 7:38 AM
314	1	3/13/2019 7:36 AM
315	One	3/13/2019 5:47 AM
316	2	3/13/2019 1:58 AM

DVBA Membership Survey

317	2	3/12/2019 10:48 PM
318	3	3/12/2019 9:58 PM
319	6	3/12/2019 9:29 PM
320	4	3/12/2019 8:15 PM
321	7	3/12/2019 8:12 PM
322	1	3/12/2019 7:31 PM
323	2	3/12/2019 7:13 PM
324	1	3/12/2019 7:10 PM
325	1	3/12/2019 6:57 PM
326	7	3/12/2019 6:45 PM
327	3	3/12/2019 6:19 PM
328	5	3/12/2019 6:17 PM
329	10	3/12/2019 6:14 PM
330	40	3/12/2019 6:12 PM
331	3	3/12/2019 5:57 PM
332	8	3/12/2019 5:53 PM
333	2	3/12/2019 5:32 PM
334	30	3/12/2019 5:29 PM
335	1	3/12/2019 5:28 PM
336	17	3/12/2019 5:25 PM
337	1	3/12/2019 5:24 PM
338	7	3/12/2019 5:22 PM
339	20	3/12/2019 5:13 PM
340	0	3/12/2019 4:59 PM
341	5	3/12/2019 4:56 PM
342	1	3/12/2019 4:55 PM
343	13	3/12/2019 4:55 PM
344	11 (contract: 28)	3/12/2019 4:52 PM
345	3	3/12/2019 4:52 PM
346	1	3/12/2019 4:48 PM
347	3	3/12/2019 4:44 PM
348	2	3/12/2019 4:44 PM
349	3	3/12/2019 4:43 PM
350	1	3/12/2019 4:38 PM
351	0	3/12/2019 4:37 PM
352	4	3/12/2019 4:34 PM
353	1	3/12/2019 4:34 PM
354	1	3/12/2019 4:32 PM
355	4	3/12/2019 4:31 PM
356	4	3/12/2019 4:29 PM
357	3	3/12/2019 4:28 PM

DVBA Membership Survey

358	3	3/12/2019 4:27 PM
359	10	3/12/2019 4:26 PM
360	35	3/12/2019 4:26 PM
361	28	3/12/2019 4:25 PM
362	1	3/12/2019 4:25 PM
363	0	3/12/2019 4:22 PM
364	1	3/12/2019 4:21 PM
365	45	3/12/2019 4:20 PM
366	30	3/12/2019 4:20 PM
367	1	3/12/2019 4:20 PM
368	2	3/12/2019 4:19 PM
369	8	3/12/2019 4:18 PM
370	2	3/12/2019 4:17 PM
371	104	3/12/2019 4:17 PM
372	3	3/12/2019 4:10 PM
373	30	3/12/2019 4:09 PM
374	1	3/12/2019 4:09 PM
375	103	3/12/2019 4:08 PM
376	Two	3/12/2019 4:07 PM
377	15	3/12/2019 4:06 PM
378	4	3/12/2019 4:06 PM
379	~200	3/12/2019 4:05 PM
380	11	3/12/2019 4:04 PM
381	3	3/12/2019 4:02 PM
382	1	3/12/2019 4:01 PM
383	1	3/12/2019 4:00 PM
384	5	3/12/2019 3:59 PM
385	4	3/12/2019 3:57 PM
386	13	3/12/2019 3:42 PM
387	5	3/12/2019 3:37 PM
#	PART-TIME	DATE
1	1	4/12/2019 12:06 PM
2	0	4/12/2019 11:43 AM
3	two	4/11/2019 2:22 PM
4	5	4/11/2019 12:36 PM
5	n/a	4/11/2019 11:19 AM
6	30	4/11/2019 10:07 AM
7	9	4/10/2019 9:37 PM
8	12	4/10/2019 9:12 PM
9	0	4/10/2019 8:56 PM
10	3	4/10/2019 4:01 PM

DVBA Membership Survey

11	10	4/10/2019 3:55 PM
12	0	4/10/2019 3:10 PM
13	2	4/10/2019 2:51 PM
14	20	4/10/2019 1:27 PM
15	10	4/10/2019 1:27 PM
16	74	4/10/2019 1:11 PM
17	6	4/10/2019 12:54 PM
18	11	4/10/2019 12:35 PM
19	4	4/10/2019 11:44 AM
20	0	4/10/2019 10:55 AM
21	5	4/10/2019 10:39 AM
22	10	4/10/2019 9:48 AM
23	8	4/10/2019 9:38 AM
24	0	4/10/2019 9:34 AM
25	4	4/10/2019 9:30 AM
26	20	4/10/2019 9:17 AM
27	0	4/10/2019 9:16 AM
28	4	4/10/2019 8:41 AM
29	10	4/10/2019 8:41 AM
30	2	4/10/2019 8:36 AM
31	3	4/10/2019 8:19 AM
32	1	4/10/2019 8:10 AM
33	2	4/9/2019 4:13 PM
34	10	4/9/2019 2:54 PM
35	0	4/9/2019 2:35 PM
36	45	4/9/2019 2:13 PM
37	10	4/9/2019 12:42 PM
38	2	4/9/2019 12:25 PM
39	5	4/9/2019 12:07 PM
40	14	4/9/2019 11:26 AM
41	40	4/9/2019 11:17 AM
42	30	4/8/2019 6:50 PM
43	12	4/8/2019 3:48 PM
44	40	4/8/2019 10:57 AM
45	5	4/8/2019 9:54 AM
46	5	4/8/2019 9:52 AM
47	0	4/8/2019 8:47 AM
48	11	4/7/2019 3:17 PM
49	3	4/7/2019 1:00 PM
50	10	4/6/2019 6:49 PM
51	0	4/6/2019 6:18 PM

DVBA Membership Survey

52	3	4/6/2019 3:56 PM
53	10	4/6/2019 2:13 PM
54	0	4/6/2019 1:45 PM
55	0	4/6/2019 1:24 PM
56	3	4/6/2019 1:12 PM
57	2	4/6/2019 11:48 AM
58	10	4/6/2019 11:30 AM
59	0	4/6/2019 11:23 AM
60	0	4/6/2019 11:15 AM
61	1	4/6/2019 10:28 AM
62	0	4/6/2019 10:09 AM
63	4	4/6/2019 9:53 AM
64	Zero	4/6/2019 9:41 AM
65	2	4/6/2019 9:35 AM
66	3	4/6/2019 9:05 AM
67	5	4/6/2019 9:00 AM
68	1	4/6/2019 8:47 AM
69	3	4/6/2019 8:40 AM
70	6	4/6/2019 8:26 AM
71	5	4/6/2019 8:17 AM
72	0	4/6/2019 8:16 AM
73	10	4/6/2019 8:12 AM
74	0	4/5/2019 11:54 AM
75	10	4/5/2019 11:44 AM
76	20	4/4/2019 1:19 PM
77	2	4/3/2019 10:53 AM
78	3	4/2/2019 3:25 PM
79	0	4/2/2019 1:20 PM
80	1	4/2/2019 11:56 AM
81	5	4/2/2019 11:09 AM
82	2	4/2/2019 11:06 AM
83	3	4/2/2019 10:08 AM
84	1	4/2/2019 9:35 AM
85	6 - 10	4/2/2019 8:30 AM
86	0	4/2/2019 7:23 AM
87	0	4/2/2019 6:43 AM
88	90	4/1/2019 8:40 PM
89	12	4/1/2019 6:44 PM
90	0	4/1/2019 5:21 PM
91	30	4/1/2019 4:51 PM
92	3	4/1/2019 4:35 PM

DVBA Membership Survey

93	0	4/1/2019 4:25 PM
94	6	4/1/2019 4:01 PM
95	0	4/1/2019 3:50 PM
96	0	4/1/2019 3:41 PM
97	0	4/1/2019 3:39 PM
98	0	4/1/2019 3:32 PM
99	9	4/1/2019 3:31 PM
100	5	4/1/2019 3:20 PM
101	0	4/1/2019 3:20 PM
102	0	4/1/2019 3:17 PM
103	0	4/1/2019 3:16 PM
104	3	3/30/2019 4:29 PM
105	3	3/29/2019 10:36 AM
106	0	3/28/2019 2:55 PM
107	20	3/27/2019 12:38 PM
108	1	3/27/2019 4:53 AM
109	5	3/26/2019 10:02 PM
110	4	3/26/2019 5:05 PM
111	9	3/26/2019 1:52 PM
112	19	3/26/2019 11:36 AM
113	5	3/26/2019 11:35 AM
114	7	3/26/2019 11:32 AM
115	0	3/26/2019 11:05 AM
116	0	3/26/2019 11:02 AM
117	0	3/26/2019 9:08 AM
118	0	3/26/2019 9:07 AM
119	25	3/26/2019 9:06 AM
120	6	3/26/2019 6:33 AM
121	0	3/26/2019 1:11 AM
122	3	3/25/2019 9:09 PM
123	50	3/25/2019 8:36 PM
124	80	3/25/2019 6:38 PM
125	7	3/25/2019 6:37 PM
126	0	3/25/2019 5:54 PM
127	3	3/25/2019 5:19 PM
128	3	3/25/2019 5:00 PM
129	5	3/25/2019 4:57 PM
130	2	3/25/2019 4:09 PM
131	4	3/25/2019 3:27 PM
132	3	3/25/2019 3:26 PM
133	25	3/25/2019 3:13 PM

DVBA Membership Survey

134	4	3/25/2019 3:05 PM
135	6	3/25/2019 3:01 PM
136	0	3/25/2019 3:00 PM
137	4	3/25/2019 2:54 PM
138	3	3/25/2019 2:51 PM
139	0	3/25/2019 2:48 PM
140	2	3/25/2019 2:43 PM
141	0	3/25/2019 2:35 PM
142	1	3/25/2019 2:32 PM
143	3	3/25/2019 2:25 PM
144	2	3/25/2019 2:24 PM
145	30	3/25/2019 2:22 PM
146	0	3/25/2019 2:21 PM
147	3	3/25/2019 2:17 PM
148	0	3/25/2019 2:13 PM
149	18	3/25/2019 2:12 PM
150	1	3/25/2019 2:09 PM
151	0	3/25/2019 2:07 PM
152	2	3/25/2019 2:07 PM
153	4	3/25/2019 2:07 PM
154	5	3/25/2019 2:06 PM
155	0	3/25/2019 2:03 PM
156	0	3/24/2019 4:31 PM
157	2	3/24/2019 4:04 PM
158	10	3/24/2019 9:08 AM
159	4	3/23/2019 10:42 PM
160	3	3/23/2019 5:08 PM
161	0	3/23/2019 9:52 AM
162	3	3/22/2019 3:18 PM
163	12	3/22/2019 1:43 PM
164	1	3/22/2019 1:05 PM
165	1	3/22/2019 10:49 AM
166	0	3/22/2019 10:21 AM
167	4	3/22/2019 10:09 AM
168	10	3/22/2019 8:52 AM
169	2	3/21/2019 11:03 PM
170	3	3/21/2019 10:44 PM
171	0	3/21/2019 10:22 PM
172	0	3/21/2019 8:53 PM
173	5	3/21/2019 7:10 PM
174	8	3/21/2019 6:23 PM

DVBA Membership Survey

175	1	3/21/2019 6:04 PM
176	1	3/21/2019 3:56 PM
177	2	3/21/2019 3:28 PM
178	0	3/21/2019 3:06 PM
179	1	3/21/2019 2:56 PM
180	0	3/21/2019 2:51 PM
181	3	3/21/2019 2:42 PM
182	1	3/21/2019 2:42 PM
183	0	3/21/2019 2:14 PM
184	0	3/21/2019 1:44 PM
185	0	3/21/2019 1:41 PM
186	ZERO	3/21/2019 1:41 PM
187	10	3/21/2019 1:36 PM
188	1	3/21/2019 1:35 PM
189	3	3/21/2019 1:32 PM
190	2	3/21/2019 12:57 PM
191	12	3/21/2019 12:36 PM
192	7	3/21/2019 11:59 AM
193	2	3/21/2019 11:55 AM
194	3	3/21/2019 11:28 AM
195	0	3/21/2019 10:50 AM
196	1	3/21/2019 10:44 AM
197	0	3/21/2019 10:28 AM
198	0	3/21/2019 10:03 AM
199	0	3/21/2019 9:14 AM
200	2	3/21/2019 9:08 AM
201	3	3/21/2019 8:39 AM
202	0	3/21/2019 7:56 AM
203	4	3/21/2019 5:52 AM
204	60	3/21/2019 12:26 AM
205	0	3/20/2019 11:22 PM
206	3	3/20/2019 11:05 PM
207	3	3/20/2019 10:29 PM
208	1	3/20/2019 9:20 PM
209	5	3/20/2019 7:55 PM
210	10	3/20/2019 7:53 PM
211	0	3/20/2019 6:54 PM
212	13	3/20/2019 6:34 PM
213	4	3/20/2019 6:22 PM
214	6	3/20/2019 6:15 PM
215	1	3/20/2019 5:52 PM

DVBA Membership Survey

216	4	3/20/2019 5:43 PM
217	1	3/20/2019 5:30 PM
218	4	3/20/2019 4:42 PM
219	6	3/20/2019 4:34 PM
220	0	3/20/2019 4:09 PM
221	0	3/20/2019 4:06 PM
222	0	3/20/2019 4:05 PM
223	Just little ol'me	3/20/2019 4:00 PM
224	9	3/20/2019 3:56 PM
225	2	3/20/2019 3:53 PM
226	2	3/20/2019 3:45 PM
227	0	3/20/2019 3:45 PM
228	1	3/20/2019 3:43 PM
229	3	3/20/2019 3:42 PM
230	1	3/20/2019 3:42 PM
231	2	3/20/2019 3:41 PM
232	1	3/20/2019 3:41 PM
233	9	3/20/2019 3:32 PM
234	5	3/20/2019 3:32 PM
235	1	3/20/2019 3:24 PM
236	0	3/20/2019 3:24 PM
237	1	3/20/2019 3:23 PM
238	2	3/20/2019 3:23 PM
239	0	3/20/2019 3:21 PM
240	1	3/20/2019 2:26 PM
241	0	3/20/2019 10:34 AM
242	1	3/20/2019 9:24 AM
243	1	3/19/2019 6:25 PM
244	50	3/19/2019 3:02 PM
245	18	3/19/2019 12:35 PM
246	7	3/18/2019 4:56 PM
247	40	3/18/2019 3:45 PM
248	3	3/18/2019 3:38 PM
249	0	3/18/2019 11:47 AM
250	0	3/18/2019 8:56 AM
251	0	3/17/2019 9:11 AM
252	4	3/17/2019 9:08 AM
253	4	3/16/2019 11:05 PM
254	0	3/15/2019 2:49 PM
255	3	3/15/2019 2:11 PM
256	1	3/15/2019 12:51 PM

DVBA Membership Survey

257	6	3/15/2019 12:37 PM
258	4	3/15/2019 6:51 AM
259	3	3/15/2019 2:21 AM
260	3	3/14/2019 6:44 PM
261	2	3/14/2019 5:42 PM
262	250	3/14/2019 3:34 PM
263	4	3/14/2019 3:16 PM
264	3	3/14/2019 2:57 PM
265	3	3/14/2019 2:17 PM
266	3	3/14/2019 2:12 PM
267	2	3/14/2019 11:19 AM
268	1	3/14/2019 11:13 AM
269	4	3/14/2019 11:01 AM
270	0	3/14/2019 10:23 AM
271	0	3/14/2019 9:25 AM
272	4	3/14/2019 8:44 AM
273	2	3/14/2019 8:11 AM
274	4	3/14/2019 7:31 AM
275	0	3/13/2019 11:33 PM
276	2	3/13/2019 10:41 PM
277	10	3/13/2019 10:40 PM
278	3	3/13/2019 9:58 PM
279	0	3/13/2019 4:49 PM
280	2	3/13/2019 3:19 PM
281	10	3/13/2019 3:18 PM
282	8	3/13/2019 3:13 PM
283	4	3/13/2019 3:05 PM
284	1	3/13/2019 3:01 PM
285	4	3/13/2019 2:18 PM
286	7	3/13/2019 2:05 PM
287	Approx 15	3/13/2019 1:29 PM
288	1	3/13/2019 1:29 PM
289	2	3/13/2019 1:17 PM
290	5	3/13/2019 12:54 PM
291	1	3/13/2019 12:48 PM
292	2	3/13/2019 12:44 PM
293	1	3/13/2019 12:41 PM
294	4	3/13/2019 12:26 PM
295	2	3/13/2019 12:20 PM
296	1	3/13/2019 12:13 PM
297	0	3/13/2019 11:52 AM

DVBA Membership Survey

298	3	3/13/2019 11:28 AM
299	30	3/13/2019 11:09 AM
300	0	3/13/2019 11:01 AM
301	1	3/13/2019 10:29 AM
302	7	3/13/2019 9:51 AM
303	0	3/13/2019 9:45 AM
304	5	3/13/2019 9:14 AM
305	0	3/13/2019 9:12 AM
306	2	3/13/2019 9:10 AM
307	6	3/13/2019 8:44 AM
308	0	3/13/2019 8:33 AM
309	7	3/13/2019 8:12 AM
310	0	3/13/2019 8:06 AM
311	1	3/13/2019 8:05 AM
312	7	3/13/2019 7:56 AM
313	1	3/13/2019 7:38 AM
314	0	3/13/2019 7:36 AM
315	None	3/13/2019 5:47 AM
316	0	3/13/2019 1:58 AM
317	1	3/12/2019 10:48 PM
318	7	3/12/2019 9:58 PM
319	3	3/12/2019 9:29 PM
320	2	3/12/2019 8:15 PM
321	12	3/12/2019 8:12 PM
322	0	3/12/2019 7:31 PM
323	3	3/12/2019 7:13 PM
324	0	3/12/2019 7:10 PM
325	2	3/12/2019 6:57 PM
326	3	3/12/2019 6:45 PM
327	4	3/12/2019 6:19 PM
328	7	3/12/2019 6:17 PM
329	1	3/12/2019 6:14 PM
330	15	3/12/2019 6:12 PM
331	2	3/12/2019 5:57 PM
332	6	3/12/2019 5:53 PM
333	6	3/12/2019 5:32 PM
334	0	3/12/2019 5:29 PM
335	2	3/12/2019 5:28 PM
336	2	3/12/2019 5:25 PM
337	1	3/12/2019 5:24 PM
338	1	3/12/2019 5:22 PM

DVBA Membership Survey

339	60	3/12/2019 5:13 PM
340	5	3/12/2019 4:59 PM
341	5	3/12/2019 4:56 PM
342	1	3/12/2019 4:55 PM
343	1	3/12/2019 4:55 PM
344	(contract: 20 staff)	3/12/2019 4:52 PM
345	4	3/12/2019 4:52 PM
346	2	3/12/2019 4:48 PM
347	0	3/12/2019 4:44 PM
348	2	3/12/2019 4:44 PM
349	1	3/12/2019 4:43 PM
350	1	3/12/2019 4:38 PM
351	1	3/12/2019 4:37 PM
352	2	3/12/2019 4:34 PM
353	1	3/12/2019 4:34 PM
354	0	3/12/2019 4:32 PM
355	0	3/12/2019 4:31 PM
356	2	3/12/2019 4:29 PM
357	3	3/12/2019 4:28 PM
358	2	3/12/2019 4:27 PM
359	3	3/12/2019 4:26 PM
360	35	3/12/2019 4:26 PM
361	6	3/12/2019 4:25 PM
362	1	3/12/2019 4:25 PM
363	1	3/12/2019 4:22 PM
364	0	3/12/2019 4:21 PM
365	30	3/12/2019 4:20 PM
366	0	3/12/2019 4:20 PM
367	0	3/12/2019 4:20 PM
368	0	3/12/2019 4:19 PM
369	1	3/12/2019 4:18 PM
370	6	3/12/2019 4:17 PM
371	0	3/12/2019 4:17 PM
372	0	3/12/2019 4:10 PM
373	10	3/12/2019 4:09 PM
374	0	3/12/2019 4:09 PM
375	41	3/12/2019 4:08 PM
376	0	3/12/2019 4:07 PM
377	0	3/12/2019 4:06 PM
378	5	3/12/2019 4:06 PM
379	~100	3/12/2019 4:05 PM

DVBA Membership Survey

380	0	3/12/2019 4:04 PM
381	0	3/12/2019 4:02 PM
382	2	3/12/2019 4:01 PM
383	1	3/12/2019 4:00 PM
384	3	3/12/2019 3:59 PM
385	5	3/12/2019 3:57 PM
386	4	3/12/2019 3:42 PM
387	2	3/12/2019 3:37 PM
#	SEASONAL	DATE
1	0	4/12/2019 12:06 PM
2	2	4/12/2019 11:43 AM
3	zero	4/11/2019 2:22 PM
4	many	4/11/2019 12:36 PM
5	n/a	4/11/2019 11:19 AM
6	5	4/11/2019 10:07 AM
7	0	4/10/2019 9:37 PM
8	0	4/10/2019 9:12 PM
9	0	4/10/2019 8:56 PM
10	0	4/10/2019 4:01 PM
11	0	4/10/2019 3:55 PM
12	0	4/10/2019 3:10 PM
13	4	4/10/2019 2:51 PM
14	0	4/10/2019 1:27 PM
15	0	4/10/2019 1:27 PM
16	4	4/10/2019 1:11 PM
17	4	4/10/2019 12:54 PM
18	0	4/10/2019 12:35 PM
19	0	4/10/2019 11:44 AM
20	4	4/10/2019 10:55 AM
21	0	4/10/2019 10:39 AM
22	10	4/10/2019 9:48 AM
23	5	4/10/2019 9:38 AM
24	0	4/10/2019 9:34 AM
25	0	4/10/2019 9:30 AM
26	55	4/10/2019 9:17 AM
27	2	4/10/2019 9:16 AM
28	0	4/10/2019 8:41 AM
29	10	4/10/2019 8:41 AM
30	0	4/10/2019 8:36 AM
31	3	4/10/2019 8:19 AM
32	12	4/10/2019 8:10 AM

DVBA Membership Survey

33	0	4/9/2019 4:13 PM
34	0	4/9/2019 2:54 PM
35	0	4/9/2019 2:35 PM
36	20	4/9/2019 2:13 PM
37	5	4/9/2019 12:42 PM
38	0	4/9/2019 12:25 PM
39	5	4/9/2019 12:07 PM
40	5	4/9/2019 11:26 AM
41	20	4/9/2019 11:17 AM
42	20	4/8/2019 6:50 PM
43	2	4/8/2019 3:48 PM
44	0	4/8/2019 10:57 AM
45	0	4/8/2019 9:54 AM
46	2	4/8/2019 9:52 AM
47	0	4/8/2019 8:47 AM
48	0	4/7/2019 3:17 PM
49	5	4/7/2019 1:00 PM
50	0	4/6/2019 6:49 PM
51	0	4/6/2019 6:18 PM
52	2	4/6/2019 3:56 PM
53	0	4/6/2019 2:13 PM
54	0	4/6/2019 1:45 PM
55	0	4/6/2019 1:24 PM
56	0	4/6/2019 1:12 PM
57	0	4/6/2019 11:48 AM
58	2	4/6/2019 11:30 AM
59	150	4/6/2019 11:23 AM
60	200	4/6/2019 11:15 AM
61	0	4/6/2019 10:28 AM
62	0	4/6/2019 10:09 AM
63	0	4/6/2019 9:53 AM
64	Zero	4/6/2019 9:41 AM
65	0	4/6/2019 9:35 AM
66	4	4/6/2019 9:05 AM
67	0	4/6/2019 9:00 AM
68	0	4/6/2019 8:47 AM
69	0	4/6/2019 8:40 AM
70	1	4/6/2019 8:26 AM
71	0	4/6/2019 8:17 AM
72	30	4/6/2019 8:16 AM
73	5	4/6/2019 8:12 AM

DVBA Membership Survey

74	0	4/5/2019 11:54 AM
75	20	4/5/2019 11:44 AM
76	0	4/4/2019 1:19 PM
77	0	4/3/2019 10:53 AM
78	1	4/2/2019 3:25 PM
79	0	4/2/2019 1:20 PM
80	0	4/2/2019 11:56 AM
81	0	4/2/2019 11:09 AM
82	0	4/2/2019 11:06 AM
83	0	4/2/2019 10:08 AM
84	30 volunteers	4/2/2019 9:35 AM
85	0	4/2/2019 8:30 AM
86	0	4/2/2019 7:23 AM
87	0	4/2/2019 6:43 AM
88	5	4/1/2019 8:40 PM
89	1	4/1/2019 6:44 PM
90	0	4/1/2019 5:21 PM
91	0	4/1/2019 4:51 PM
92	0	4/1/2019 4:35 PM
93	0	4/1/2019 4:25 PM
94	0	4/1/2019 4:01 PM
95	2	4/1/2019 3:50 PM
96	0	4/1/2019 3:41 PM
97	0	4/1/2019 3:39 PM
98	0	4/1/2019 3:32 PM
99	0	4/1/2019 3:31 PM
100	0	4/1/2019 3:20 PM
101	0	4/1/2019 3:20 PM
102	0	4/1/2019 3:17 PM
103	0	4/1/2019 3:16 PM
104	11	3/30/2019 4:29 PM
105	5	3/29/2019 10:36 AM
106	0	3/28/2019 2:55 PM
107	5	3/27/2019 12:38 PM
108	0	3/27/2019 4:53 AM
109	12	3/26/2019 10:02 PM
110	2	3/26/2019 5:05 PM
111	0	3/26/2019 1:52 PM
112	6	3/26/2019 11:36 AM
113	none	3/26/2019 11:35 AM
114	2	3/26/2019 11:32 AM

DVBA Membership Survey

115	2	3/26/2019 11:05 AM
116	0	3/26/2019 11:02 AM
117	0	3/26/2019 9:08 AM
118	0	3/26/2019 9:07 AM
119	5	3/26/2019 9:06 AM
120	0	3/26/2019 6:33 AM
121	2	3/26/2019 1:11 AM
122	0	3/25/2019 9:09 PM
123	100	3/25/2019 8:36 PM
124	25	3/25/2019 6:38 PM
125	0	3/25/2019 6:37 PM
126	0	3/25/2019 5:54 PM
127	0	3/25/2019 5:19 PM
128	0	3/25/2019 5:00 PM
129	same	3/25/2019 4:57 PM
130	15	3/25/2019 4:09 PM
131	0	3/25/2019 3:27 PM
132	Zero	3/25/2019 3:26 PM
133	0	3/25/2019 3:13 PM
134	1	3/25/2019 3:05 PM
135	3or 5	3/25/2019 3:01 PM
136	0	3/25/2019 3:00 PM
137	1	3/25/2019 2:54 PM
138	1-2	3/25/2019 2:51 PM
139	0	3/25/2019 2:48 PM
140	0	3/25/2019 2:43 PM
141	0	3/25/2019 2:35 PM
142	0	3/25/2019 2:32 PM
143	0	3/25/2019 2:25 PM
144	0	3/25/2019 2:24 PM
145	0	3/25/2019 2:22 PM
146	0	3/25/2019 2:21 PM
147	0	3/25/2019 2:17 PM
148	0	3/25/2019 2:13 PM
149	23	3/25/2019 2:12 PM
150	0	3/25/2019 2:09 PM
151	0	3/25/2019 2:07 PM
152	0	3/25/2019 2:07 PM
153	0	3/25/2019 2:07 PM
154	0	3/25/2019 2:06 PM
155	0	3/25/2019 2:03 PM

DVBA Membership Survey

156	2	3/24/2019 4:31 PM
157	0	3/24/2019 4:04 PM
158	5	3/24/2019 9:08 AM
159	2	3/23/2019 10:42 PM
160	0	3/23/2019 5:08 PM
161	6	3/23/2019 9:52 AM
162	6	3/22/2019 3:18 PM
163	0	3/22/2019 1:43 PM
164	0	3/22/2019 1:05 PM
165	1	3/22/2019 10:49 AM
166	0	3/22/2019 10:21 AM
167	3	3/22/2019 10:09 AM
168	5	3/22/2019 8:52 AM
169	0	3/21/2019 11:03 PM
170	0	3/21/2019 10:44 PM
171	0	3/21/2019 10:22 PM
172	0	3/21/2019 8:53 PM
173	0	3/21/2019 7:10 PM
174	2	3/21/2019 6:23 PM
175	0	3/21/2019 6:04 PM
176	2	3/21/2019 3:56 PM
177	1	3/21/2019 3:28 PM
178	0	3/21/2019 3:06 PM
179	1	3/21/2019 2:56 PM
180	0	3/21/2019 2:51 PM
181	0	3/21/2019 2:42 PM
182	0	3/21/2019 2:42 PM
183	0	3/21/2019 2:14 PM
184	0	3/21/2019 1:44 PM
185	0	3/21/2019 1:41 PM
186	ZERO	3/21/2019 1:41 PM
187	0	3/21/2019 1:36 PM
188	0	3/21/2019 1:35 PM
189	0	3/21/2019 1:32 PM
190	1	3/21/2019 12:57 PM
191	0	3/21/2019 12:36 PM
192	0	3/21/2019 11:59 AM
193	0	3/21/2019 11:55 AM
194	1	3/21/2019 11:28 AM
195	0	3/21/2019 10:50 AM
196	30	3/21/2019 10:44 AM

DVBA Membership Survey

197	1	3/21/2019 10:28 AM
198	0	3/21/2019 10:03 AM
199	0	3/21/2019 9:14 AM
200	0	3/21/2019 9:08 AM
201	1	3/21/2019 8:39 AM
202	0	3/21/2019 7:56 AM
203	4	3/21/2019 5:52 AM
204	50	3/21/2019 12:26 AM
205	0	3/20/2019 11:22 PM
206	0	3/20/2019 11:05 PM
207	1	3/20/2019 10:29 PM
208	0	3/20/2019 9:20 PM
209	Less staff in Down season winter. More staff in Spring Summer	3/20/2019 7:55 PM
210	0	3/20/2019 7:53 PM
211	0	3/20/2019 6:54 PM
212	0	3/20/2019 6:34 PM
213	0	3/20/2019 6:22 PM
214	0	3/20/2019 6:15 PM
215	0	3/20/2019 5:52 PM
216	0	3/20/2019 5:43 PM
217	0	3/20/2019 5:30 PM
218	0	3/20/2019 4:42 PM
219	0	3/20/2019 4:34 PM
220	0	3/20/2019 4:09 PM
221	0	3/20/2019 4:06 PM
222	0	3/20/2019 4:05 PM
223	Me :(3/20/2019 4:00 PM
224	2	3/20/2019 3:56 PM
225	2	3/20/2019 3:53 PM
226	0	3/20/2019 3:45 PM
227	0	3/20/2019 3:45 PM
228	0	3/20/2019 3:43 PM
229	1	3/20/2019 3:42 PM
230	1	3/20/2019 3:42 PM
231	0	3/20/2019 3:41 PM
232	0	3/20/2019 3:41 PM
233	0	3/20/2019 3:32 PM
234	0	3/20/2019 3:32 PM
235	0	3/20/2019 3:24 PM
236	0	3/20/2019 3:24 PM
237	0	3/20/2019 3:23 PM

DVBA Membership Survey

238	0	3/20/2019 3:23 PM
239	0	3/20/2019 3:21 PM
240	0	3/20/2019 2:26 PM
241	0	3/20/2019 10:34 AM
242	7	3/20/2019 9:24 AM
243	0	3/19/2019 6:25 PM
244	50	3/19/2019 3:02 PM
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253	0	3/16/2019 11:05 PM
254	0	3/15/2019 2:49 PM
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259	0	3/15/2019 2:21 AM
260	1	3/14/2019 6:44 PM
261	0	3/14/2019 5:42 PM
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263	0	3/14/2019 3:16 PM
264	0	3/14/2019 2:57 PM
265	2	3/14/2019 2:17 PM
266	0	3/14/2019 2:12 PM
267	0	3/14/2019 11:19 AM
268	1	3/14/2019 11:13 AM
269	40	3/14/2019 11:01 AM
270	0	3/14/2019 10:23 AM
271	0	3/14/2019 9:25 AM
272	0	3/14/2019 8:44 AM
273	2	3/14/2019 8:11 AM
274	0	3/14/2019 7:31 AM
275	0	3/13/2019 11:33 PM
276	0	3/13/2019 10:41 PM
277	0	3/13/2019 10:40 PM
278	3	3/13/2019 9:58 PM

DVBA Membership Survey

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281	4	3/13/2019 3:18 PM
282	0	3/13/2019 3:13 PM
283	3	3/13/2019 3:05 PM
284	0	3/13/2019 3:01 PM
285	0	3/13/2019 2:18 PM
286	0	3/13/2019 2:05 PM
287	none	3/13/2019 1:29 PM
288	0	3/13/2019 1:29 PM
289	0	3/13/2019 1:17 PM
290	0	3/13/2019 12:54 PM
291	0	3/13/2019 12:48 PM
292	1	3/13/2019 12:44 PM
293	0	3/13/2019 12:41 PM
294	0	3/13/2019 12:26 PM
295	5	3/13/2019 12:20 PM
296	0	3/13/2019 12:13 PM
297	0	3/13/2019 11:52 AM
298	0	3/13/2019 11:28 AM
299	0	3/13/2019 11:09 AM
300	0	3/13/2019 11:01 AM
301	0	3/13/2019 10:29 AM
302	NONE	3/13/2019 9:51 AM
303	3	3/13/2019 9:45 AM
304	0	3/13/2019 9:14 AM
305	4	3/13/2019 9:12 AM
306	2	3/13/2019 9:10 AM
307	2	3/13/2019 8:44 AM
308	0	3/13/2019 8:33 AM
309	0	3/13/2019 8:12 AM
310	0	3/13/2019 8:06 AM
311	0	3/13/2019 8:05 AM
312	0	3/13/2019 7:56 AM
313	2	3/13/2019 7:38 AM
314	3.25	3/13/2019 7:36 AM
315	None	3/13/2019 5:47 AM
316	0	3/13/2019 1:58 AM
317	0	3/12/2019 10:48 PM
318	2	3/12/2019 9:58 PM
319	0	3/12/2019 9:29 PM

DVBA Membership Survey

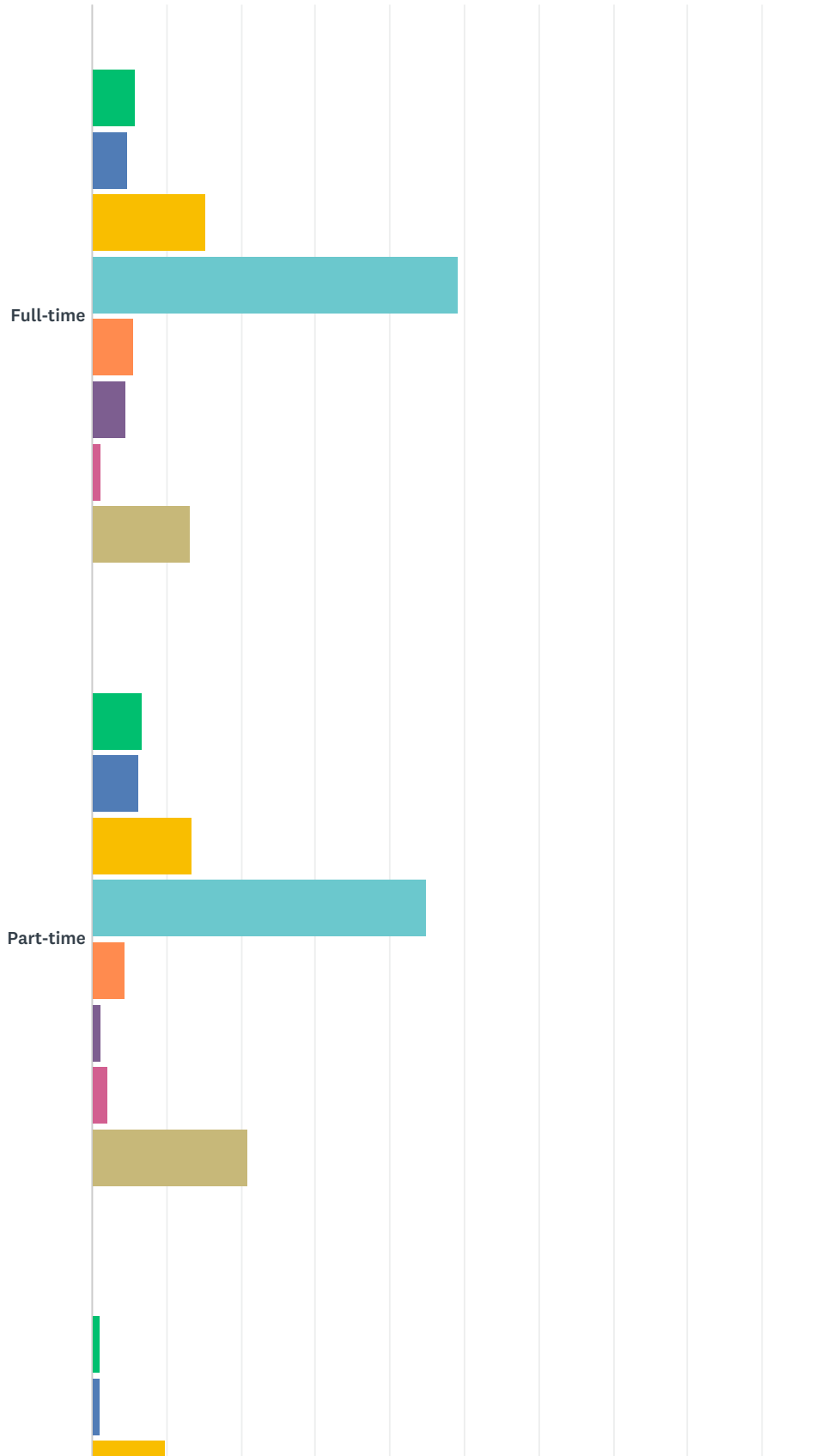
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335	1	3/12/2019 5:28 PM
336	0	3/12/2019 5:25 PM
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355	0	3/12/2019 4:31 PM
356	0	3/12/2019 4:29 PM
357	2	3/12/2019 4:28 PM
358	1	3/12/2019 4:27 PM
359	2	3/12/2019 4:26 PM
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DVBA Membership Survey

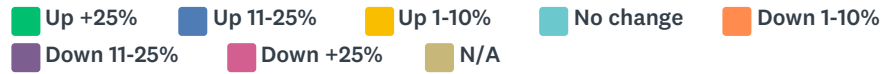
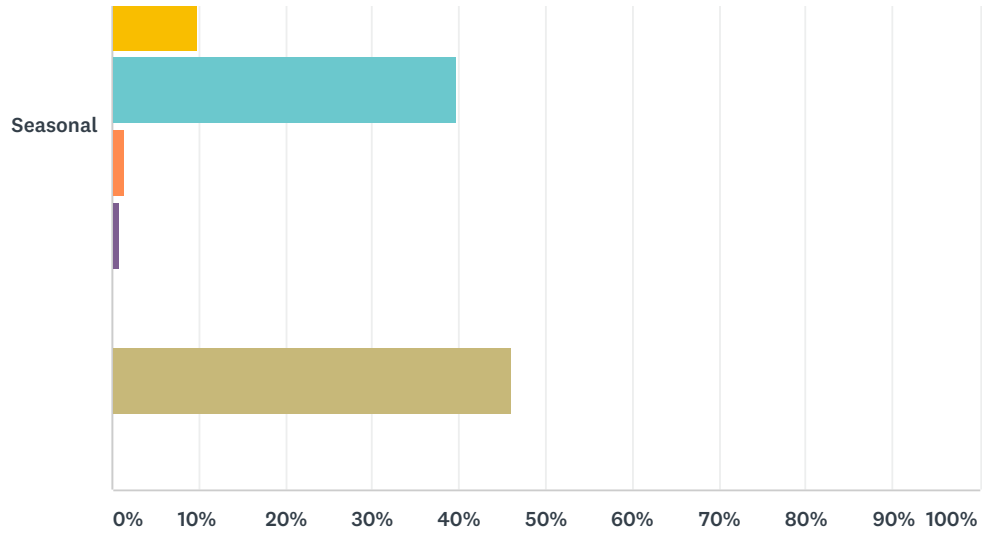
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367	0	3/12/2019 4:20 PM
368	1	3/12/2019 4:19 PM
369	3	3/12/2019 4:18 PM
370	0	3/12/2019 4:17 PM
371	0	3/12/2019 4:17 PM
372	0	3/12/2019 4:10 PM
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374	2	3/12/2019 4:09 PM
375	20	3/12/2019 4:08 PM
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377	0	3/12/2019 4:06 PM
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379	~60	3/12/2019 4:05 PM
380	20	3/12/2019 4:04 PM
381	0	3/12/2019 4:02 PM
382	2	3/12/2019 4:01 PM
383	0	3/12/2019 4:00 PM
384	0	3/12/2019 3:59 PM
385	0	3/12/2019 3:57 PM
386	0	3/12/2019 3:42 PM
387	1	3/12/2019 3:37 PM

Q6 How did your staffing change in 2018 over 2017?

Answered: 387 Skipped: 32



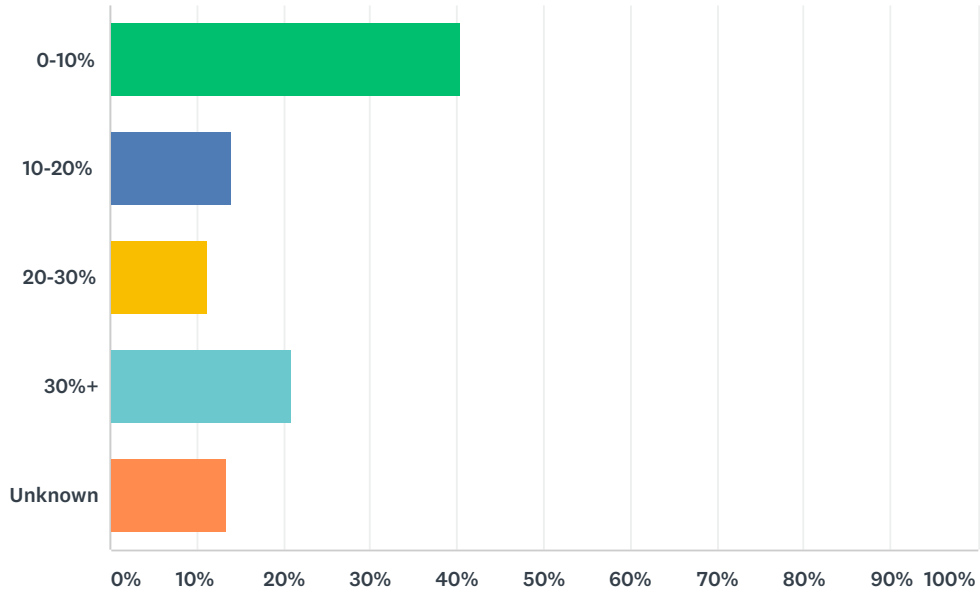
DVBA Membership Survey



	UP +25%	UP 11-25%	UP 1-10%	NO CHANGE	DOWN 1-10%	DOWN 11-25%	DOWN +25%	N/A	TOTAL
Full-time	5.94% 23	4.91% 19	15.25% 59	49.10% 190	5.68% 22	4.65% 18	1.29% 5	13.18% 51	387
Part-time	6.72% 26	6.20% 24	13.44% 52	44.96% 174	4.39% 17	1.29% 5	2.07% 8	20.93% 81	387
Seasonal	1.03% 4	1.03% 4	9.82% 38	39.79% 154	1.55% 6	0.78% 3	0.00% 0	45.99% 178	387

Q7 What percentage of your staff lives in downtown Victoria?

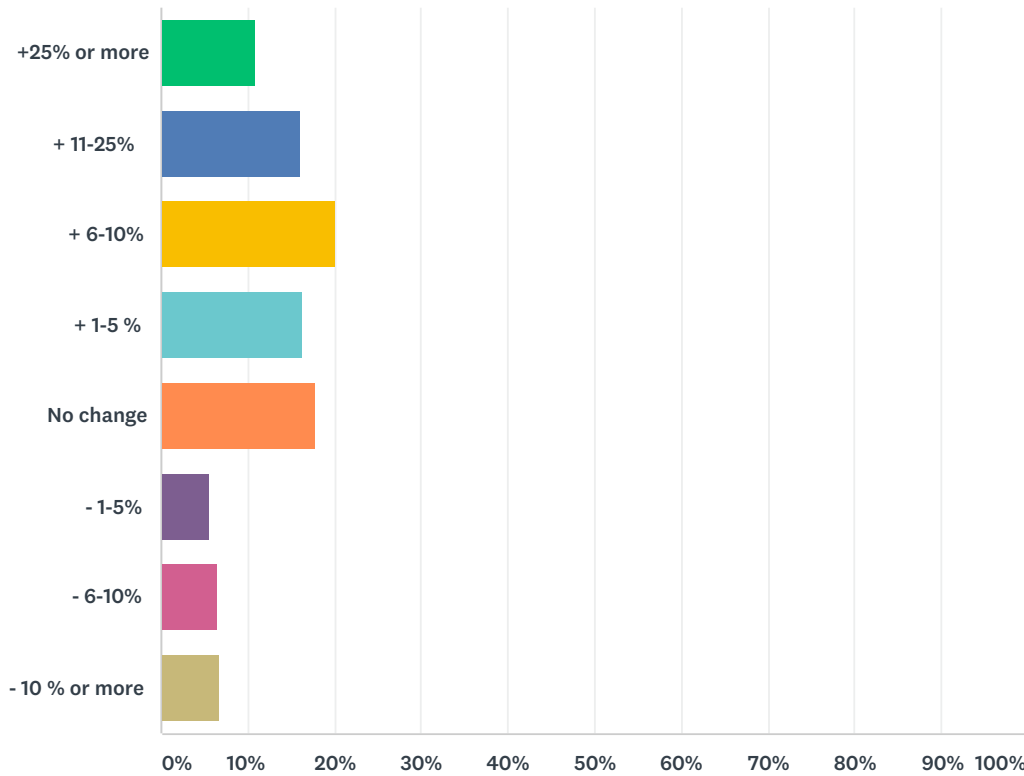
Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
0-10%	40.31%	156
10-20%	13.95%	54
20-30%	11.37%	44
30%+	20.93%	81
Unknown	13.44%	52
TOTAL		387

Q8 Please indicate how your business performance has changed in terms of growth of net profit from 2017 to 2018 by selecting the appropriate % growth category.

Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
+25% or more	10.85%	42
+11-25%	16.02%	62
+6-10%	20.16%	78
+1-5%	16.28%	63
No change	17.83%	69
-1-5%	5.68%	22
-6-10%	6.46%	25
-10% or more	6.72%	26
TOTAL		387

Q9 To what do you attribute this change?

Answered: 336 Skipped: 83

#	RESPONSES	DATE
1	Tourism	4/12/2019 12:06 PM
2	Not sure	4/11/2019 2:22 PM
3	n/a	4/11/2019 12:36 PM
4	Low unemployment rate make finding staff difficult.	4/11/2019 11:19 AM
5	More people, more tourist.	4/10/2019 9:12 PM
6	N/A	4/10/2019 8:56 PM
7	Staff cuts	4/10/2019 3:55 PM
8	market factors	4/10/2019 3:10 PM
9	In store sales, On line sales and re cycle materials.	4/10/2019 2:51 PM
10	vibrant downtown core	4/10/2019 1:27 PM
11	Public awareness of our venue	4/10/2019 1:27 PM
12	Additional housing being provided, but not downtown; we have experienced increased growth, not profit	4/10/2019 1:11 PM
13	traffic changes	4/10/2019 12:54 PM
14	Lack of parking available downtown!!	4/10/2019 12:35 PM
15	Increased demand, decreased supply	4/10/2019 9:48 AM
16	Less foot traffic,.our own company's direction	4/10/2019 9:38 AM
17	Expansion	4/10/2019 9:34 AM
18	N/A	4/10/2019 9:30 AM
19	Lower change then usual. Slow down in economy maybe or simply Amazon's impact on retail	4/10/2019 9:17 AM
20	national economy	4/10/2019 9:16 AM
21	Not sure	4/10/2019 8:41 AM
22	internal maximization of facility	4/10/2019 8:41 AM
23	NA	4/10/2019 8:36 AM
24	no change	4/10/2019 8:19 AM
25	To me	4/10/2019 8:10 AM
26	Nature of business type	4/9/2019 4:13 PM
27	Strong US dollar	4/9/2019 2:54 PM
28	Uncertainty in economy	4/9/2019 2:35 PM
29	Our business outlook and Guest engagement	4/9/2019 2:13 PM
30	Travel trends	4/9/2019 12:42 PM
31	Heavier online presence	4/9/2019 12:25 PM
32	.	4/9/2019 12:07 PM
33	we streamlined our booking system	4/9/2019 11:26 AM
34	Increased revenues & expense savings	4/9/2019 11:17 AM

DVBA Membership Survey

35	Strong economy;	4/8/2019 6:50 PM
36	advertising and more tourists from the states	4/8/2019 3:48 PM
37	string economy	4/8/2019 10:57 AM
38	increased marketing	4/8/2019 9:54 AM
39	tourism	4/8/2019 9:52 AM
40	Traffic	4/8/2019 8:47 AM
41	Consistency of service and food	4/7/2019 3:17 PM
42	Cruise Ships and Local Brands	4/7/2019 1:00 PM
43	hard work	4/6/2019 6:49 PM
44	Construction	4/6/2019 6:18 PM
45	Traffic Count Down	4/6/2019 3:56 PM
46	Exposure	4/6/2019 2:13 PM
47	none	4/6/2019 1:45 PM
48	Economy and bike lanes and parking difficulties	4/6/2019 11:48 AM
49	More customers	4/6/2019 11:30 AM
50	Renovation impact	4/6/2019 11:15 AM
51	Market	4/6/2019 10:28 AM
52	Increase marketing to Cruise ship Tourists.	4/6/2019 10:09 AM
53	lack of parking, more people shopping in their own neighbourhood, and internet	4/6/2019 9:53 AM
54	Tourism	4/6/2019 9:41 AM
55	marketing and social media	4/6/2019 9:35 AM
56	na	4/6/2019 9:00 AM
57	Increased case acceptance and increased workload	4/6/2019 8:47 AM
58	A solid business that people want, and word of mouth.	4/6/2019 8:40 AM
59	higher prices	4/6/2019 8:26 AM
60	More competition	4/6/2019 8:17 AM
61	Tourism	4/6/2019 8:16 AM
62	Business being established, able to against uncertain local policy changes	4/6/2019 8:12 AM
63	We are a new language school. We opened last year so we are growing off last year.	4/5/2019 11:44 AM
64	tourism trends	4/4/2019 1:19 PM
65	More foot traffic, word of mouth and utilization of social media.	4/3/2019 10:53 AM
66	More ambitious programming resulted in more grant revenues.	4/2/2019 3:25 PM
67	Time in business, word of mouth	4/2/2019 11:56 AM
68	Walking Traffic and Awareness due to years opened	4/2/2019 11:09 AM
69	No change	4/2/2019 11:06 AM
70	No change	4/2/2019 10:08 AM
71	Word of mouth in the community	4/2/2019 9:35 AM
72	Great customer service	4/2/2019 8:30 AM
73	n/a	4/2/2019 7:23 AM
74	Better product mix, more tourist engagement	4/2/2019 6:43 AM
75	No parking and extremely poor traffic flow	4/1/2019 8:40 PM

DVBA Membership Survey

76	Being good at what we do.	4/1/2019 6:44 PM
77	More competition	4/1/2019 5:21 PM
78	renovation	4/1/2019 4:51 PM
79	n/a	4/1/2019 4:35 PM
80	buying the right stock that people want	4/1/2019 4:25 PM
81	tourisim, website growth, new store location	4/1/2019 4:01 PM
82	Special Projects.	4/1/2019 3:50 PM
83	Traffic	4/1/2019 3:41 PM
84	Not sure	4/1/2019 3:39 PM
85	Shifting of a government ministry to another area of town	4/1/2019 3:32 PM
86	Growing tourism, increased item availability, office/residential construction	4/1/2019 3:31 PM
87	building up regular clientele	4/1/2019 3:20 PM
88	We are gaining more clients because of our great work.	4/1/2019 3:20 PM
89	Honestly I do not get to see those numbers, Corporate does	4/1/2019 3:17 PM
90	Alberta economic downturn	3/30/2019 4:29 PM
91	more tourist traffic	3/29/2019 10:36 AM
92	More customers, and more services that I started offering	3/28/2019 2:55 PM
93	Inflation, and more tourism	3/27/2019 12:38 PM
94	Had more staff	3/27/2019 4:53 AM
95	Completion of bike lanes	3/26/2019 10:02 PM
96	it's a drop for my business but I've also not been able to work on site as much this year	3/26/2019 5:05 PM
97	less local traffic	3/26/2019 1:52 PM
98	Stable tourism	3/26/2019 11:36 AM
99	new members	3/26/2019 11:35 AM
100	Re-establishing customer base from a renovation closure	3/26/2019 11:32 AM
101	New company organic growth	3/26/2019 11:05 AM
102	Systems management	3/26/2019 11:02 AM
103	N/A	3/26/2019 9:08 AM
104	Any local business from foot traffic would be the cleanup around pandora and market square	3/26/2019 9:07 AM
105	more sales	3/26/2019 9:06 AM
106	to my business brand establishment in my community	3/26/2019 6:33 AM
107	Better products. Summer tourism.	3/26/2019 1:11 AM
108	Construction, bike lanes and parking	3/25/2019 9:09 PM
109	Demand for Victoria as a destination and overall Economy	3/25/2019 8:36 PM
110	Redevelopment, construction, vacant buildings in area	3/25/2019 6:38 PM
111	better structure to the business	3/25/2019 6:37 PM
112	#1 Position in Google Attained this year. Addition of new services.	3/25/2019 5:19 PM
113	Product reliability	3/25/2019 5:00 PM
114	Recognition of who we are and what we do	3/25/2019 4:57 PM
115	great summer weather	3/25/2019 4:09 PM
116	Unsure	3/25/2019 3:27 PM

DVBA Membership Survey

117	N/A	3/25/2019 3:26 PM
118	Less tourism, Higher crime.	3/25/2019 3:13 PM
119	CAD vs USD & US politics	3/25/2019 3:05 PM
120	tourist	3/25/2019 3:01 PM
121	More awareness, word of mouth and online visibility. New stores opening close to us, more foot traffic	3/25/2019 2:51 PM
122	Expertise - Hiring the qualified people	3/25/2019 2:48 PM
123	Global changes and international services	3/25/2019 2:35 PM
124	N/a	3/25/2019 2:25 PM
125	My office is right downtown, close to all amenities	3/25/2019 2:24 PM
126	Too many street people, customers unwilling to come to the store due to panhandlers, urine & feces in doorways and stairwells, lack of parking within walking distance for seniors & disabled	3/25/2019 2:21 PM
127	Being more established in our industry	3/25/2019 2:17 PM
128	stability	3/25/2019 2:13 PM
129	NA	3/25/2019 2:12 PM
130	macroeconomic factors and entrepreneurship	3/25/2019 2:09 PM
131	Only opened since 2018	3/25/2019 2:07 PM
132	more vacancy of commercial lease spaces	3/25/2019 2:07 PM
133	customer service	3/25/2019 2:07 PM
134	N/A	3/25/2019 2:06 PM
135	increased business outside victoria	3/25/2019 2:03 PM
136	Non profit based on membership	3/24/2019 4:31 PM
137	I am very careful with ordering	3/24/2019 4:04 PM
138	New business. Just at 1 year of operation	3/24/2019 9:08 AM
139	advertising	3/23/2019 10:42 PM
140	Competition with malls (Uptown) because of their parking. Also their marketing campaigns promoting themselves as local. Overall political climate - less travelers from the USA and Alberta than in other years. Lack of parking (or people hearing that their is "no parking Downtown", so not even trying).	3/23/2019 5:08 PM
141	Strong tourism economy and growth of the general population	3/23/2019 9:52 AM
142	changing online environment	3/22/2019 1:43 PM
143	more moving and living downtown	3/22/2019 10:49 AM
144	Increased demand for services	3/22/2019 10:21 AM
145	Starting to be noticed (new business), advertising, good service	3/22/2019 10:09 AM
146	Hard work social media increase	3/21/2019 11:03 PM
147	We have been operating for less than a year so the questions does not apply to us.	3/21/2019 10:44 PM
148	Higher prices	3/21/2019 10:22 PM
149	N/A	3/21/2019 8:53 PM
150	Increased competition	3/21/2019 7:10 PM
151	Sales	3/21/2019 6:23 PM
152	low client volumes	3/21/2019 6:04 PM
153	Mostly parking downtown	3/21/2019 3:56 PM

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154	Local, provincial and federal government supporting environmental initiatives	3/21/2019 3:28 PM
155	Less waste on projects, greater experience	3/21/2019 3:06 PM
156	NA	3/21/2019 2:51 PM
157	NO PARKING!!!! plus increased competition in same sector.	3/21/2019 2:42 PM
158	Increased awareness of our business; successful marketing.	3/21/2019 2:42 PM
159	staffing	3/21/2019 2:14 PM
160	more downtown traffic	3/21/2019 1:41 PM
161	LESS TOURISTS	3/21/2019 1:41 PM
162	Too many coffee shops in the same area	3/21/2019 1:36 PM
163	We moved and some changes in staff	3/21/2019 12:57 PM
164	N/A	3/21/2019 11:59 AM
165	Patients do not want to travel into downtown for treatment. Parking is a big issue, as is the traffic and construction. They do not wish to ride their bikes or take transit for their health care visits. Many have chosen to move to clinics in other municipalities that have on site parking.	3/21/2019 11:55 AM
166	Our social media presence	3/21/2019 11:28 AM
167	higher rents	3/21/2019 10:50 AM
168	high hotel rates, significant parking problems, congestion re traffic/noise/trucks/road closures	3/21/2019 10:44 AM
169	Awareness plus competitor closed down	3/21/2019 10:28 AM
170	More tourists and more in store selection	3/21/2019 10:03 AM
171	Increase in wholesale partners (we're an e-commerce business)	3/21/2019 9:08 AM
172	Name recognition	3/21/2019 8:39 AM
173	global changes	3/21/2019 7:56 AM
174	increase number of people living downtown	3/21/2019 5:52 AM
175	Higher room rates (less rooms in the market)	3/21/2019 12:26 AM
176	better client communications	3/20/2019 11:22 PM
177	N/A	3/20/2019 11:05 PM
178	national consumption level is going down	3/20/2019 10:29 PM
179	Nice weather for spring summer paired with a strong tourism season.	3/20/2019 7:55 PM
180	Declining attractiveness to retail customers parking! Lack of good stores! Construction of bike lanes and other difficulties of access	3/20/2019 7:53 PM
181	Competitors moving to west shore	3/20/2019 6:54 PM
182	Overall economy and business decisions	3/20/2019 6:34 PM
183	Other similar businesses closing or moving. Better products	3/20/2019 6:15 PM
184	Business Development. Not because of the bike lanes or painted cross walks	3/20/2019 5:52 PM
185	demand for professional services from private sector and businesses	3/20/2019 5:43 PM
186	buying practices	3/20/2019 5:30 PM
187	Lack of parking downtown; fort street bike lanes	3/20/2019 4:42 PM
188	difficult business climate in town	3/20/2019 4:34 PM
189	increased referrals	3/20/2019 4:09 PM
190	N/A - we are a not-for-profit	3/20/2019 4:06 PM
191	The dt core is cleaner and social media	3/20/2019 4:00 PM
192	Move in location	3/20/2019 3:56 PM

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193	No parking available.	3/20/2019 3:53 PM
194	increase in fees charged	3/20/2019 3:45 PM
195	Our professional staff	3/20/2019 3:45 PM
196	Bike lanes, lack of parking and the homeless situation	3/20/2019 3:43 PM
197	Parking changes, bike lanes, and tourism fluctuations	3/20/2019 3:42 PM
198	N/a	3/20/2019 3:41 PM
199	general market conditions and net migration of retirees to city. we doubt that trend will continue through 2019	3/20/2019 3:41 PM
200	Lots of patrons were construction workers, working on the Jawl building. Now that they're gone, sales have dropped a tad, but products we're moving are higher-end than before.	3/20/2019 3:32 PM
201	overall growth in Victoria	3/20/2019 3:32 PM
202	Satisfied with current	3/20/2019 3:24 PM
203	economic vitality	3/20/2019 3:24 PM
204	hard work	3/20/2019 3:23 PM
205	Outside investment, increased attention to internal leader / team development	3/20/2019 3:21 PM
206	I'm not sure of the percentage and that wasn't an option so I just chose no change	3/20/2019 2:26 PM
207	Closed a couple of big deals	3/20/2019 9:24 AM
208	just by being in downtown victoria and that i have been here for over a yr so people are getting to know me.	3/19/2019 6:25 PM
209	Demographics, Critical mass, exposure ,	3/19/2019 3:02 PM
210	cruise ship traffic	3/19/2019 12:35 PM
211	General growth, strong items in our retail channel, reduced competition downtown	3/18/2019 4:56 PM
212	N/A should be an option for question 8	3/18/2019 3:45 PM
213	Better marketing and repeat clientele	3/18/2019 3:38 PM
214	Awareness	3/18/2019 11:47 AM
215	Less people wish to come downtown	3/18/2019 8:56 AM
216	No Parking due to bike lanes, construction on major streets, businesses closing downtown no excitement vibe just for lease signs	3/17/2019 9:11 AM
217	700 fort Sidewalk infrastructure	3/17/2019 9:08 AM
218	growing our marketshare, excellent customer service, strong marketing plan, 90 years in the community and 3 operating owners	3/16/2019 11:05 PM
219	Working more, getting better known/ more referrals	3/15/2019 2:49 PM
220	Increase homelessness/drug/mentally troubled people acting out near our shop, increase of graffiti, multiple other retailers adopting my products and business style (I was the first byob refill shop and now six others in walking distance all offer similar services)	3/15/2019 2:11 PM
221	New business (est 2017) so more customers and business as word spreads	3/15/2019 12:51 PM
222	great location	3/15/2019 12:37 PM
223	Tourism and perhaps the completion of construction outside our biz (lower pandora bike lane & bridge & janion etc..)	3/15/2019 6:51 AM
224	stagnant economy.	3/14/2019 6:44 PM
225	Product release	3/14/2019 5:42 PM
226	Growing younger demographic	3/14/2019 3:34 PM
227	Management change	3/14/2019 3:16 PM
228	Bike lane construction, media, government activities, homeless, drug abuse, lack of police.	3/14/2019 2:57 PM

DVBA Membership Survey

229	Attention to all details at our business / customer service / local customer growth / more cruise ships	3/14/2019 2:17 PM
230	New ownership, new/improved/more stock, more active on social media	3/14/2019 2:12 PM
231	Instagram, New in the last year, Directly contacting developers, A big reason is customer service and follow up. The fact we now have 8 furniture stores in a two block radius is huge. Many years ago we identified this area as the design district and I would say it is in full swing. I would love to see you help us build on this. I have a lot of questions and also a lot to say to make this an important area of the town.	3/14/2019 11:19 AM
232	Safet/security, lack of parking, increased price (increased operations charges)	3/14/2019 11:13 AM
233	growth & desire in need for arts events for artists and audience	3/14/2019 11:01 AM
234	The city has become Unfriendly and unattractive to people come in from outside the city.	3/14/2019 8:44 AM
235	Getting larger grants	3/14/2019 8:11 AM
236	N/A	3/14/2019 7:31 AM
237	density	3/13/2019 10:40 PM
238	increased traffic	3/13/2019 9:58 PM
239	increased need for our services	3/13/2019 4:49 PM
240	Online sales. Store sales decreased, internet sales increased.	3/13/2019 3:19 PM
241	Partially due to our product becoming better well known, partly due to nice, dry weather, and in part due to increased tourism numbers.	3/13/2019 3:18 PM
242	we work hard to keep and grow our customers	3/13/2019 3:13 PM
243	economy	3/13/2019 3:05 PM
244	haven't been here for a year	3/13/2019 3:01 PM
245	People don't come downtown as much, parking, bike lanes, bag bans, on and on	3/13/2019 2:18 PM
246	Higher traffic in store	3/13/2019 2:05 PM
247	Increased expenses	3/13/2019 1:29 PM
248	We provide a good business	3/13/2019 1:17 PM
249	Type of work	3/13/2019 12:54 PM
250	Customers are not wanting to come into town anymore. This is because parking is very limited. They do not feel safe.	3/13/2019 12:48 PM
251	Greater success at fundraising	3/13/2019 12:44 PM
252	better aware of what people are looking for	3/13/2019 12:41 PM
253	Increased tourism	3/13/2019 12:26 PM
254	traffic	3/13/2019 12:20 PM
255	Instagram, customer service, marketing and web presence	3/13/2019 12:13 PM
256	Growth	3/13/2019 11:52 AM
257	People were more optimistic about the economy	3/13/2019 11:28 AM
258	Better Management	3/13/2019 11:09 AM
259	Worked longer hours.	3/13/2019 11:01 AM
260	Victoria Council and NDP regulation changes	3/13/2019 10:29 AM
261	Locals are reluctant to come downtown because of the bike lanes and fear of NO PARKING. Locals complain often and loudly about the direction the mayor and council are taking the downtown core	3/13/2019 9:51 AM
262	Organic growth through client referral	3/13/2019 9:14 AM
263	More people aware of us	3/13/2019 9:12 AM

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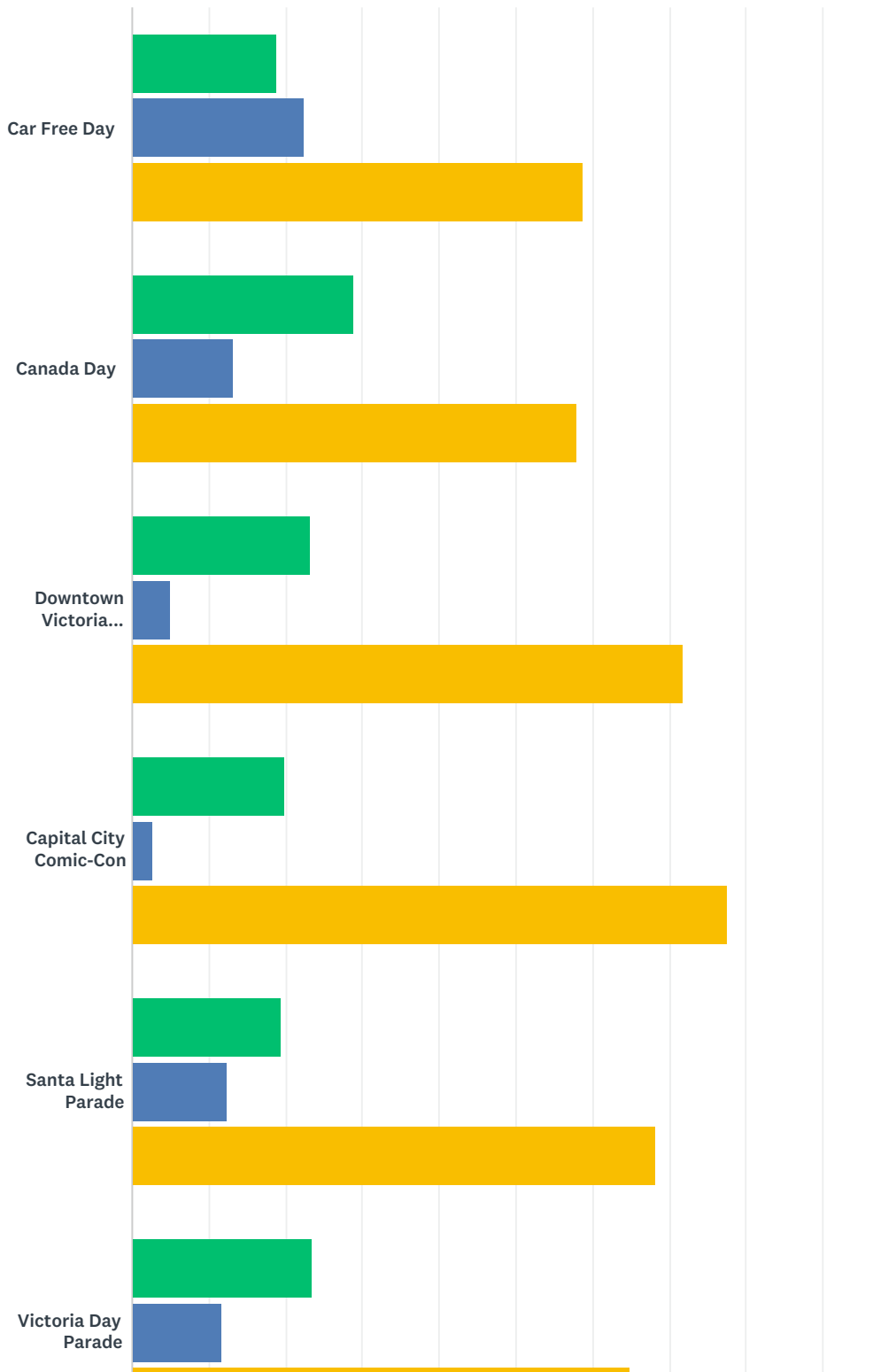
264	Because the design industry is very busy at the moment	3/13/2019 9:10 AM
265	3 years in. Natural growth plus increase in population.	3/13/2019 8:44 AM
266	Horrible mayor!!!	3/13/2019 8:33 AM
267	changes in the retail landscape downtown, growing residential population, strong tourist year	3/13/2019 8:12 AM
268	Increase in client base, change in pricing	3/13/2019 8:06 AM
269	Panhandlers, drug dealers, and a feeling of unsafety	3/13/2019 8:05 AM
270	more traffic	3/13/2019 7:56 AM
271	nature of business	3/13/2019 7:38 AM
272	excellence in customer service, personalized	3/13/2019 7:36 AM
273	People just will not come downtown anymore	3/13/2019 5:47 AM
274	Lack of Parking and incesanct construction	3/13/2019 1:58 AM
275	Industry changes	3/12/2019 10:48 PM
276	Diversifying my product mix, increasing advertising, more tourist traffic, Air B and B availability downtown, increase of local residents living downtown	3/12/2019 9:58 PM
277	We have been growing steady since the beginning but SEO this year as our walk in decreased	3/12/2019 9:29 PM
278	Social media	3/12/2019 8:15 PM
279	business marketing	3/12/2019 7:31 PM
280	Difficulty with parking, as well as me decreasing my clientele as I move towards retirement	3/12/2019 7:10 PM
281	Better marketing and exposure	3/12/2019 6:57 PM
282	Decrease in accessibility (ie/ reduced parking), increase in the number of people with mental health. Older people asking for a walk to their car, increase in people asking for money.	3/12/2019 6:45 PM
283	Cruise ship season and traffic from the Clipper and Coho passengers.	3/12/2019 6:19 PM
284	Scaffolding, Mayfair mall upgrade, no parking	3/12/2019 6:17 PM
285	Hot real estate market, increase in market share	3/12/2019 6:14 PM
286	Good business decisions	3/12/2019 6:12 PM
287	Peope with Children not wanting to come downtown due to increased mental health/addicitions.	3/12/2019 5:57 PM
288	Rising expenses like rent and payroll	3/12/2019 5:53 PM
289	Raising our prices.	3/12/2019 5:32 PM
290	we are an international online business. We are not affected by local business.	3/12/2019 5:29 PM
291	Customer base growth	3/12/2019 5:28 PM
292	Hard work to overcome terrible City practices and planning. We also retired debt, a sensible thing to do if you are thinking of relocating or selling.	3/12/2019 5:25 PM
293	N/A	3/12/2019 5:22 PM
294	Increase in tourism	3/12/2019 5:13 PM
295	tourists	3/12/2019 4:59 PM
296	Increased advertising	3/12/2019 4:56 PM
297	This has to do with our own evolution as a business and honing in on our offerings.	3/12/2019 4:55 PM
298	general increase in activity	3/12/2019 4:55 PM
299	Refining our mix to better performers	3/12/2019 4:52 PM
300	More employees and more days open	3/12/2019 4:52 PM
301	Decreased competition	3/12/2019 4:48 PM
302	fewer engagements	3/12/2019 4:44 PM

DVBA Membership Survey

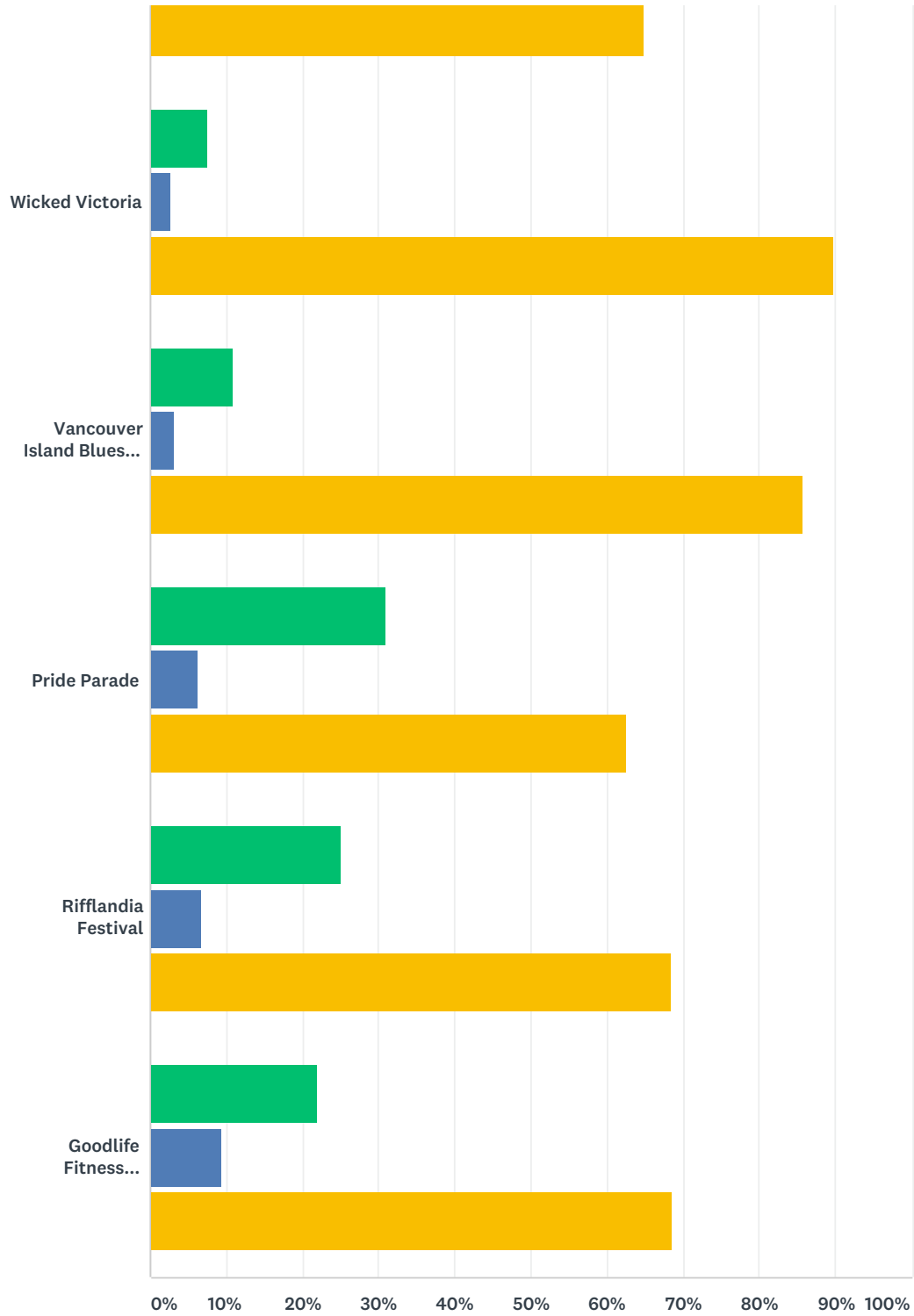
303	Successful marketing and increasing referral	3/12/2019 4:44 PM
304	We have only been in operation for 1 year (opened Feb 2018)	3/12/2019 4:43 PM
305	Correct adjustments to market	3/12/2019 4:38 PM
306	High parking weather	3/12/2019 4:37 PM
307	increased number of cruise ships in port	3/12/2019 4:34 PM
308	Customer Service	3/12/2019 4:34 PM
309	change in business model	3/12/2019 4:32 PM
310	Natural growth of business due to marketing	3/12/2019 4:31 PM
311	n.a.	3/12/2019 4:29 PM
312	People relocating here, we give great customer service, which is less and less present these days.	3/12/2019 4:28 PM
313	Change in curated goods, better control of costs	3/12/2019 4:27 PM
314	Parking staffing issues competition	3/12/2019 4:26 PM
315	Many factors, a great summer season, weather, exposure, experience, better trained staff, less construction around us, etc	3/12/2019 4:25 PM
316	not enough economic power in Victoria, too much government and education and not enough private sector	3/12/2019 4:25 PM
317	More tourists...interest in fair trade....construction finished on the bridge and Pandora	3/12/2019 4:22 PM
318	N/A	3/12/2019 4:21 PM
319	An excellent marketing strategy	3/12/2019 4:20 PM
320	Improved marketing	3/12/2019 4:20 PM
321	more subcontracted artists hired	3/12/2019 4:20 PM
322	Industry is changing. Hard to attract people to Victoria.	3/12/2019 4:19 PM
323	Businesses seeing the opportunity in and urgency of mitigating climate change	3/12/2019 4:18 PM
324	Tourism - More cruise ship traffic	3/12/2019 4:17 PM
325	tourism increase	3/12/2019 4:09 PM
326	New releases new customers.	3/12/2019 4:09 PM
327	Strong tourism world wide	3/12/2019 4:08 PM
328	N/A	3/12/2019 4:07 PM
329	Robust economy	3/12/2019 4:06 PM
330	lack of support by mayor & council, people feel downtown is unwelcoming (no parking, dirty, etc)	3/12/2019 4:06 PM
331	solid client relationships	3/12/2019 4:02 PM
332	Selling out side of Victoria	3/12/2019 4:01 PM
333	Being in business longer, so known more.	3/12/2019 4:00 PM
334	market	3/12/2019 3:57 PM
335	Cost increases	3/12/2019 3:42 PM
336	higher sales	3/12/2019 3:37 PM

Q10 Can you please describe the impact, if any, that the following downtown community events had on your net profits in 2018, either during the event or in the following days and weeks? Select all that are relevant.

Answered: 387 Skipped: 32



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■ Positive
 ■ Negative
 ■ No impact

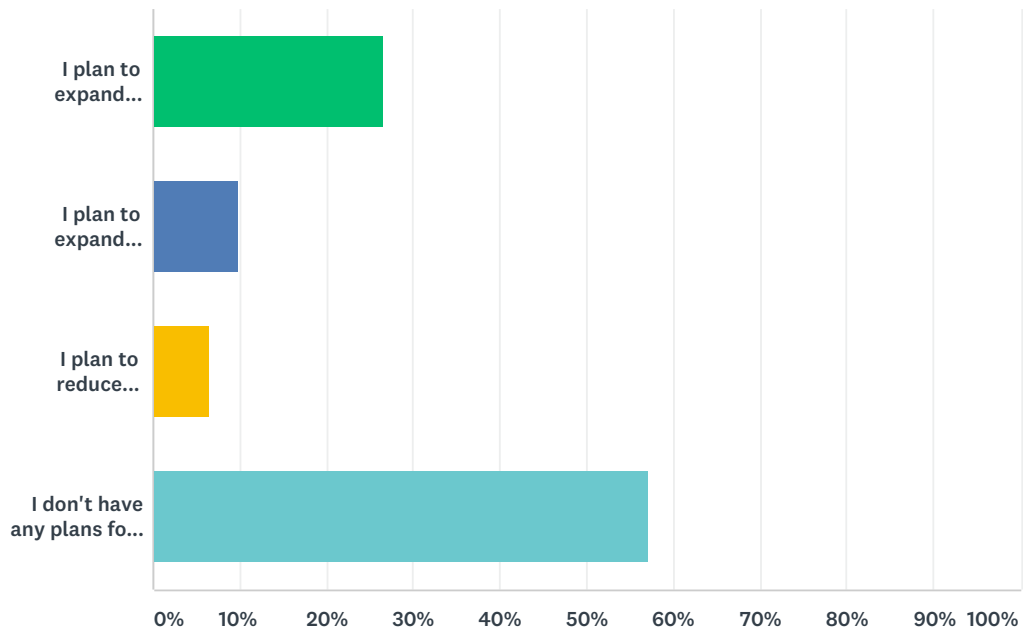
	POSITIVE	NEGATIVE	NO IMPACT	TOTAL	WEIGHTED AVERAGE
Car Free Day	18.73% 71	22.43% 85	58.84% 223	379	2.40
Canada Day	28.87% 110	13.12% 50	58.01% 221	381	2.29

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Downtown Victoria Buskers Festival	23.28% 88	5.03% 19	71.69% 271	378	2.48
Capital City Comic-Con	19.84% 75	2.65% 10	77.51% 293	378	2.58
Santa Light Parade	19.47% 74	12.37% 47	68.16% 259	380	2.49
Victoria Day Parade	23.36% 89	11.81% 45	64.83% 247	381	2.41
Wicked Victoria	7.55% 28	2.70% 10	89.76% 333	371	2.82
Vancouver Island Blues Bash	10.96% 41	3.21% 12	85.83% 321	374	2.75
Pride Parade	31.05% 118	6.32% 24	62.63% 238	380	2.32
Rifflandia Festival	25.07% 95	6.60% 25	68.34% 259	379	2.43
Goodlife Fitness Victoria Marathon	21.90% 83	9.50% 36	68.60% 260	379	2.47

Q11 Do you have plans to expand or reduce operations for your business in the next two years?

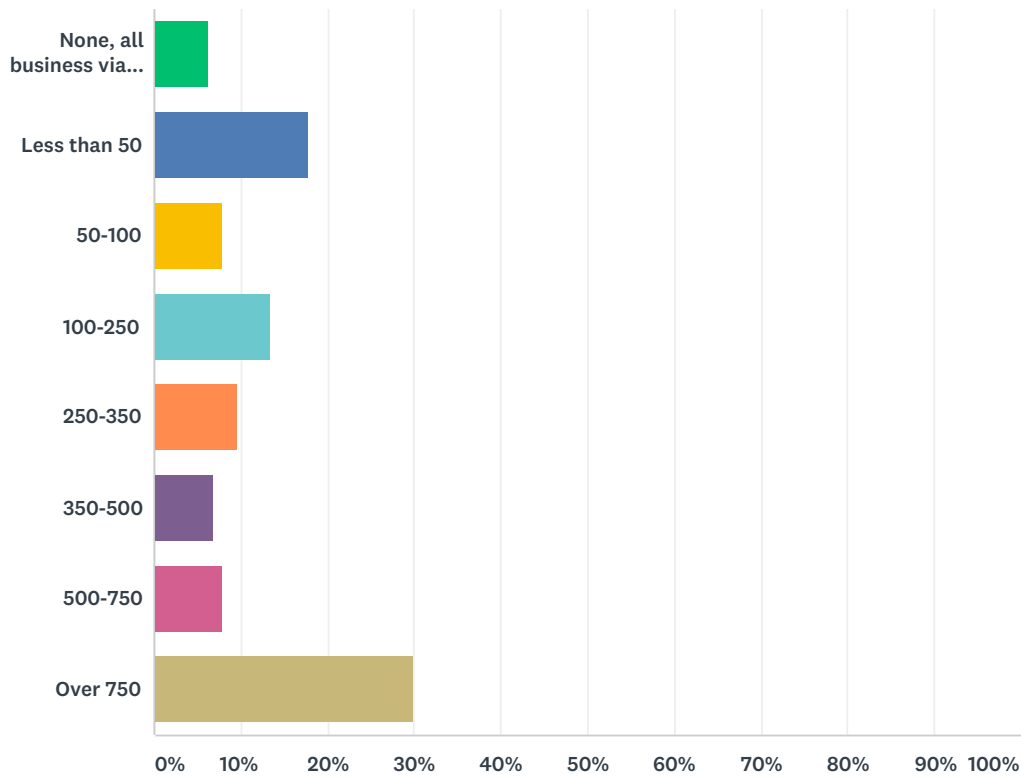
Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
I plan to expand products/services or square footage downtown.	26.61%	103
I plan to expand products/services or square footage at a location outside the downtown.	9.82%	38
I plan to reduce products/services or square footage downtown.	6.46%	25
I don't have any plans for changes.	57.11%	221
TOTAL		387

Q12 How many customers/clients visit your business per week during the months of May to September?

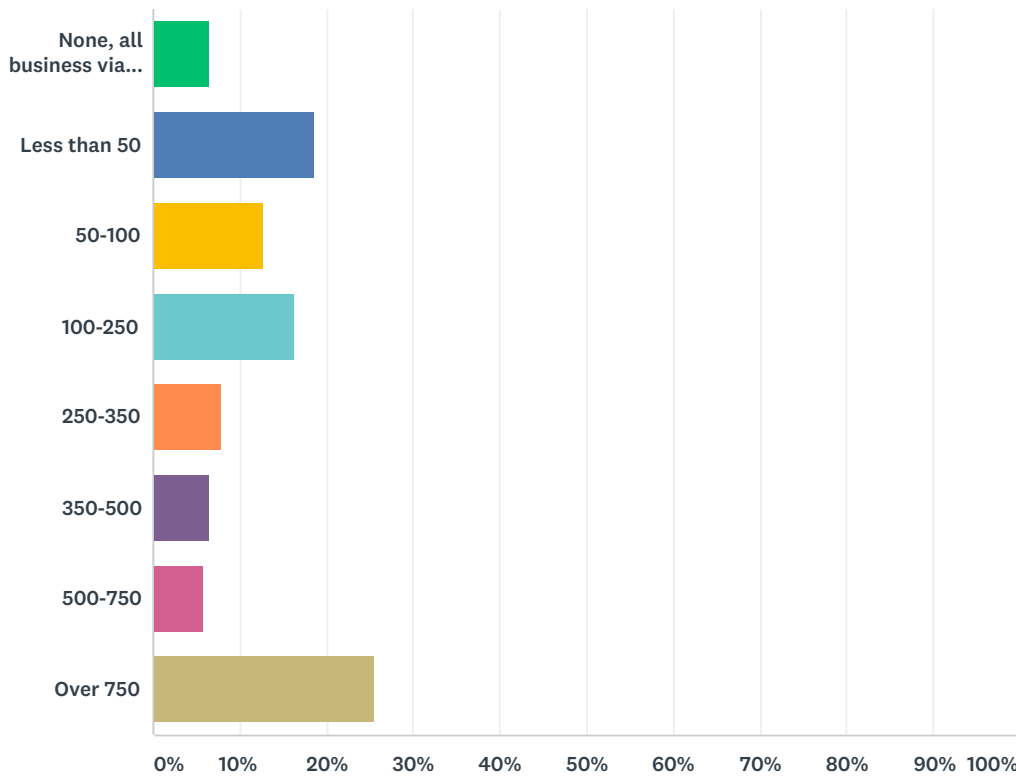
Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
None, all business via phone, internet, etc.	6.20%	24
Less than 50	17.83%	69
50-100	8.01%	31
100-250	13.44%	52
250-350	9.56%	37
350-500	6.98%	27
500-750	8.01%	31
Over 750	29.97%	116
TOTAL		387

Q13 How many customers/clients visit your business per week during the months of October to April?

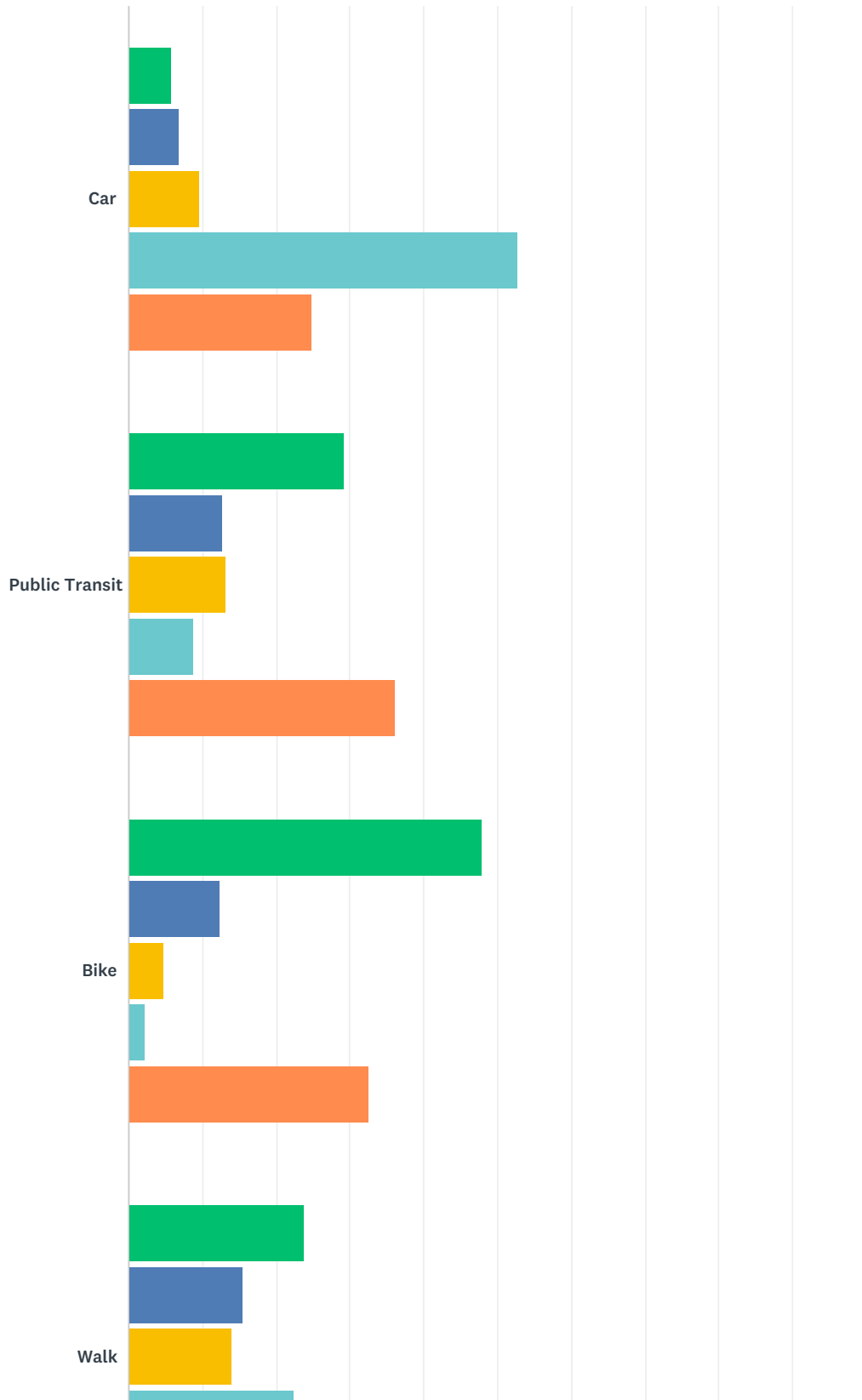
Answered: 387 Skipped: 32



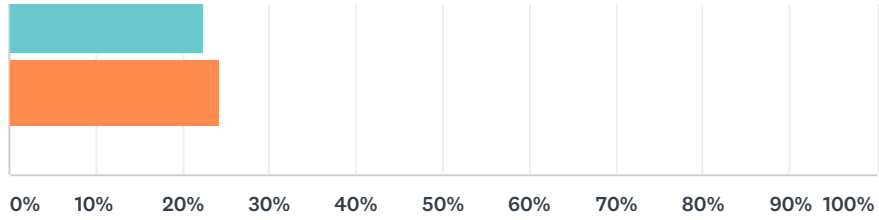
ANSWER CHOICES	RESPONSES	
None, all business via phone, internet, etc.	6.46%	25
Less than 50	18.60%	72
50-100	12.66%	49
100-250	16.28%	63
250-350	8.01%	31
350-500	6.46%	25
500-750	5.94%	23
Over 750	25.58%	99
TOTAL		387

Q14 How do your customers/clients arrive at your business? Please select the relevant percentage for each mode of travel.

Answered: 387 Skipped: 32



DVBA Membership Survey

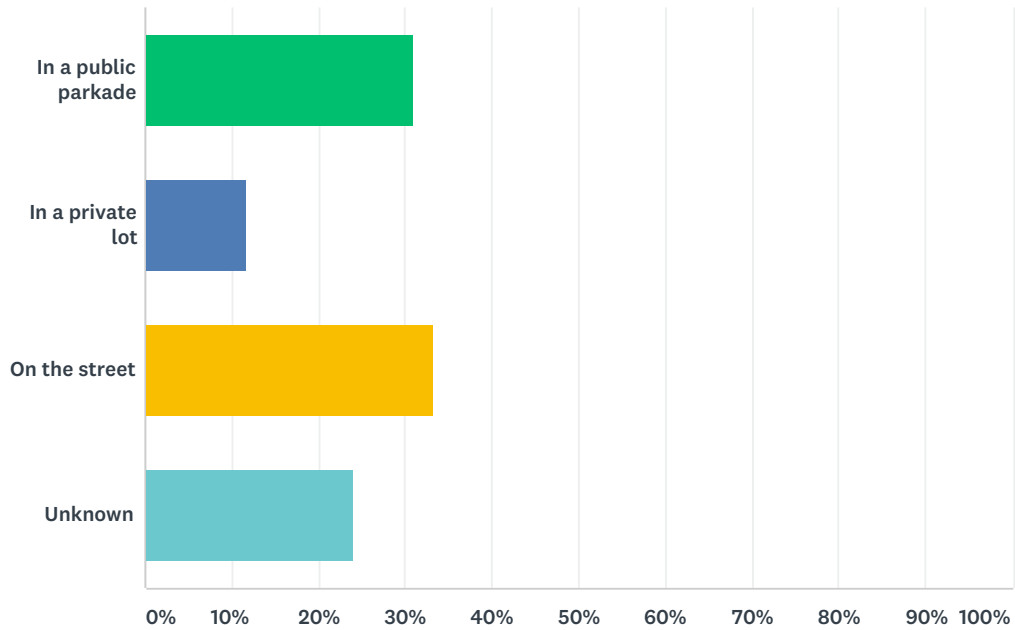


■ 0-10%
 ■ 11-20%
 ■ 21-30%
 ■ 30% +
 ■ Unknown

	0-10%	11-20%	21-30%	30% +	UNKNOWN	TOTAL
Car	5.94% 23	6.98% 27	9.56% 37	52.71% 204	24.81% 96	387
Public Transit	29.20% 113	12.66% 49	13.18% 51	8.79% 34	36.18% 140	387
Bike	47.80% 185	12.40% 48	4.91% 19	2.33% 9	32.56% 126	387
Walk	23.77% 92	15.50% 60	13.95% 54	22.48% 87	24.29% 94	387

Q15 For those customers/clients who drive, where do they typically park?

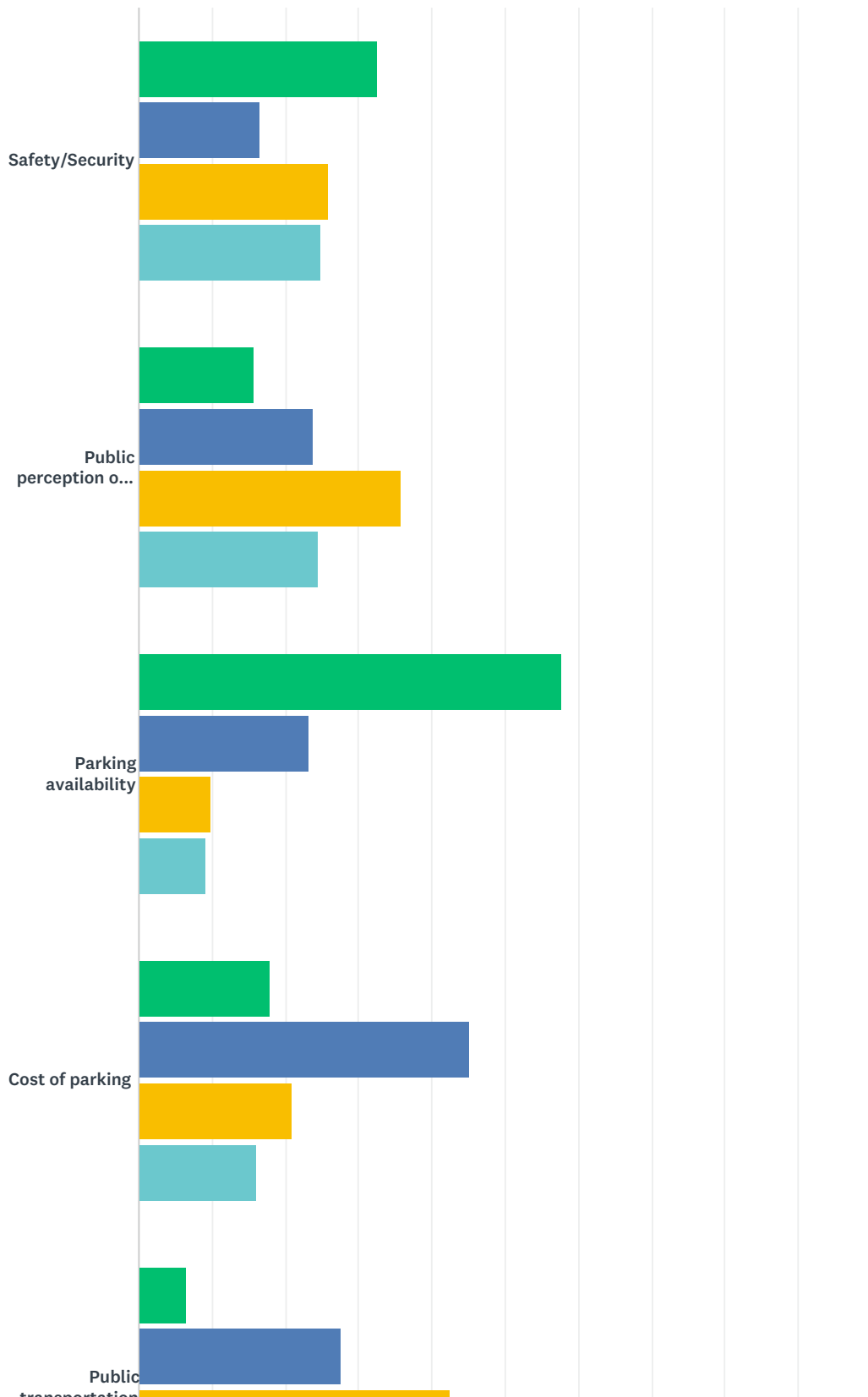
Answered: 387 Skipped: 32



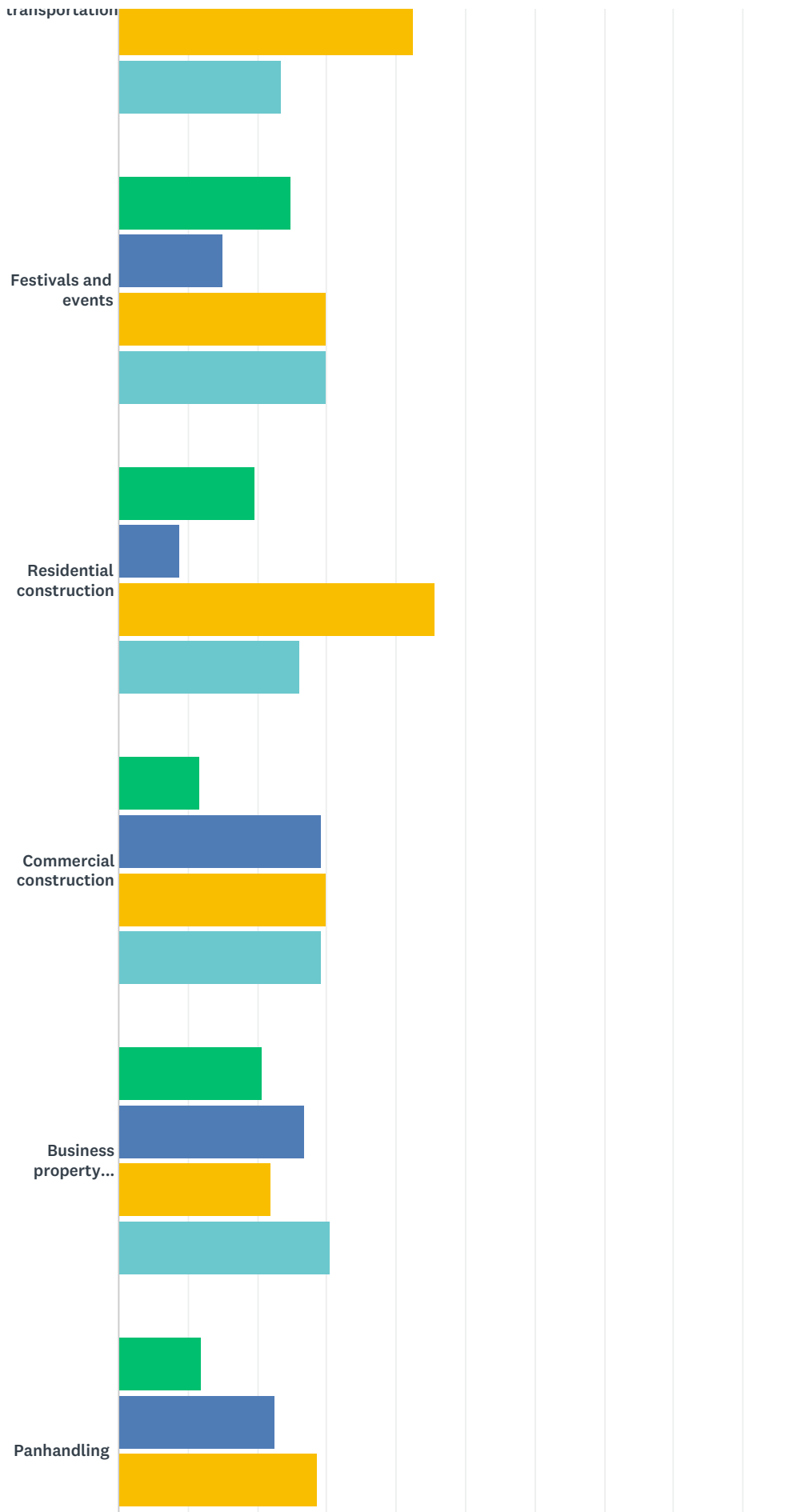
ANSWER CHOICES	RESPONSES	
In a public parkade	31.01%	120
In a private lot	11.63%	45
On the street	33.33%	129
Unknown	24.03%	93
TOTAL		387

Q16 With your business in mind, rank the top four factors that negatively impact the vitality of your business.

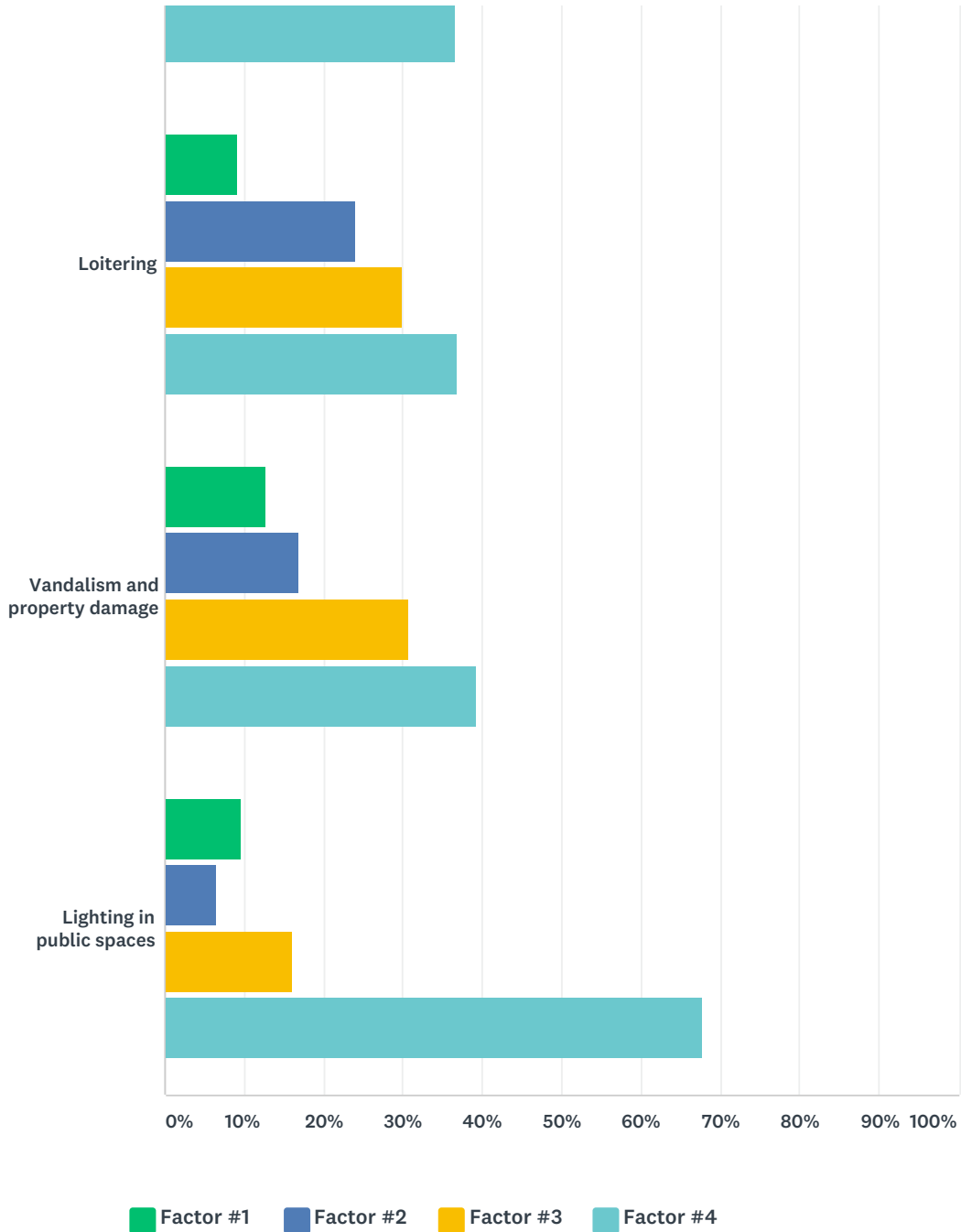
Answered: 387 Skipped: 32



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■ Factor #1
 ■ Factor #2
 ■ Factor #3
 ■ Factor #4

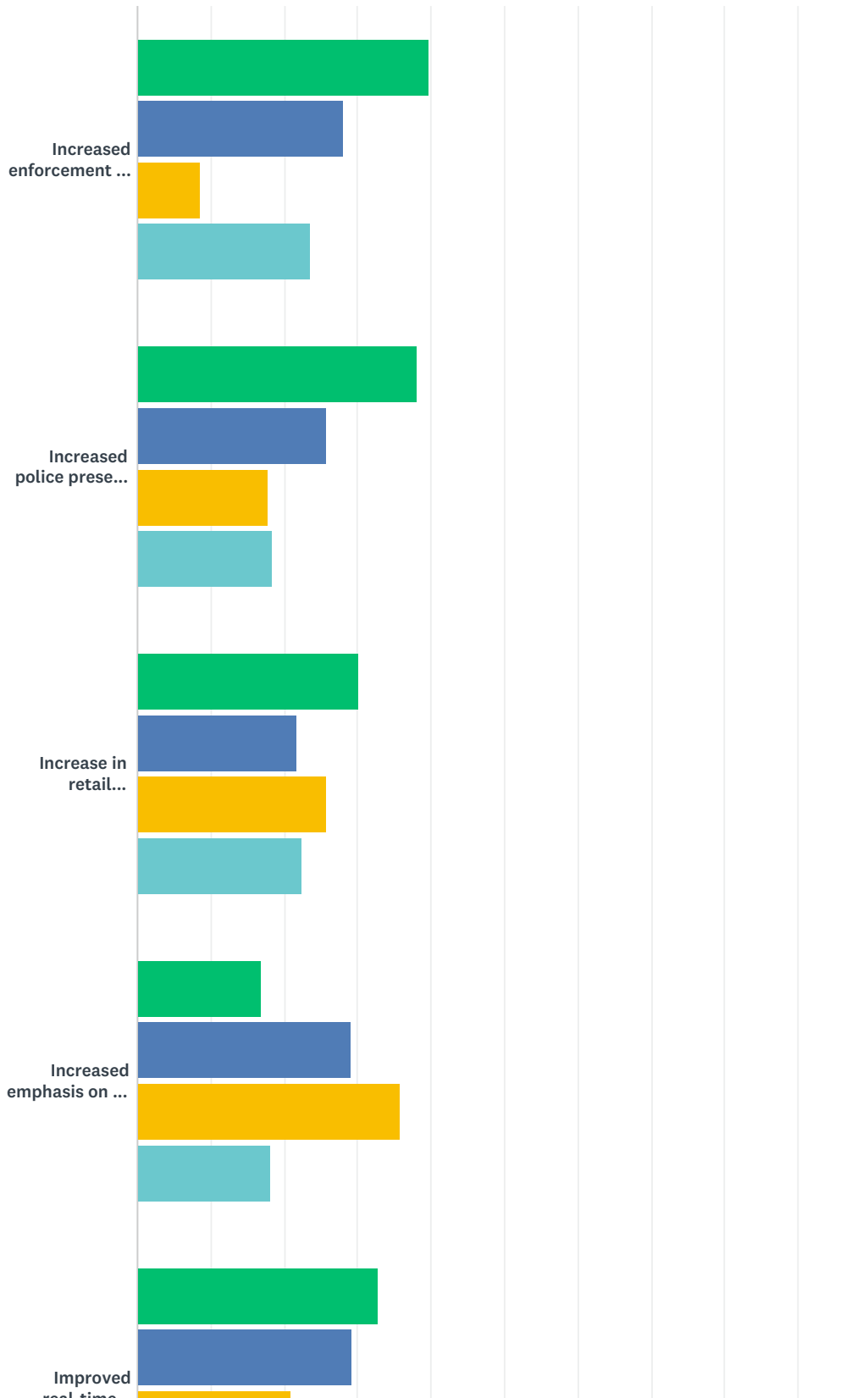
	FACTOR #1	FACTOR #2	FACTOR #3	FACTOR #4	TOTAL	WEIGHTED AVERAGE
Safety/Security	32.54% 55	16.57% 28	26.04% 44	24.85% 42	169	2.43
Public perception of a clean downtown	15.72% 25	23.90% 38	35.85% 57	24.53% 39	159	2.69
Parking availability	57.70% 176	23.28% 71	9.84% 30	9.18% 28	305	1.70
Cost of parking	17.96% 37	45.15% 93	20.87% 43	16.02% 33	206	2.35
Public transportation	6.38% 3	27.66% 13	42.55% 20	23.40% 11	47	2.83

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Festivals and events	25.00% 10	15.00% 6	30.00% 12	30.00% 12	40	2.65
Residential construction	19.57% 9	8.70% 4	45.65% 21	26.09% 12	46	2.78
Commercial construction	11.68% 16	29.20% 40	29.93% 41	29.20% 40	137	2.77
Business property taxation	20.73% 17	26.83% 22	21.95% 18	30.49% 25	82	2.62
Panhandling	12.00% 18	22.67% 34	28.67% 43	36.67% 55	150	2.90
Loitering	9.20% 8	24.14% 21	29.89% 26	36.78% 32	87	2.94
Vandalism and property damage	12.77% 12	17.02% 16	30.85% 29	39.36% 37	94	2.97
Lighting in public spaces	9.68% 3	6.45% 2	16.13% 5	67.74% 21	31	3.42

Q17 Please rank the top four elements that you feel would improve the downtown business environment.

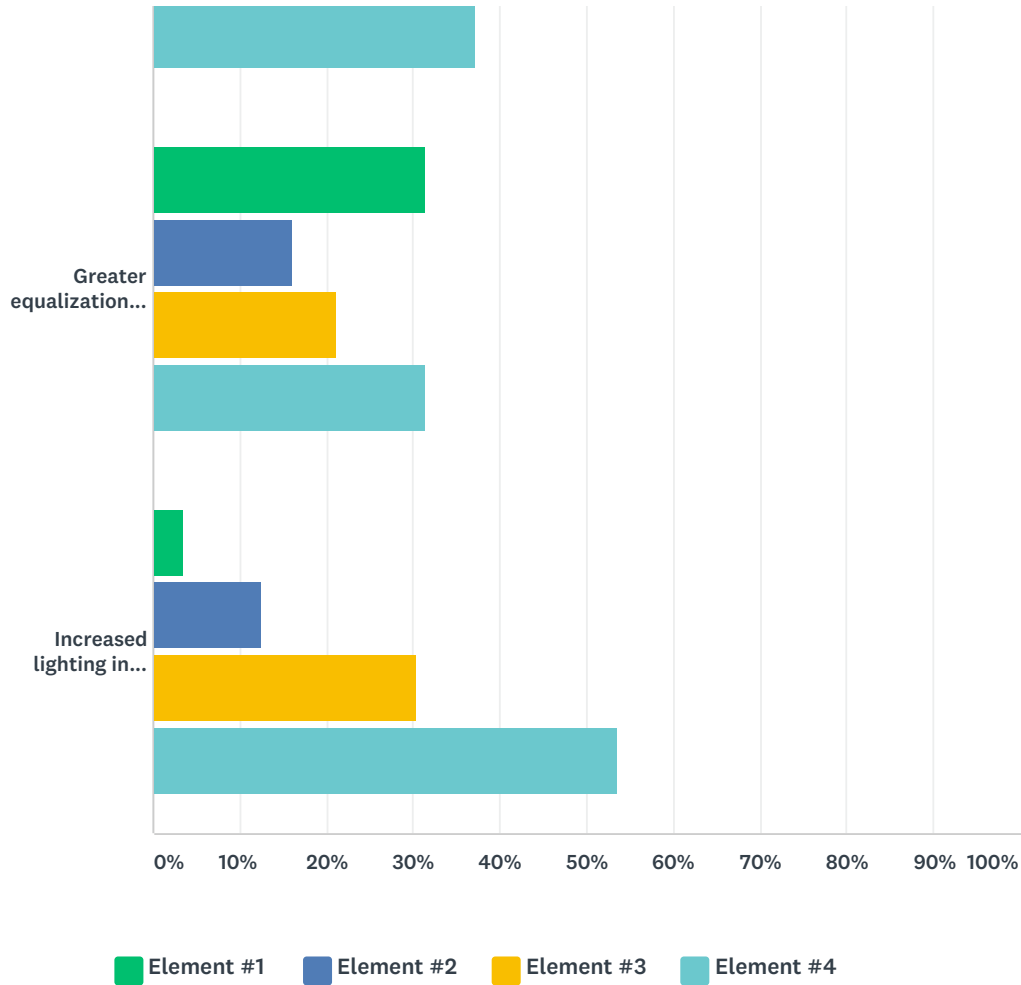
Answered: 387 Skipped: 32



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	ELEMENT #1	ELEMENT #2	ELEMENT #3	ELEMENT #4	TOTAL	WEIGHTED AVERAGE
Increased enforcement of bylaws.	39.78% 37	27.96% 26	8.60% 8	23.66% 22	93	2.16
Increased police presence in downtown core.	37.99% 68	25.70% 46	17.88% 32	18.44% 33	179	2.17
Increase in retail activations on the street such as more patio or rooftop seating for restaurants.	30.13% 47	21.79% 34	25.64% 40	22.44% 35	156	2.40
Increased emphasis on a clean downtown, including both public realm and building features such as awnings, graffiti removal, etc.	16.88% 40	29.11% 69	35.86% 85	18.14% 43	237	2.55
Improved real-time information on parking availability.	32.84% 66	29.35% 59	20.90% 42	16.92% 34	201	2.22
Improved public transportation to encourage more worker commuting with the goal of freeing up monthly parking spaces for hourly customers/clients.	24.06% 45	32.62% 61	20.32% 38	22.99% 43	187	2.42
More festivals and events in non-summer months.	15.22% 14	26.09% 24	29.35% 27	29.35% 27	92	2.73
Greater focus on branding and marketing downtown.	18.42% 21	19.30% 22	28.95% 33	33.33% 38	114	2.77
Increased residential development.	16.47% 14	16.47% 14	30.59% 26	36.47% 31	85	2.87

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Increased commercial development.	7.84% 4	19.61% 10	35.29% 18	37.25% 19	51	3.02
Greater equalization between business property tax rate and residential property tax rate.	31.31% 31	16.16% 16	21.21% 21	31.31% 31	99	2.53
Increased lighting in public spaces.	3.57% 2	12.50% 7	30.36% 17	53.57% 30	56	3.34

Q18 What are three advantages of operating a business in downtown Victoria?

Answered: 387 Skipped: 32

ANSWER CHOICES	RESPONSES	
Advantage #1	100.00%	387
Advantage #2	90.96%	352
Advantage #3	79.59%	308

#	ADVANTAGE #1	DATE
1	Tourism flow	4/12/2019 12:06 PM
2	Walk by traffic	4/12/2019 11:43 AM
3	Diverse shopping	4/11/2019 2:22 PM
4	charming atmosphere	4/11/2019 12:36 PM
5	Closer to customer activity	4/11/2019 11:19 AM
6	n/a	4/11/2019 10:07 AM
7	people	4/10/2019 9:37 PM
8	Tourism Centre	4/10/2019 9:12 PM
9	downtown workers	4/10/2019 8:56 PM
10	Tourism	4/10/2019 4:01 PM
11	Location	4/10/2019 3:55 PM
12	central location for all staff	4/10/2019 3:10 PM
13	Work close to home,	4/10/2019 2:51 PM
14	its a beautiful city	4/10/2019 1:27 PM
15	Central location	4/10/2019 1:27 PM
16	convenience	4/10/2019 1:11 PM
17	tourist	4/10/2019 12:54 PM
18	Close proximity to government offices and banks	4/10/2019 12:35 PM
19	Centrality	4/10/2019 11:44 AM
20	Tourism	4/10/2019 10:55 AM
21	clients can walk to our establishment for their appts	4/10/2019 10:39 AM
22	Where tourists want to be	4/10/2019 9:48 AM
23	Tourist traffic	4/10/2019 9:38 AM
24	Large variety of amenities	4/10/2019 9:34 AM
25	Close to where I live.	4/10/2019 9:30 AM
26	Tourism in the summer	4/10/2019 9:17 AM
27	proximity to floatplanes	4/10/2019 9:16 AM
28	Lots of foot traffic	4/10/2019 8:41 AM
29	increased population density	4/10/2019 8:41 AM

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30	Proximity	4/10/2019 8:36 AM
31	historical	4/10/2019 8:19 AM
32	Visibility	4/10/2019 8:10 AM
33	customer base	4/9/2019 4:13 PM
34	Tourism	4/9/2019 2:54 PM
35	Proximity to other businesses and restaurants for staff	4/9/2019 2:35 PM
36	Tourist traffic	4/9/2019 2:13 PM
37	Location	4/9/2019 12:42 PM
38	Foot traffic	4/9/2019 12:25 PM
39	.	4/9/2019 12:07 PM
40	easily accessible for tourists	4/9/2019 11:26 AM
41	Summer tourist volumes	4/9/2019 11:17 AM
42	Clean City	4/8/2019 6:50 PM
43	Tourists from cruise ships	4/8/2019 3:48 PM
44	location	4/8/2019 10:57 AM
45	Central to Businesses	4/8/2019 9:54 AM
46	location	4/8/2019 9:52 AM
47	Status	4/8/2019 8:47 AM
48	Tourism	4/7/2019 3:17 PM
49	Cruise Ships	4/7/2019 1:00 PM
50	High tourist base	4/6/2019 6:49 PM
51	Atmosphere	4/6/2019 6:18 PM
52	Location	4/6/2019 3:56 PM
53	Residential densification	4/6/2019 2:13 PM
54	business clientel	4/6/2019 1:45 PM
55	access to courthouse	4/6/2019 1:24 PM
56	Comunnity	4/6/2019 1:12 PM
57	Population base	4/6/2019 11:48 AM
58	Foot traffic	4/6/2019 11:30 AM
59	0	4/6/2019 11:23 AM
60	Central location	4/6/2019 11:15 AM
61	Courriers	4/6/2019 10:28 AM
62	Tourism	4/6/2019 10:09 AM
63	keeping the city vital	4/6/2019 9:53 AM
64	Tourism	4/6/2019 9:41 AM
65	population density	4/6/2019 9:35 AM
66	tourism	4/6/2019 9:05 AM
67	customer base	4/6/2019 9:00 AM
68	Growing residential population	4/6/2019 8:47 AM
69	Population density is the only one.	4/6/2019 8:40 AM
70	tourism	4/6/2019 8:26 AM

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71	Brand exposure to lots of traffic	4/6/2019 8:17 AM
72	None	4/6/2019 8:16 AM
73	Density of people	4/6/2019 8:12 AM
74	Urban environment (local businesses, restaurants, coffee shops, etc.)	4/5/2019 11:54 AM
75	Good Amenities	4/5/2019 11:44 AM
76	foot traffic	4/4/2019 1:19 PM
77	More foot traffic during high season.	4/3/2019 10:53 AM
78	Public Transportation Nexus	4/2/2019 3:25 PM
79	Location	4/2/2019 1:20 PM
80	I like this city, walking by the water on lunch breaks	4/2/2019 11:56 AM
81	Location and proximity to my other business	4/2/2019 11:09 AM
82	Easily located	4/2/2019 11:06 AM
83	Beauty of the city	4/2/2019 10:08 AM
84	Location to those who will downtown or surrounding areas	4/2/2019 9:35 AM
85	Supportive Community	4/2/2019 8:30 AM
86	Central	4/2/2019 7:23 AM
87	Lot of tourists	4/2/2019 6:43 AM
88	Access To tourism	4/1/2019 8:40 PM
89	No need to own parking lot/good bike infrastructure	4/1/2019 6:44 PM
90	customer traffic	4/1/2019 5:21 PM
91	foot traffic increased vs outside downtown	4/1/2019 4:51 PM
92	Foot Traffic	4/1/2019 4:35 PM
93	more customers	4/1/2019 4:25 PM
94	GREATER ACCESS TO TOURISTS	4/1/2019 4:01 PM
95	Visibility	4/1/2019 3:50 PM
96	Walkability	4/1/2019 3:41 PM
97	N/A	4/1/2019 3:39 PM
98	Presence of people	4/1/2019 3:32 PM
99	Tourist Dollars	4/1/2019 3:31 PM
100	more people are living downtown	4/1/2019 3:20 PM
101	good places to eat lunch	4/1/2019 3:20 PM
102	Location	4/1/2019 3:17 PM
103	Lots of restaurants close by	4/1/2019 3:16 PM
104	Access to Victoria Clipper, Coho Ferry & Cruise Ship Passengers	3/30/2019 4:29 PM
105	tourists	3/29/2019 10:36 AM
106	Community	3/28/2019 2:55 PM
107	tourism	3/27/2019 12:38 PM
108	Walk in traffic	3/27/2019 4:53 AM
109	Niche Shopping	3/26/2019 10:02 PM
110	vibrant fun area to explore	3/26/2019 5:05 PM
111	Tourists in our less busy times	3/26/2019 1:52 PM

DVBA Membership Survey

112	Proximity to attractions	3/26/2019 11:36 AM
113	Having many people visit our heritage building	3/26/2019 11:35 AM
114	Experiencing the local community	3/26/2019 11:32 AM
115	Proximity to good bike routes	3/26/2019 11:05 AM
116	Public Transportation	3/26/2019 11:02 AM
117	Volume of foot traffic	3/26/2019 9:08 AM
118	Biking	3/26/2019 9:07 AM
119	volume of people	3/26/2019 9:06 AM
120	exposure	3/26/2019 6:33 AM
121	Accessibility.	3/26/2019 1:11 AM
122	Variety of independent and local businesses	3/25/2019 9:09 PM
123	Safe	3/25/2019 8:36 PM
124	Tourism	3/25/2019 6:38 PM
125	population	3/25/2019 6:37 PM
126	Tourist traffic	3/25/2019 5:54 PM
127	Quality Employees	3/25/2019 5:19 PM
128	close to float plane terminal	3/25/2019 5:00 PM
129	location	3/25/2019 4:57 PM
130	proximity to tourist customers	3/25/2019 4:09 PM
131	High visibility	3/25/2019 3:27 PM
132	Lots of travelers in season	3/25/2019 3:26 PM
133	Tourism dollars	3/25/2019 3:13 PM
134	Ideal Location for Tourism	3/25/2019 3:05 PM
135	more local customers	3/25/2019 3:01 PM
136	local shops	3/25/2019 3:00 PM
137	variety of people	3/25/2019 2:54 PM
138	Tourism - lots of visitors every year	3/25/2019 2:51 PM
139	Clients can pop in on lunch break	3/25/2019 2:48 PM
140	Central Location	3/25/2019 2:43 PM
141	Ease to businesses for lunch or coffee meetings	3/25/2019 2:35 PM
142	Government employees	3/25/2019 2:32 PM
143	Tourist	3/25/2019 2:25 PM
144	street level	3/25/2019 2:24 PM
145	na	3/25/2019 2:22 PM
146	None currently, as compared to 10-12 years ago when the homeless issue was not nearly so prevalent	3/25/2019 2:21 PM
147	Tourism	3/25/2019 2:17 PM
148	Foot traffic	3/25/2019 2:13 PM
149	Chinatown	3/25/2019 2:12 PM
150	core business are - related businesses and prof services	3/25/2019 2:09 PM
151	Central location	3/25/2019 2:07 PM

DVBA Membership Survey

152	close proximity to other businesses/services	3/25/2019 2:07 PM
153	quality of customers	3/25/2019 2:07 PM
154	Good public transit	3/25/2019 2:06 PM
155	convenient for staff commute	3/25/2019 2:03 PM
156	Tourism impact	3/24/2019 4:31 PM
157	Downtown is not far from most residential neighbourhoods	3/24/2019 4:04 PM
158	Foot traffic	3/24/2019 9:08 AM
159	patient access to those who work downtown	3/23/2019 10:42 PM
160	We love it here! Can't imagine being anywhere else. We believe that Downtown is for people to explore, connect, shop and have fun.	3/23/2019 5:08 PM
161	Proximity to tourists	3/23/2019 9:52 AM
162	Location	3/22/2019 3:18 PM
163	tourism	3/22/2019 1:43 PM
164	central	3/22/2019 1:05 PM
165	growing part of the city	3/22/2019 10:49 AM
166	Proximity to clients in the public sector	3/22/2019 10:21 AM
167	the local element and the uniqueness of the shops	3/22/2019 10:09 AM
168	tourists	3/22/2019 8:52 AM
169	It's a beautiful place to work	3/21/2019 11:03 PM
170	Higher density of people	3/21/2019 10:44 PM
171	Broad demographic	3/21/2019 10:22 PM
172	Exposure to large potential client pool	3/21/2019 8:53 PM
173	Foot traffic	3/21/2019 7:10 PM
174	Tourists	3/21/2019 6:23 PM
175	Exposure	3/21/2019 6:04 PM
176	None	3/21/2019 3:56 PM
177	Accessible by bike lanes (which could be much better)	3/21/2019 3:28 PM
178	Employees love lunchtime - very walkable with lots of food places	3/21/2019 3:06 PM
179	Not sure	3/21/2019 2:56 PM
180	Public transit availability and frequency	3/21/2019 2:51 PM
181	a lot of people work downtown	3/21/2019 2:42 PM
182	Central location	3/21/2019 2:42 PM
183	n/a	3/21/2019 2:14 PM
184	people	3/21/2019 1:44 PM
185	restaurants	3/21/2019 1:41 PM
186	TOURISTS	3/21/2019 1:41 PM
187	Tourism	3/21/2019 1:36 PM
188	Easily accessible	3/21/2019 1:35 PM
189	walk through traffic	3/21/2019 1:32 PM
190	We are central to business district, workers use our services on breaks.	3/21/2019 12:57 PM
191	regular customers	3/21/2019 12:36 PM

DVBA Membership Survey

192	Surrounded by other businesses that are similar	3/21/2019 11:59 AM
193	Close to other businesses	3/21/2019 11:55 AM
194	more traffic related to cruise ships	3/21/2019 11:28 AM
195	Transportation Hub	3/21/2019 10:50 AM
196	access to tourists	3/21/2019 10:44 AM
197	It's great to be in the heart of the city	3/21/2019 10:28 AM
198	unique retail spaces	3/21/2019 10:03 AM
199	Foot traffic	3/21/2019 9:14 AM
200	Central location, close to partner businesses	3/21/2019 9:08 AM
201	Foot traffic	3/21/2019 8:39 AM
202	Proximity to restaurants for staff	3/21/2019 7:56 AM
203	concentrated number of people	3/21/2019 5:52 AM
204	Higher density	3/21/2019 12:26 AM
205	Affordable rent	3/20/2019 11:22 PM
206	Higher pedestrian traffic	3/20/2019 11:05 PM
207	Better to attract the tourist in summer	3/20/2019 10:29 PM
208	Tourists	3/20/2019 9:20 PM
209	Its a lovely little city and people are kind	3/20/2019 7:55 PM
210	Tourism	3/20/2019 7:53 PM
211	Central location for the peninsula	3/20/2019 6:54 PM
212	Walk-by traffic	3/20/2019 6:34 PM
213	Tourist season.	3/20/2019 6:22 PM
214	Locals living downtown	3/20/2019 6:15 PM
215	Office Buildings	3/20/2019 5:52 PM
216	Enjoy being in "centre ice" close to other professionals who all service entrepreneurs and companies and the business sector	3/20/2019 5:43 PM
217	Thriving downtown business environment	3/20/2019 5:30 PM
218	More government employee customers	3/20/2019 4:42 PM
219	Beautiful	3/20/2019 4:34 PM
220	Proximity for staff and clients to banks, restaurants, shops and other businesses	3/20/2019 4:09 PM
221	Central location for our staff	3/20/2019 4:06 PM
222	Availability of services.	3/20/2019 4:05 PM
223	I'm downtown	3/20/2019 4:00 PM
224	Group draw advantage	3/20/2019 3:56 PM
225	Large quantity of business to attract customers.	3/20/2019 3:53 PM
226	waterfront location, walkway and beautiful buildings	3/20/2019 3:45 PM
227	Central location & Hub for Staff	3/20/2019 3:45 PM
228	accessability	3/20/2019 3:43 PM
229	Central Tourist area	3/20/2019 3:42 PM
230	Being a destination -- you know people want to find you.	3/20/2019 3:42 PM
231	Convenience and accessibility	3/20/2019 3:41 PM

DVBA Membership Survey

232	everything is close by.	3/20/2019 3:41 PM
233	Location! It's extremely central.	3/20/2019 3:32 PM
234	meeting a diverse crowd	3/20/2019 3:32 PM
235	Location	3/20/2019 3:24 PM
236	walkability to meetings	3/20/2019 3:24 PM
237	unclear	3/20/2019 3:23 PM
238	Proximately to clients	3/20/2019 3:23 PM
239	Close to all amenities (especially lunch spots)	3/20/2019 3:21 PM
240	We are a law firm so being close to the court house is a plus	3/20/2019 2:26 PM
241	Foot traffic	3/20/2019 10:34 AM
242	Beauty of the harbour that makes the customer experience iconic	3/20/2019 9:24 AM
243	A lot of visitors in the summer months	3/19/2019 6:25 PM
244	History	3/19/2019 3:02 PM
245	unique interactions with global customers	3/19/2019 12:35 PM
246	Beautiful location	3/18/2019 4:56 PM
247	tourist traffic	3/18/2019 3:45 PM
248	Central	3/18/2019 3:38 PM
249	Easy access to restaurants and cafes	3/18/2019 11:47 AM
250	bus route	3/18/2019 8:56 AM
251	Tourist season brings cruise ship traffic	3/17/2019 9:11 AM
252	est 1925	3/17/2019 9:08 AM
253	We are a destination market for tourism	3/16/2019 11:05 PM
254	Access... lots of people work or shop here	3/15/2019 2:49 PM
255	People come downtown with the focus of shopping	3/15/2019 2:11 PM
256	The opportunity to be part of the community	3/15/2019 12:51 PM
257	constant foot traffic	3/15/2019 12:37 PM
258	Foot traffic	3/15/2019 6:51 AM
259	Community knowledge (always been downtown	3/15/2019 2:21 AM
260	heritage buildings - local pride, tourist draw	3/14/2019 6:44 PM
261	Employees all around town have access to transport into town.	3/14/2019 5:42 PM
262	It's Downtown	3/14/2019 3:34 PM
263	Reaching wide variety of clientele	3/14/2019 3:16 PM
264	Neighbourhood atmosphere	3/14/2019 2:57 PM
265	Globally recognized as a beautiful city	3/14/2019 2:17 PM
266	Tourists	3/14/2019 2:12 PM
267	The advantage to Insideout is having great stores, mainly same kind in one area. Makes the shopping and parking in one area valuable	3/14/2019 11:19 AM
268	Accessibility	3/14/2019 11:13 AM
269	adding to vibrancy	3/14/2019 11:01 AM
270	Victoria is the Capital of BC	3/14/2019 10:23 AM
271	Foot traffic, exposure	3/14/2019 9:25 AM

DVBA Membership Survey

272	There doesn't seem to be any	3/14/2019 8:44 AM
273	Central location for doing our business / having meetings (within walking distance almost always)	3/14/2019 8:11 AM
274	Convenient from different locations	3/14/2019 7:31 AM
275	Good atmosphere	3/13/2019 11:33 PM
276	Tourist hotspot	3/13/2019 10:41 PM
277	its downtown	3/13/2019 10:40 PM
278	increased traffic during summer season	3/13/2019 9:58 PM
279	central to all clients we serve	3/13/2019 4:49 PM
280	None. Wait. All the crime ... no, that's not an advantage.	3/13/2019 3:19 PM
281	You are where the majority of the visitors come	3/13/2019 3:18 PM
282	it's central	3/13/2019 3:13 PM
283	tourist traffic	3/13/2019 3:05 PM
284	Cruiseship traffic	3/13/2019 3:01 PM
285	tourism	3/13/2019 2:18 PM
286	High traffic areas	3/13/2019 2:05 PM
287	Volume of clients who work downtown	3/13/2019 1:29 PM
288	Service downtown clientele	3/13/2019 1:29 PM
289	No	3/13/2019 1:17 PM
290	?	3/13/2019 12:54 PM
291	More residential buildings being built	3/13/2019 12:48 PM
292	accessibility to other businesses, amenities	3/13/2019 12:44 PM
293	Foot traffic	3/13/2019 12:41 PM
294	Victoria is a beautiful city	3/13/2019 12:26 PM
295	Tourism	3/13/2019 12:20 PM
296	traffic	3/13/2019 12:13 PM
297	Close to Clients/Customers	3/13/2019 11:52 AM
298	High visibility	3/13/2019 11:28 AM
299	Population Density	3/13/2019 11:09 AM
300	convenience	3/13/2019 11:01 AM
301	Advantage?????? There might actually be an advantage if City Council had any idea of what Business actually is and supported it.	3/13/2019 10:29 AM
302	tourists	3/13/2019 9:51 AM
303	*	3/13/2019 9:45 AM
304	The increase in residential density	3/13/2019 9:14 AM
305	Being part of the downtown community	3/13/2019 9:12 AM
306	A unique experience as our DT is beautiful	3/13/2019 9:10 AM
307	I live close	3/13/2019 8:44 AM
308	we have been in the downtown area since 1955	3/13/2019 8:33 AM
309	unique local one of a kind businesses	3/13/2019 8:12 AM
310	how close everything is	3/13/2019 8:06 AM
311	Access to Tourism	3/13/2019 8:05 AM

DVBA Membership Survey

312	Convenience	3/13/2019 7:56 AM
313	Most financial companies downtown	3/13/2019 7:38 AM
314	Proximity to Oak Bay, James Bay, Fernwood people	3/13/2019 7:36 AM
315	There are no advantages anymore. It's sad but it's the times. I would not recommend anyone to start a business in Downtown Victoria now.	3/13/2019 5:47 AM
316	For our business there are no longer advantages	3/13/2019 1:58 AM
317	variety of smaller personal stores for those that prefer them over the box stores	3/12/2019 10:48 PM
318	Greater independent business presence	3/12/2019 9:58 PM
319	Everything a short walk away	3/12/2019 9:29 PM
320	Walkability	3/12/2019 8:15 PM
321	accessibility - customers can ride a bike, drive, take a bus or walk to my business	3/12/2019 8:12 PM
322	no difference for my business in or out of downtown	3/12/2019 7:31 PM
323	tourist traffic	3/12/2019 7:13 PM
324	Being of service to people who work downtown	3/12/2019 7:10 PM
325	Tourists	3/12/2019 6:57 PM
326	Centralized to people who work downtown	3/12/2019 6:45 PM
327	Cruise ship traffic	3/12/2019 6:19 PM
328	Summer foot traffic	3/12/2019 6:17 PM
329	Central location and proximity to colleagues/clients	3/12/2019 6:14 PM
330	Vibrant town	3/12/2019 6:12 PM
331	Tourism	3/12/2019 5:57 PM
332	being part of a diverse downtown business community	3/12/2019 5:53 PM
333	Population	3/12/2019 5:32 PM
334	convenience of location	3/12/2019 5:29 PM
335	Tourism	3/12/2019 5:28 PM
336	Close to where I live	3/12/2019 5:25 PM
337	Commercial area	3/12/2019 5:24 PM
338	traffic	3/12/2019 5:22 PM
339	Increased foot traffic	3/12/2019 5:13 PM
340	tourists	3/12/2019 4:59 PM
341	Tourism	3/12/2019 4:56 PM
342	Central location	3/12/2019 4:55 PM
343	Great for access to services	3/12/2019 4:55 PM
344	Unique location	3/12/2019 4:52 PM
345	Walk by traffic/busy	3/12/2019 4:52 PM
346	High Traffic	3/12/2019 4:48 PM
347	Connection to community	3/12/2019 4:44 PM
348	Lots of office workers	3/12/2019 4:44 PM
349	Tourist traffic	3/12/2019 4:43 PM
350	Tourism	3/12/2019 4:38 PM
351	Tourists	3/12/2019 4:37 PM

DVBA Membership Survey

352	access to tourism market	3/12/2019 4:34 PM
353	Access to customers	3/12/2019 4:34 PM
354	Victoria values it's "buy local" approach	3/12/2019 4:32 PM
355	Proximity to where many of our patients work	3/12/2019 4:31 PM
356	close to the courthouse for my law practice	3/12/2019 4:29 PM
357	Camaraderie with other small business in the area.	3/12/2019 4:28 PM
358	Walkable community with lots of variety of businesses	3/12/2019 4:27 PM
359	Tourists	3/12/2019 4:26 PM
360	Vitality of city	3/12/2019 4:26 PM
361	Tourism Exposure	3/12/2019 4:25 PM
362	walkability	3/12/2019 4:25 PM
363	The tourism industry	3/12/2019 4:22 PM
364	Accesibility	3/12/2019 4:21 PM
365	Density	3/12/2019 4:20 PM
366	location	3/12/2019 4:20 PM
367	hub for public transport	3/12/2019 4:20 PM
368	Not sure tbh	3/12/2019 4:19 PM
369	Close to clients	3/12/2019 4:18 PM
370	Tourism	3/12/2019 4:17 PM
371	none - unless you count expensive parking as an advantage	3/12/2019 4:17 PM
372	Our customers are close and are generally "urban"	3/12/2019 4:10 PM
373	location	3/12/2019 4:09 PM
374	Summer tourist traffic	3/12/2019 4:09 PM
375	Tourist concentration	3/12/2019 4:08 PM
376	Shops nearby	3/12/2019 4:07 PM
377	Central location	3/12/2019 4:06 PM
378	Foot Traffic	3/12/2019 4:06 PM
379	LOCATION	3/12/2019 4:05 PM
380	Proximity to Vancouver	3/12/2019 4:04 PM
381	we live downtown	3/12/2019 4:02 PM
382	Close to wear I live	3/12/2019 4:01 PM
383	Tourists	3/12/2019 4:00 PM
384	lots of walking traffic	3/12/2019 3:59 PM
385	independent shops	3/12/2019 3:57 PM
386	Central location	3/12/2019 3:42 PM
387	1	3/12/2019 3:37 PM
#	ADVANTAGE #2	DATE
1	Community	4/12/2019 12:06 PM
2	Community Support	4/12/2019 11:43 AM
3	Tourism	4/11/2019 2:22 PM
4	it's a "must" for the type of business we run	4/11/2019 12:36 PM

DVBA Membership Survey

5	Convenience of doing business eg meetings	4/11/2019 11:19 AM
6	n/a	4/11/2019 10:07 AM
7	other close businesses	4/10/2019 9:37 PM
8	Proximity to Shopping Centres	4/10/2019 9:12 PM
9	Location	4/10/2019 3:55 PM
10	lots of food and beverage choices	4/10/2019 3:10 PM
11	Able to get to now your customers	4/10/2019 2:51 PM
12	lots of tourists	4/10/2019 1:27 PM
13	Growing downtown residential community	4/10/2019 1:27 PM
14	accessibility	4/10/2019 1:11 PM
15	locals	4/10/2019 12:54 PM
16	Close proximity to theatres, cinemas, and arena	4/10/2019 12:35 PM
17	Tourism	4/10/2019 10:55 AM
18	walk in clients if they happen to be in the area	4/10/2019 10:39 AM
19	vibrancy	4/10/2019 9:48 AM
20	Building connections with local business owners	4/10/2019 9:38 AM
21	Great place to entertain	4/10/2019 9:34 AM
22	Don't believe there are any other advantages anymore.	4/10/2019 9:30 AM
23	Density of condos	4/10/2019 9:17 AM
24	bike/transit access for staff	4/10/2019 9:16 AM
25	people interested in seeking out shops vs. just out to get groceries	4/10/2019 8:41 AM
26	tourism	4/10/2019 8:41 AM
27	Services	4/10/2019 8:36 AM
28	convenient	4/10/2019 8:19 AM
29	Street traffic	4/10/2019 8:10 AM
30	tourists	4/9/2019 4:13 PM
31	Accessibility for our downtown clients to our business	4/9/2019 2:35 PM
32	N/A	4/9/2019 2:13 PM
33	Beauty	4/9/2019 12:42 PM
34	Well-known shopping area	4/9/2019 12:25 PM
35	.	4/9/2019 12:07 PM
36	downtown is compact and walkable	4/9/2019 11:26 AM
37	Compression from lower mainland	4/9/2019 11:17 AM
38	Engaged police	4/8/2019 6:50 PM
39	more attractions	4/8/2019 3:48 PM
40	location	4/8/2019 10:57 AM
41	Ease Access	4/8/2019 9:54 AM
42	tourism	4/8/2019 9:52 AM
43	convenience	4/8/2019 8:47 AM
44	People whom live in the downtown area (regulars)	4/7/2019 3:17 PM
45	Downtown Events	4/7/2019 1:00 PM

DVBA Membership Survey

46	Views	4/6/2019 6:18 PM
47	Pedestrian Traffic	4/6/2019 3:56 PM
48	Exposure	4/6/2019 2:13 PM
49	closest to tourist	4/6/2019 1:45 PM
50	Culture	4/6/2019 1:12 PM
51	Civic workers meaning good income	4/6/2019 11:48 AM
52	Tourists	4/6/2019 11:30 AM
53	0	4/6/2019 11:23 AM
54	Density of people	4/6/2019 11:15 AM
55	Visibility	4/6/2019 10:09 AM
56	attraction for visitors	4/6/2019 9:53 AM
57	Tourism	4/6/2019 9:41 AM
58	tourism	4/6/2019 9:35 AM
59	visibility	4/6/2019 9:05 AM
60	central for staff	4/6/2019 9:00 AM
61	Vibrancy	4/6/2019 8:47 AM
62	younger demographic	4/6/2019 8:26 AM
63	Central location	4/6/2019 8:17 AM
64	None	4/6/2019 8:16 AM
65	Tourism	4/6/2019 8:12 AM
66	Easy commute without a car	4/5/2019 11:54 AM
67	Events & Sports	4/5/2019 11:44 AM
68	shopping traffic	4/4/2019 1:19 PM
69	Tourists.	4/3/2019 10:53 AM
70	High Traffic/Exposure	4/2/2019 3:25 PM
71	Being around other great local businesses	4/2/2019 1:20 PM
72	Riding a bike, close to a lot of areas	4/2/2019 11:56 AM
73	Victoria downtown and its community	4/2/2019 11:09 AM
74	Close to similar businesses	4/2/2019 11:06 AM
75	Support of other businesses	4/2/2019 10:08 AM
76	Clients are able to run errands downtown after coming to our business	4/2/2019 9:35 AM
77	Central	4/2/2019 8:30 AM
78	Easy commute for most	4/2/2019 7:23 AM
79	Loyal locals when you can get them in	4/2/2019 6:43 AM
80	View of the Harbour...natural beauty	4/1/2019 8:40 PM
81	Close to other businesses for a night out for my clients	4/1/2019 6:44 PM
82	tourist traffic	4/1/2019 5:21 PM
83	when event do take place, increases public in area with greater chance of walk in	4/1/2019 4:51 PM
84	Lots of residents in a small space	4/1/2019 4:35 PM
85	ditto	4/1/2019 4:25 PM
86	EASY TO FIND US	4/1/2019 4:01 PM

DVBA Membership Survey

87	Accessibility	4/1/2019 3:50 PM
88	Beautiful natural environment	4/1/2019 3:41 PM
89	N/A	4/1/2019 3:39 PM
90	Availability of public transportation	4/1/2019 3:32 PM
91	Office Buidling Employee Dollars	4/1/2019 3:31 PM
92	tech companies moving downtown	4/1/2019 3:20 PM
93	central to our staff	4/1/2019 3:20 PM
94	centrally located	4/1/2019 3:16 PM
95	Good Branding by DVBA and Destination Greater Victoria	3/30/2019 4:29 PM
96	local population	3/29/2019 10:36 AM
97	Proximity to other services/businesses	3/28/2019 2:55 PM
98	location	3/27/2019 12:38 PM
99	Access to tourists	3/27/2019 4:53 AM
100	Creative Neighbourhood	3/26/2019 10:02 PM
101	history of area and character buildings	3/26/2019 5:05 PM
102	central location to all parts of Victoria and outlying areas	3/26/2019 1:52 PM
103	Vitality of downtown	3/26/2019 11:36 AM
104	Meeting many diverse people from many different places	3/26/2019 11:35 AM
105	Foot traffic from other businesses	3/26/2019 11:32 AM
106	Proximity to Hotels	3/26/2019 11:05 AM
107	Focused Services	3/26/2019 11:02 AM
108	Close proximity to target market	3/26/2019 9:08 AM
109	Busses	3/26/2019 9:07 AM
110	everything is a nice walk away	3/26/2019 9:06 AM
111	access	3/26/2019 6:33 AM
112	General atmosphere.	3/26/2019 1:11 AM
113	Transportation hub	3/25/2019 9:09 PM
114	Community	3/25/2019 8:36 PM
115	Events and exhibits	3/25/2019 6:38 PM
116	visualizing appealing	3/25/2019 6:37 PM
117	Nearby Businesses Needing Service	3/25/2019 5:19 PM
118	walkable city	3/25/2019 4:57 PM
119	vibrancy of the area	3/25/2019 4:09 PM
120	Concentration of customers	3/25/2019 3:27 PM
121	Transportation	3/25/2019 3:26 PM
122	Walkability	3/25/2019 3:13 PM
123	Walkability	3/25/2019 3:05 PM
124	more tourist	3/25/2019 3:01 PM
125	central transit shops	3/25/2019 3:00 PM
126	variety of cafe's and other businesses	3/25/2019 2:54 PM
127	Great community of other business owners	3/25/2019 2:51 PM

DVBA Membership Survey

128	Lots of restaurant and coffee options nearby	3/25/2019 2:48 PM
129	Bus transportation for staff	3/25/2019 2:35 PM
130	Lots of walk ins	3/25/2019 2:25 PM
131	close to all amenities	3/25/2019 2:24 PM
132	na	3/25/2019 2:22 PM
133	Short commute	3/25/2019 2:17 PM
134	Beauty	3/25/2019 2:13 PM
135	Close to all bus routes	3/25/2019 2:12 PM
136	location - proximity	3/25/2019 2:09 PM
137	Walk by traffic	3/25/2019 2:07 PM
138	higher traffic area	3/25/2019 2:07 PM
139	volume of potential customers nearby	3/25/2019 2:07 PM
140	Nice environment (except for poop on sidewalks)	3/25/2019 2:06 PM
141	easy access to client workspaces	3/25/2019 2:03 PM
142	Access	3/24/2019 4:31 PM
143	Downtown is relatively clean and safe	3/24/2019 4:04 PM
144	Businesses & Ministries	3/24/2019 9:08 AM
145	vareity of stores people can visit after appointments	3/23/2019 10:42 PM
146	We meet so many interesting people from all across the world - that would be less likely to happen if we were in a strip mall somewhere	3/23/2019 5:08 PM
147	Proximity to popular tourist destinations	3/23/2019 9:52 AM
148	Places to eat nearby	3/22/2019 3:18 PM
149	being where it's at	3/22/2019 1:43 PM
150	lively atmosphere	3/22/2019 1:05 PM
151	walkable	3/22/2019 10:49 AM
152	Proximity to the waterfront	3/22/2019 10:21 AM
153	loads of tourist traffic throughout the summer and early fall	3/22/2019 10:09 AM
154	events	3/22/2019 8:52 AM
155	Close to everything for supplies	3/21/2019 11:03 PM
156	Easy access via bike lanes and public transportation	3/21/2019 10:44 PM
157	Lower rent than mall	3/21/2019 10:22 PM
158	Vibrancy of local shops and eateries	3/21/2019 8:53 PM
159	Vibrancy	3/21/2019 7:10 PM
160	Festivals	3/21/2019 6:23 PM
161	None	3/21/2019 3:56 PM
162	Accessible by public transit	3/21/2019 3:28 PM
163	High quality of life	3/21/2019 3:06 PM
164	Not sure	3/21/2019 2:56 PM
165	Walking distance to various services	3/21/2019 2:51 PM
166	it's a beautiful city with lots of heritage buildings, flowers, lights	3/21/2019 2:42 PM
167	Good public transportation	3/21/2019 2:42 PM

DVBA Membership Survey

168	n/a	3/21/2019 2:14 PM
169	n/a	3/21/2019 1:44 PM
170	cafes	3/21/2019 1:41 PM
171	VIBRANT DOWNTOWN CORE	3/21/2019 1:41 PM
172	convenience	3/21/2019 1:35 PM
173	noticibility	3/21/2019 1:32 PM
174	Central location for our staff. We get to work via bus, bike or walk.	3/21/2019 12:57 PM
175	Tourism	3/21/2019 12:36 PM
176	Close to home	3/21/2019 11:55 AM
177	decent accessibility	3/21/2019 11:28 AM
178	Business Centre for Victoria	3/21/2019 10:50 AM
179	Close to clientele	3/21/2019 10:28 AM
180	Great tourist catchment area	3/21/2019 10:03 AM
181	Tourism	3/21/2019 9:14 AM
182	Amenities close by	3/21/2019 9:08 AM
183	Parkades	3/21/2019 8:39 AM
184	Easily commute to work for our staff	3/21/2019 7:56 AM
185	concentrated number of businesses for people to shop at	3/21/2019 5:52 AM
186	Many more business markets	3/21/2019 12:26 AM
187	Central	3/20/2019 11:22 PM
188	Access to tourist population	3/20/2019 11:05 PM
189	better to attract the customer from any festival	3/20/2019 10:29 PM
190	Tourist shopping	3/20/2019 7:55 PM
191	Most of the advantages of the past are gone	3/20/2019 7:53 PM
192	Commercial and residential density	3/20/2019 6:34 PM
193	Downtown is so small and has great community amongst businesses	3/20/2019 6:22 PM
194	Tourism	3/20/2019 6:15 PM
195	Other businesses to generate business from	3/20/2019 5:52 PM
196	Diverse visiting population	3/20/2019 5:30 PM
197	More small businesses	3/20/2019 4:42 PM
198	Central location for clients to do all their tasks in one trip	3/20/2019 4:09 PM
199	No devoted parking encourages staff to use alternate modes of transportation	3/20/2019 4:06 PM
200	Proximity of heritage buildings.	3/20/2019 4:05 PM
201	Accessible	3/20/2019 4:00 PM
202	Convenience for customers	3/20/2019 3:56 PM
203	Tourism, drawing customers.	3/20/2019 3:53 PM
204	small local shops encourage people to come here not a mall	3/20/2019 3:45 PM
205	Ameneties	3/20/2019 3:45 PM
206	close location to tourists	3/20/2019 3:43 PM
207	Close to all major attractions and shopping	3/20/2019 3:42 PM
208	The thriving business community.	3/20/2019 3:42 PM

DVBA Membership Survey

209	Proximity to other businesses	3/20/2019 3:41 PM
210	parking used to be great but is falling fast	3/20/2019 3:41 PM
211	Public transit hub.	3/20/2019 3:32 PM
212	holding events	3/20/2019 3:32 PM
213	Location	3/20/2019 3:24 PM
214	unclear	3/20/2019 3:23 PM
215	advertising	3/20/2019 3:23 PM
216	Accessible by those who use BC Transit	3/20/2019 3:21 PM
217	We are close to other businesses that support our work	3/20/2019 2:26 PM
218	close to everything	3/20/2019 10:34 AM
219	Working harbour access	3/20/2019 9:24 AM
220	friendly businesses close by	3/19/2019 6:25 PM
221	Building critical mass	3/19/2019 3:02 PM
222	positive traffic from the cruise ships	3/19/2019 12:35 PM
223	Mix of tourists and locals	3/18/2019 4:56 PM
224	Close to other services	3/18/2019 3:38 PM
225	Easy access to meet with other tech companies	3/18/2019 11:47 AM
226	history of our business being here	3/18/2019 8:56 AM
227	Destination for travellers across canada for weekend get away or snowbird escapes	3/17/2019 9:11 AM
228	est 1925	3/17/2019 9:08 AM
229	The uniqueness that independent local shops bring. There are few local shops in malls	3/16/2019 11:05 PM
230	Public transit converges here	3/15/2019 2:49 PM
231	Downtown is the most central area of the 13 municipalities	3/15/2019 2:11 PM
232	A diverse audience - people who work downtown, people who live close (James Bay, Fernwood, Fairfield) amd visitors	3/15/2019 12:51 PM
233	regular customers	3/15/2019 12:37 PM
234	Proximity to cruise ships	3/15/2019 6:51 AM
235	Needed by the community	3/15/2019 2:21 AM
236	pedestrian friendly (crosswalks)	3/14/2019 6:44 PM
237	Walkable for employees during the workday.	3/14/2019 5:42 PM
238	We are central to the region	3/14/2019 3:34 PM
239	Center of activity	3/14/2019 3:16 PM
240	Shop Local	3/14/2019 2:57 PM
241	Very accessible for both local and tourist shoppers	3/14/2019 2:17 PM
242	Within walking distance of multiple shops, restaurants, pubs, entertainment, etc	3/14/2019 2:12 PM
243	We live in a beautiful city I'm proud of, so we attract our wonderful visitors	3/14/2019 11:19 AM
244	Central	3/14/2019 11:13 AM
245	arts and culture	3/14/2019 11:01 AM
246	Employees enjoy working downtown	3/14/2019 10:23 AM
247	Proximity to float planes to Vancouver	3/14/2019 9:25 AM
248	There doesn't seem to be any There doesn't seem to be any	3/14/2019 8:44 AM

DVBA Membership Survey

249	Ease of getting to and coming home from work	3/14/2019 8:11 AM
250	Close to partners/compatible services	3/14/2019 7:31 AM
251	Close to other businesses	3/13/2019 11:33 PM
252	Convenient for locals	3/13/2019 10:41 PM
253	density	3/13/2019 10:40 PM
254	great mix of local businesses	3/13/2019 9:58 PM
255	central for staff to get to on public transit	3/13/2019 4:49 PM
256	None. Wait. All the property damage and graffiti ... no, that's not an advantage.	3/13/2019 3:19 PM
257	Lots of people work downtown so they are near your business	3/13/2019 3:18 PM
258	for people working downtown it's convenient	3/13/2019 3:13 PM
259	Government employees	3/13/2019 3:01 PM
260	Similar stores all in one area	3/13/2019 2:05 PM
261	Ease of access for downtown workers	3/13/2019 1:29 PM
262	Larger clientele demographic	3/13/2019 1:29 PM
263	?	3/13/2019 12:54 PM
264	More diversity in shops	3/13/2019 12:48 PM
265	transit access	3/13/2019 12:44 PM
266	Festivals	3/13/2019 12:41 PM
267	A lot of activities, restaurants and vibrancy	3/13/2019 12:26 PM
268	lots of unique businesses	3/13/2019 12:13 PM
269	Close to most areas of Greater Victoria	3/13/2019 11:52 AM
270	Convenient for clients working downtown to visit	3/13/2019 11:28 AM
271	Tourism	3/13/2019 11:09 AM
272	location/central	3/13/2019 11:01 AM
273	Business does OK In Spite of City Hall's anti-capitalistic leanings.	3/13/2019 10:29 AM
274	disadvantage...parking	3/13/2019 9:51 AM
275	*	3/13/2019 9:45 AM
276	Access to commercial and residential markets	3/13/2019 9:14 AM
277	Profiting off of downtown events	3/13/2019 9:12 AM
278	Supporting our Architectural Heritage and Use these buildings to conduct business	3/13/2019 9:10 AM
279	Tourists	3/13/2019 8:44 AM
280	added bonus of tourism	3/13/2019 8:12 AM
281	brand image	3/13/2019 8:06 AM
282	Cruise ship Industry	3/13/2019 8:05 AM
283	location	3/13/2019 7:56 AM
284	Vibrancy	3/13/2019 7:38 AM
285	Core downtown district within 4-5 blocks	3/13/2019 7:36 AM
286	We will not be renewing our klease in Victoria	3/13/2019 1:58 AM
287	address/prestige of a city office	3/12/2019 10:48 PM
288	Tourism	3/12/2019 9:58 PM
289	Great food	3/12/2019 9:29 PM

DVBA Membership Survey

290	Street traffic	3/12/2019 8:15 PM
291	rent is affordable	3/12/2019 8:12 PM
292	central location	3/12/2019 7:13 PM
293	Traffic from Weekend warriors	3/12/2019 6:57 PM
294	Easy to access other offices and businesses	3/12/2019 6:45 PM
295	Events	3/12/2019 6:19 PM
296	Recognized business	3/12/2019 6:17 PM
297	High profile location, accessible by clients and visitors	3/12/2019 6:14 PM
298	Lots of foot traffic	3/12/2019 6:12 PM
299	Community - by other like minded businesses	3/12/2019 5:57 PM
300	connecting with customers from all over the world	3/12/2019 5:53 PM
301	Proximity to other businesses	3/12/2019 5:32 PM
302	busy - lots of shopping and food spots	3/12/2019 5:29 PM
303	Unique shopping experince	3/12/2019 5:28 PM
304	Close to tourists	3/12/2019 5:25 PM
305	Beautiful	3/12/2019 5:24 PM
306	buses	3/12/2019 5:22 PM
307	Increased reach of marketing material with minimal effort/cost	3/12/2019 5:13 PM
308	destination location	3/12/2019 4:59 PM
309	Support for small businesses	3/12/2019 4:56 PM
310	Proximity to cafes and restaurants	3/12/2019 4:55 PM
311	good for entertaining clients	3/12/2019 4:55 PM
312	Unique shops and services	3/12/2019 4:52 PM
313	Ease of access from bus routes	3/12/2019 4:52 PM
314	Lots of interesting businesses	3/12/2019 4:48 PM
315	Perception of professional hub	3/12/2019 4:44 PM
316	Tourists	3/12/2019 4:44 PM
317	Community support from surrounding businesses	3/12/2019 4:43 PM
318	Small weather interference	3/12/2019 4:38 PM
319	More walking traffic	3/12/2019 4:37 PM
320	vibrancy of inner harbor	3/12/2019 4:34 PM
321	Access to high density workplaces	3/12/2019 4:34 PM
322	Victoria is a walking city	3/12/2019 4:32 PM
323	Central location for Greater Victoria	3/12/2019 4:31 PM
324	proximity to good food and entertainment	3/12/2019 4:29 PM
325	Close proximity to like business and restaurants and services	3/12/2019 4:28 PM
326	High visibility on a high traffic (vehicle + pedestrian) street	3/12/2019 4:27 PM
327	transit	3/12/2019 4:26 PM
328	Easy access for tourists	3/12/2019 4:26 PM
329	Walk in traffic	3/12/2019 4:25 PM
330	Atmosphere	3/12/2019 4:22 PM

DVBA Membership Survey

331	Familiarity	3/12/2019 4:21 PM
332	Convenience	3/12/2019 4:20 PM
333	location	3/12/2019 4:20 PM
334	parkades in the area	3/12/2019 4:20 PM
335	Central for staff (some live in James Bay, others in Saanich)	3/12/2019 4:18 PM
336	Growing City	3/12/2019 4:17 PM
337	none - unless you count expensive parking as an advantage	3/12/2019 4:17 PM
338	we're part of the fabric of the city	3/12/2019 4:10 PM
339	location	3/12/2019 4:09 PM
340	Closer retail/resturant options	3/12/2019 4:09 PM
341	VCC	3/12/2019 4:08 PM
342	Walking access	3/12/2019 4:07 PM
343	Vitality	3/12/2019 4:06 PM
344	Great local businesses that are friendly & supportive of each other	3/12/2019 4:06 PM
345	MARKETING	3/12/2019 4:05 PM
346	BC Capital	3/12/2019 4:04 PM
347	proximity of other services	3/12/2019 4:02 PM
348	Cheaper then Vancouver	3/12/2019 4:01 PM
349	Variety of Options in close proximity	3/12/2019 4:00 PM
350	density of population	3/12/2019 3:57 PM
351	Vibrant community	3/12/2019 3:42 PM
352	1	3/12/2019 3:37 PM
#	ADVANTAGE #3	DATE
1	Locally owned business'	4/12/2019 12:06 PM
2	Access to other businesses	4/12/2019 11:43 AM
3	Great restaurants	4/11/2019 2:22 PM
4	accessible by public transit and cycling	4/11/2019 12:36 PM
5	Lots of good restaurants	4/11/2019 11:19 AM
6	n/a	4/11/2019 10:07 AM
7	tourists	4/10/2019 9:37 PM
8	Location	4/10/2019 3:55 PM
9	Access to fresh supply of products.	4/10/2019 2:51 PM
10	clean	4/10/2019 1:27 PM
11	Support from other locally owned businesses	4/10/2019 1:27 PM
12	business community	4/10/2019 12:54 PM
13	Tourism	4/10/2019 10:55 AM
14	allowing employees who live downtown to walk to work	4/10/2019 10:39 AM
15	All amenities near by	4/10/2019 9:48 AM
16	Gorgeous views	4/10/2019 9:34 AM
17	Access for staff	4/10/2019 9:17 AM
18	proximity to city hall	4/10/2019 9:16 AM

DVBA Membership Survey

19	heritage commercial spaces	4/10/2019 8:41 AM
20	business clients concentration	4/10/2019 8:41 AM
21	Ambiance	4/10/2019 8:36 AM
22	beautiful	4/10/2019 8:19 AM
23	Attractive spaces	4/10/2019 8:10 AM
24	related business neighbors	4/9/2019 4:13 PM
25	N/A	4/9/2019 2:13 PM
26	Proximity to other businesses	4/9/2019 12:42 PM
27	Central location	4/9/2019 12:25 PM
28	.	4/9/2019 12:07 PM
29	seen as a destination	4/9/2019 11:26 AM
30	foot traffic	4/9/2019 11:17 AM
31	Gorgeous views / flowers	4/8/2019 6:50 PM
32	public transit	4/8/2019 3:48 PM
33	location	4/8/2019 10:57 AM
34	Property Availability	4/8/2019 9:54 AM
35	other businesses	4/8/2019 9:52 AM
36	access	4/8/2019 8:47 AM
37	Tousists	4/7/2019 1:00 PM
38	Close to Architects and Consultants.	4/6/2019 6:18 PM
39	Downtown Business Employees	4/6/2019 3:56 PM
40	Tourists	4/6/2019 2:13 PM
41	flower baskets	4/6/2019 1:45 PM
42	Presence	4/6/2019 1:12 PM
43	Close to post office	4/6/2019 11:48 AM
44	Community	4/6/2019 11:30 AM
45	0	4/6/2019 11:23 AM
46	being in the heart of the city	4/6/2019 9:53 AM
47	Tourism	4/6/2019 9:41 AM
48	neighbors	4/6/2019 9:05 AM
49	proximity of amenities	4/6/2019 9:00 AM
50	Access to peripheral amenities	4/6/2019 8:47 AM
51	students	4/6/2019 8:26 AM
52	Foot traffic	4/6/2019 8:17 AM
53	None	4/6/2019 8:16 AM
54	It's a destination, but becoming less of one	4/6/2019 8:12 AM
55	Proximity to client organizations	4/5/2019 11:54 AM
56	Activities and attractions	4/5/2019 11:44 AM
57	office traffic	4/4/2019 1:19 PM
58	Convenient location.	4/3/2019 10:53 AM
59	Frequent Activities	4/2/2019 3:25 PM

DVBA Membership Survey

60	Lots of cafes and lunch spots	4/2/2019 1:20 PM
61	People come from work to see me	4/2/2019 11:56 AM
62	Business Clientele	4/2/2019 11:09 AM
63	Close to community activities	4/2/2019 11:06 AM
64	Location	4/2/2019 10:08 AM
65	Selection of coffee shops!!	4/2/2019 9:35 AM
66	Summer tourists	4/2/2019 8:30 AM
67	Advertising to passersby	4/2/2019 7:23 AM
68	There are only two	4/1/2019 8:40 PM
69	Good looking downtown.	4/1/2019 6:44 PM
70	easy access	4/1/2019 5:21 PM
71	not sure.	4/1/2019 4:51 PM
72	Tourism	4/1/2019 4:35 PM
73	ditto	4/1/2019 4:25 PM
74	CLOSE TO THE HUB OF THE CITY	4/1/2019 4:01 PM
75	Traffic Volume	4/1/2019 3:50 PM
76	Unique, local offerings	4/1/2019 3:41 PM
77	N/A	4/1/2019 3:39 PM
78	None	4/1/2019 3:32 PM
79	Being part of a community	4/1/2019 3:31 PM
80	more growth of people working downtown	4/1/2019 3:20 PM
81	Office space	4/1/2019 3:16 PM
82	Good Tourism Infrastructure (Hotels, Restaurants)	3/30/2019 4:29 PM
83	Interesting architecture	3/28/2019 2:55 PM
84	ease to access (with more parking and less busy streets)	3/27/2019 12:38 PM
85	Vibe /energy	3/27/2019 4:53 AM
86	Walkability	3/26/2019 10:02 PM
87	unique locally owned businesses	3/26/2019 5:05 PM
88	downtown vibe as opposed to suburbs	3/26/2019 1:52 PM
89	Services for our guests and staff	3/26/2019 11:36 AM
90	easy to commute	3/26/2019 11:35 AM
91	Downtown/Oldtown draws tourists and locals alike	3/26/2019 11:32 AM
92	Foot traffic	3/26/2019 11:05 AM
93	Lots of potential Clients	3/26/2019 11:02 AM
94	Shop visibility	3/26/2019 9:08 AM
95	Bars, cafes and restaurants to meet clients.	3/26/2019 9:07 AM
96	safe for now	3/26/2019 9:06 AM
97	Independent businesses.	3/26/2019 1:11 AM
98	Diverse cultural/entertainment venues draw people downtown	3/25/2019 9:09 PM
99	Mild Climate	3/25/2019 8:36 PM
100	Pedestrian access	3/25/2019 6:38 PM

DVBA Membership Survey

101	lots of independent businesses	3/25/2019 6:37 PM
102	Things to do for employees	3/25/2019 5:19 PM
103	good network available	3/25/2019 4:57 PM
104	Convenience	3/25/2019 3:27 PM
105	Festival	3/25/2019 3:26 PM
106	residential density	3/25/2019 3:13 PM
107	Neaby events	3/25/2019 3:05 PM
108	more activities	3/25/2019 3:01 PM
109	being part of an active downtown community	3/25/2019 2:54 PM
110	Great heritage buildings and locations	3/25/2019 2:51 PM
111	Clients will come by when running errands	3/25/2019 2:48 PM
112	Close to major hotels	3/25/2019 2:35 PM
113	Near other restaurants	3/25/2019 2:25 PM
114	na	3/25/2019 2:22 PM
115	Beautiful downtown	3/25/2019 2:17 PM
116	Ability to get out on breaks	3/25/2019 2:13 PM
117	ancillary services	3/25/2019 2:09 PM
118	Other surrounding businesses	3/25/2019 2:07 PM
119	walking distance to most amenities	3/25/2019 2:07 PM
120	lots of nearby stores for cross-traffic	3/25/2019 2:07 PM
121	Main area in Victoria	3/25/2019 2:06 PM
122	Available services	3/24/2019 4:31 PM
123	Fun!	3/24/2019 9:08 AM
124	vibrancy of the core	3/23/2019 10:42 PM
125	We feel like by being here we get to represent Victoria and help shape what Downtown becomes	3/23/2019 5:08 PM
126	Proximity to cruise ship terminal	3/23/2019 9:52 AM
127	Things are in walking distance	3/22/2019 3:18 PM
128	all roads lead downtown	3/22/2019 1:43 PM
129	walkable	3/22/2019 1:05 PM
130	high density	3/22/2019 10:49 AM
131	Proximity to restaurants and entertainment	3/22/2019 10:21 AM
132	friendly atmosphere	3/22/2019 10:09 AM
133	international schools	3/22/2019 8:52 AM
134	Fun things going on close by	3/21/2019 11:03 PM
135	Higher visibility	3/21/2019 10:44 PM
136	Better image	3/21/2019 10:22 PM
137	Proximity to events which draw people together	3/21/2019 8:53 PM
138	Diverse community	3/21/2019 7:10 PM
139	Government workers	3/21/2019 6:23 PM
140	None	3/21/2019 3:56 PM
141	Access to restaurants and services for staff and clients	3/21/2019 3:28 PM

DVBA Membership Survey

142	Well known city allows for remote clients to take us seriously. Many of our clients have visited the city before they ever met us.	3/21/2019 3:06 PM
143	Not sure	3/21/2019 2:56 PM
144	Meeting space availability outside of our office	3/21/2019 2:51 PM
145	cheaper lease rent than Broadmead	3/21/2019 2:42 PM
146	Convenient - close to other shops and businesses	3/21/2019 2:42 PM
147	n/a	3/21/2019 2:14 PM
148	n/a	3/21/2019 1:44 PM
149	shopping	3/21/2019 1:41 PM
150	CLEANLINESS	3/21/2019 1:41 PM
151	Central point-Location	3/21/2019 1:35 PM
152	accessible Transit	3/21/2019 1:32 PM
153	Our clients and staff like the convenience of other business' close by	3/21/2019 12:57 PM
154	Close to other professionals	3/21/2019 11:55 AM
155	easier for customers to shop several stores rather than making a special trip to just one	3/21/2019 11:28 AM
156	Proximity to the Leg	3/21/2019 10:50 AM
157	close interaction with other retail business owners	3/21/2019 10:03 AM
158	vibrent	3/21/2019 9:14 AM
159	Close to transit hubs	3/21/2019 9:08 AM
160	centrality	3/21/2019 8:39 AM
161	Convenience	3/21/2019 7:56 AM
162	thats all	3/21/2019 5:52 AM
163	Proximity to more people spending \$	3/21/2019 12:26 AM
164	Events drawing in more density	3/20/2019 11:05 PM
165	The Spring Summer is beautiful and the winter isn't usually that snowy	3/20/2019 7:55 PM
166	See number two	3/20/2019 7:53 PM
167	Business community	3/20/2019 6:34 PM
168	transit is fairly easy compared to the rest of Victoria	3/20/2019 6:22 PM
169	Density of businesses and services available	3/20/2019 6:15 PM
170	Generally an easily accessible location	3/20/2019 5:52 PM
171	Victoria is perceived as a clean and friendly city	3/20/2019 5:30 PM
172	Small mall. Get to know people well	3/20/2019 4:42 PM
173	Hub for transportation and courier services	3/20/2019 4:09 PM
174	Offers staff access to all downtown amenities - gyms, shopping, govt offices, restaurants	3/20/2019 4:06 PM
175	Character.	3/20/2019 4:05 PM
176	Trendy	3/20/2019 4:00 PM
177	Downtown business joint branding	3/20/2019 3:56 PM
178	Diverse customer base.	3/20/2019 3:53 PM
179	restaurants and coffee shops encourage people to stay	3/20/2019 3:45 PM
180	Easy access to float planes and hotels for visiting clients and out of town staff	3/20/2019 3:45 PM
181	Close to all banks and businesses.	3/20/2019 3:42 PM

DVBA Membership Survey

182	Affordability.	3/20/2019 3:42 PM
183	Community between businesses	3/20/2019 3:41 PM
184	The police are understaffed but do their best to remove panhandlers.	3/20/2019 3:41 PM
185	Tourism.	3/20/2019 3:32 PM
186	being a destination	3/20/2019 3:32 PM
187	Location	3/20/2019 3:24 PM
188	unclear	3/20/2019 3:23 PM
189	Lively tone of the neighbourhood	3/20/2019 3:21 PM
190	Central location for our clients	3/20/2019 2:26 PM
191	networking	3/20/2019 10:34 AM
192	Mildest climate in Canada equals longer operating season	3/20/2019 9:24 AM
193	Tourists	3/19/2019 3:02 PM
194	close proximity to events in the area	3/19/2019 12:35 PM
195	active	3/18/2019 3:38 PM
196	Close access to the Harbour Airport	3/18/2019 11:47 AM
197	close to other businesses in our industry	3/18/2019 8:56 AM
198	Events through the tourist season bring locals downtown	3/17/2019 9:11 AM
199	est 1925	3/17/2019 9:08 AM
200	There are lots of malls, there is only 1 downtown and it is full of historic buildings, a beautiful inner harbour and lots of shops & services	3/16/2019 11:05 PM
201	Feeling of lively environment	3/15/2019 2:49 PM
202	many restaurants, which means more people walking pre-or post meal will pass by	3/15/2019 2:11 PM
203	The opportunity to work with other local, independent businesses	3/15/2019 12:51 PM
204	tourism	3/15/2019 12:37 PM
205	Being in the busiest hub of the city	3/15/2019 6:51 AM
206	-	3/15/2019 2:21 AM
207	city is a tourist attraction	3/14/2019 6:44 PM
208	Access to other businesses and networking.	3/14/2019 5:42 PM
209	Parking and restaurants are plentiful in the evening	3/14/2019 3:34 PM
210	Capitalize on tourist activity	3/14/2019 3:16 PM
211	unique findings	3/14/2019 2:57 PM
212	Lots of unique niche businesses	3/14/2019 2:17 PM
213	Our retail population has increased with all the condo market, from food to retail	3/14/2019 11:19 AM
214	Paractical	3/14/2019 11:13 AM
215	bringing people to our events brings people to support other businesses.	3/14/2019 11:01 AM
216	Close to all necessary amenities	3/14/2019 10:23 AM
217	proximity to other businesses - options for my employees for lunch, shopping, etc.	3/14/2019 9:25 AM
218	There doesn't seem to be any	3/14/2019 8:44 AM
219	Community of the area we work (lower Johnson)	3/14/2019 8:11 AM
220	Relatively safe	3/14/2019 7:31 AM
221	Restaurants & access	3/13/2019 11:33 PM

DVBA Membership Survey

222	Vibrant community	3/13/2019 10:41 PM
223	wide sidewalks	3/13/2019 9:58 PM
224	prestige to our client base	3/13/2019 4:49 PM
225	Property Taxes ... wait again, no, they are high so that's not an advantage either.	3/13/2019 3:19 PM
226	You're in the heart of the city	3/13/2019 3:18 PM
227	it has the ability to work as a community	3/13/2019 3:13 PM
228	Downtown food and drink/core bringing afternoon customers	3/13/2019 3:01 PM
229	Promote our lovely city	3/13/2019 1:29 PM
230	?	3/13/2019 12:54 PM
231	downtown festivals, events	3/13/2019 12:44 PM
232	clean streets	3/13/2019 12:41 PM
233	Close to the water and parks	3/13/2019 12:26 PM
234	great neighbours who have been in business for a long time	3/13/2019 12:13 PM
235	Many social/entertainment/food choices	3/13/2019 11:52 AM
236	Excitement	3/13/2019 11:09 AM
237	community	3/13/2019 11:01 AM
238	As a business owner you get good at surviving in spite of a City Council that has no idea of how a Business runs and is constantly throwing obstacles in the way.	3/13/2019 10:29 AM
239	disadvantage...bike lanes	3/13/2019 9:51 AM
240	*	3/13/2019 9:45 AM
241	Ability of clients to bundle activities	3/13/2019 9:14 AM
242	Municipal support	3/13/2019 9:12 AM
243	Walking distance to many restaurants, coffees, stores, businesses	3/13/2019 9:10 AM
244	Population density	3/13/2019 8:44 AM
245	the diversity of different sectors in our downtown - government, tech, business, tourism	3/13/2019 8:12 AM
246	Being part of the beauty of Victoria	3/13/2019 8:05 AM
247	number of people downtown	3/13/2019 7:56 AM
248	access to harbour	3/13/2019 7:38 AM
249	BC government offices nearby (more people)	3/13/2019 7:36 AM
250	festivals that bring many people downtown for those open on a weekend	3/12/2019 10:48 PM
251	Increased local downtown living	3/12/2019 9:58 PM
252	Lots of foot traffic	3/12/2019 9:29 PM
253	Being a part of a community	3/12/2019 8:15 PM
254	x	3/12/2019 8:12 PM
255	?	3/12/2019 7:13 PM
256	Lots of other businesses to partner with	3/12/2019 6:57 PM
257	Diverse clientele	3/12/2019 6:19 PM
258	Proximity to floatplane/access to Vancouver	3/12/2019 6:14 PM
259	Beautiful city for visitors	3/12/2019 6:12 PM
260	We live downtown	3/12/2019 5:57 PM
261	partnering with the organizations like the DVBA	3/12/2019 5:53 PM

DVBA Membership Survey

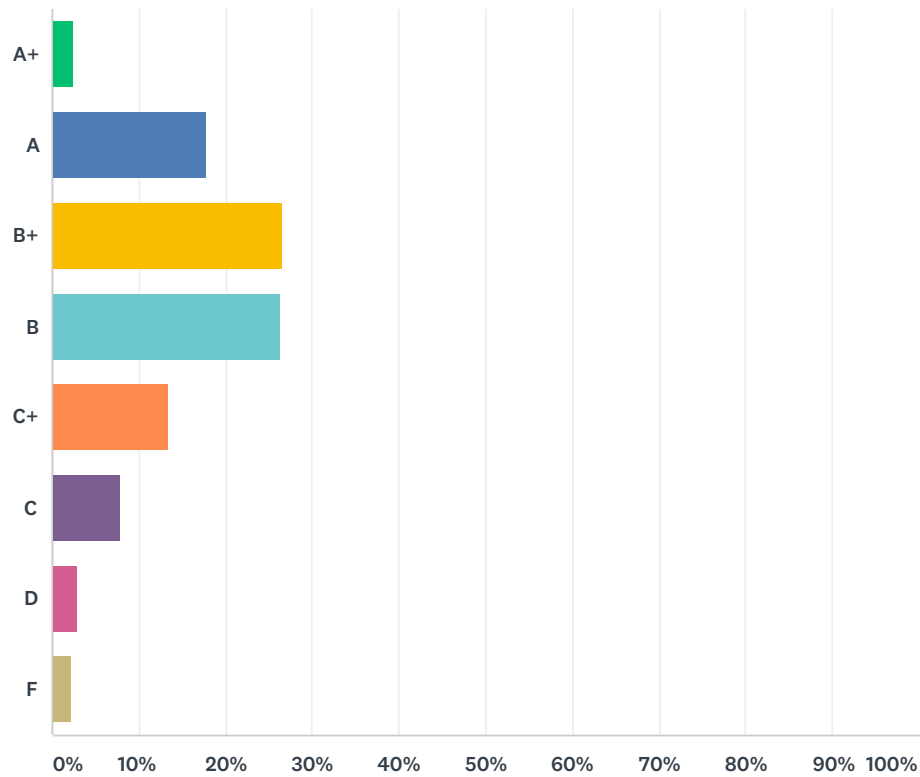
262	Transit	3/12/2019 5:32 PM
263	increased density - more people	3/12/2019 5:29 PM
264	Being apart of Victoria's local scene/commuinty	3/12/2019 5:28 PM
265	Population density	3/12/2019 5:25 PM
266	Busy	3/12/2019 5:24 PM
267	accessibility	3/12/2019 5:22 PM
268	Easy access to services as their all within walking distance	3/12/2019 5:13 PM
269	Historic	3/12/2019 4:59 PM
270	Community	3/12/2019 4:56 PM
271	Patrons like urban feel	3/12/2019 4:55 PM
272	close to my residence	3/12/2019 4:55 PM
273	downtown entertainment and restaurants	3/12/2019 4:52 PM
274	other great local businesses nearby	3/12/2019 4:52 PM
275	Access to Downtown businesses and restaurants etc	3/12/2019 4:44 PM
276	Easy to excuse marketing and professional activities	3/12/2019 4:44 PM
277	Greater visibility and awareness to locals	3/12/2019 4:43 PM
278	New monied IT demographic	3/12/2019 4:38 PM
279	Being part of a victorias charm	3/12/2019 4:37 PM
280	support from Chamber of Comm & Destination Greater Victoria	3/12/2019 4:34 PM
281	Access to high density restaurants/cafes	3/12/2019 4:34 PM
282	Convenient commute for me and my coworkers	3/12/2019 4:31 PM
283	vibrant and convenient	3/12/2019 4:29 PM
284	A body/organization that focuses on the well being of downtown retail	3/12/2019 4:27 PM
285	Staff can live close by	3/12/2019 4:26 PM
286	staff live very close	3/12/2019 4:25 PM
287	Old town ambience	3/12/2019 4:22 PM
288	Aesthetics	3/12/2019 4:21 PM
289	Tourism	3/12/2019 4:20 PM
290	location	3/12/2019 4:20 PM
291	many other businesses around	3/12/2019 4:20 PM
292	Attractive to staff - beautiful, fun, charming core with access to walks along the Songhees and loads of great restaurants	3/12/2019 4:18 PM
293	Working along side other locally owned shops	3/12/2019 4:17 PM
294	none - unless you consider expensive parking an advantage	3/12/2019 4:17 PM
295	Suits our branding and style	3/12/2019 4:10 PM
296	location	3/12/2019 4:09 PM
297	More people come downtown.	3/12/2019 4:09 PM
298	Closeness of water	3/12/2019 4:08 PM
299	Neighbors	3/12/2019 4:07 PM
300	Close to HarbourAir & HeliJet	3/12/2019 4:06 PM
301	ACCESSIBILITY	3/12/2019 4:05 PM

DVBA Membership Survey

302	History	3/12/2019 4:04 PM
303	proximity of the courthouse	3/12/2019 4:02 PM
304	Good local (not cruise ship) tourism //Canadian	3/12/2019 4:01 PM
305	close to home	3/12/2019 4:00 PM
306	character	3/12/2019 3:57 PM
307	Ease of access	3/12/2019 3:42 PM
308	1	3/12/2019 3:37 PM

Q19 Please give a letter grade that indicates your overall satisfaction with downtown Victoria as a place for business.

Answered: 387 Skipped: 32



ANSWER CHOICES	RESPONSES	
A+	2.58%	10
A	17.83%	69
B+	26.61%	103
B	26.36%	102
C+	13.44%	52
C	8.01%	31
D	2.84%	11
F	2.33%	9
TOTAL		387

Q20 Do you have any other comments that you would like to share with the DVBA in regards to the business environment in Downtown Victoria?

Answered: 240 Skipped: 179

#	RESPONSES	DATE
1	The awnings on Yates Street businesses between Douglas & Broad Street are disgusting. The dark green ones have been covered in bird dung for years, and no one ever cleans them. It's an eye sore!	4/11/2019 12:36 PM
2	Disperse social agencies so there isn't such a high population of homeless people in one area disrupting business and leisure activities.	4/11/2019 11:19 AM
3	no	4/10/2019 9:37 PM
4	Not at the momentous	4/10/2019 2:51 PM
5	Thank you!	4/10/2019 1:27 PM
6	Thank you for your efforts	4/10/2019 1:27 PM
7	allow more activity on the street for the existing business. Don't give so many pop up licenses for after hours.	4/10/2019 12:54 PM
8	#17 should have included an option that said to build more parking structures or increase parking availability. Another #17 answer should have been to work towards giving business owners a vote during election time, not just people who live downtown! #18 was a hard one to answer - There is nothing good about having a business downtown anymore and it hasn't been since Mayor Helps has been in office. I wrote some answers down for you, but even those answers are a long stretch from the truth. If I was going to be brutally honest, I would have written "Nothing Good."	4/10/2019 12:35 PM
9	Try visiting business owners in person	4/10/2019 10:55 AM
10	I hear rent costs are very high for store fronts. I personally live downtown and the number of empty storefronts is off-putting. I wish there were more retail establishments so I did not have to go to Mayfair for my shopping. Also, a chain grocery store with lower costs would be helpful, I feel like people would move downtown if more things like that were present.	4/10/2019 10:39 AM
11	We need more parking!	4/10/2019 9:30 AM
12	Question 16 requires a N/A option. Not any of the factors you provided as options have an impact on our business. Because I was not able to provide N/A as an answer, I have provided the answers that I suspect you wanted to hear from a law&order, pro-parking, anti-bike-lane, anti panhandling perspective.	4/10/2019 9:16 AM
13	Parking is a real problem downtown, and it's being made worse by not requiring the dozens of new residential developments to provide parking for tenants and visitors. Please note that this has nothing to do with the bike lanes (fully support the bike lanes)	4/10/2019 8:41 AM
14	city isn perceived as being more welcoming to the homeless element vs taxpayers. Perception more potential clients are bike riders.	4/10/2019 8:41 AM
15	I've been in business in Downtown Victoria since 1980, it's generally improved over those decades.	4/10/2019 8:36 AM
16	no	4/10/2019 8:19 AM
17	Parking is a HUGE issue for our staff. We have staff that drive in from the West Shore and beyond and access to long term parking spots is non existent. We have some staff that have been on waiting lists for over 2 years for a spot.	4/9/2019 2:35 PM
18	I really appreciate the work of the DVBA's Clean Team. Please keep up the good work. Excessive noise (cars, tour buses, construction, loud musical events) is a major concern.	4/9/2019 11:26 AM
19	Providing a clean, safe, city is great for tourism and great for the city. The tax dollars generated from a thriving tourist economy benefits all residents and businesses in Victoria	4/8/2019 6:50 PM

DVBA Membership Survey

20	I find that events like car free YYJ seriously detract from the amount of business we get those days, the only benefit would be if we participated in them but that can cost a lot in terms of staff costs to participate and have a booth in the event.	4/8/2019 3:48 PM
21	Parking is a huge issue. Some of our clients have moved on to different service providers as they are unable to find parking in the downtown core when coming in for their appointments.	4/8/2019 8:47 AM
22	none	4/7/2019 3:17 PM
23	Stop encouraging drug use. The needle problem is out of control. The human feces throughout the downtown core is disgusting. Homeless issues are out of control.	4/6/2019 6:18 PM
24	We need more support from the DVBA over road closures such as Government Street. Talk about kill a business do we want a ghost town like Vancouver Granville Street	4/6/2019 3:56 PM
25	Later buses running on major quotes to allow staff to take transit home	4/6/2019 2:13 PM
26	xmas horse carts should come down the 1000 block of broad moritorium on side walk by laws	4/6/2019 1:45 PM
27	Have flags with business names on each block or signage at corners of each block with business names. You could have a minimal charge to the owners to cover the expense	4/6/2019 11:48 AM
28	No	4/6/2019 11:30 AM
29	Lobbying for ride sharing and increased Taxi availability would make by far the greatest impact. We have many customers that say they come less frequently because of the hassle of getting/driving/parking downtown	4/6/2019 11:23 AM
30	There needs to be a greater focus on cleaning up govt street as it is the main artery of the downtown to appeal to locals which will draw tourists. Businesses that shutdown for the season or really limit hours impact the vitality of the downtown core. Douglas street is also a very poor representation of the downtown core.	4/6/2019 11:15 AM
31	Attracting more quality shops. The Charrett laid out the feeling of the downtown businesses and direction they would like to move towards. It appears that City council has an opposing view and it would be in the best interest of the DTBA and membership to become more political.	4/6/2019 10:09 AM
32	Bike lanes are causing huge problem with people coming into town... they do not like them. Having had this business in same location for 36 years I've seen all types of changes... enough already with biking... they ride anywhere they want regardless. They should be licensed and tested same as motorists.. ps I have a bike.	4/6/2019 9:53 AM
33	Traffic is a major factor many locals are no longer coming downtown to shop. Pandora bike lanes and bridge interruptions. As an avid biker, bike lanes are making downtown businesses suffer.	4/6/2019 9:05 AM
34	Condo towers have been good for us. But with the closure of various surface lots for daily parking (1515 Doug, Yellow, Yates, etc) people have sought parking in View St parkade. Fills weekday... ever used to except prior to Christmas. My specific need is either to expand parkade (but that construction process might kill me) or limit entire facility to 3hr or less. I take 2 spots from city, and would have to make alternate arrangements. But over the last 4 years, View st parkade has become very troublesome, not to mention traffic to get in backs up on the road and clogs up normal use of street	4/6/2019 8:47 AM
35	I only operate downtown because I have to, because that's where the most people are. I hate downtown. It's gross. I avoid it as much as possible.	4/6/2019 8:40 AM
36	too much drug use , leads to shoplifting and becoming an unsafe city for staff , business owners and tourists	4/6/2019 8:26 AM
37	If I could do it again, I would NOT open a location of my business in Downtown Victoria. The rent is too high and the competition too dense for the restaurant industry. Our customers and staff have to deal with too much panhandling and junkies' erratic behavior.	4/6/2019 8:17 AM
38	Nope	4/6/2019 8:16 AM
39	More and more people choosing uptown and Langford and business operations will expand there. Without please if parking, a cleaner downtown and better police presence our core is going to diminish outside of government street tourism. Too many panhandlers and doorway sleepers causing uncomfortable situations to younger kids and those who come to downtown as a destination rather than necessity.	4/6/2019 8:12 AM

DVBA Membership Survey

40	The homeless & drug problems are very problematic. We are an international company with over 600 offices & schools around the world. We opened in Victoria last year and find the drug and homelessness quite surprising for our clients and staff visiting from around the world. I call the police often.	4/5/2019 11:44 AM
41	no thanks	4/4/2019 1:19 PM
42	Charging for parking on Sundays is incredibly detrimental to our shop's profit margin and will affect future hiring of employees.	4/3/2019 10:53 AM
43	More high quality, local and sustainable quick lunch spots would be amazing!	4/2/2019 1:20 PM
44	No	4/2/2019 11:56 AM
45	To Work with Businesses to recover losses or a way to promote to gain business and new clients during street closures for events. I would be happy to connect on ideas if requested.	4/2/2019 11:09 AM
46	We wish some of the parades, included our area rather than stopping just short on Government Street and Chatham street.	4/2/2019 11:06 AM
47	Frustrated with the amount of street parking being taken away.	4/2/2019 10:08 AM
48	I am confused to why no one has asked about the bike lanes. Now that they have been put in, there are not enough places for people to store their bikes. Also the bike lane was an awful idea. I also do not think that ANY heritage building should be used as a dispensary nor have their windows blocked. Such a sad thing to do to such a beautiful building.	4/2/2019 8:30 AM
49	You pander to City Hall.	4/2/2019 6:43 AM
50	Business is being taxed, in many different ways by all levels of government. On top of that, there is continual strain put on small businesses by the city with these ridiculous, poorly thought out, slowly completed BIKE LANES...	4/1/2019 8:40 PM
51	panhandling/drug addicts still a serious issue that impacts safety of potential guests and employees. In addition pull the view of downtown in a poor direction.	4/1/2019 4:51 PM
52	get rid of the mayor and council , they are killing downtown.	4/1/2019 4:25 PM
53	There needs to be personal surveys done with each member so they can better elaborate on other concerns and issues not highlighted in this survey.	4/1/2019 3:50 PM
54	High commercial property taxes= high rent= downfall of small businesses	4/1/2019 3:32 PM
55	There NEEDS to be more restrooms available for tourists and others living downtown. Year round free water accessibility. A lot of areas are scary outside of summer in DTV, for example centennial square during Nov-May, a lot of not so great people hang out there and with our business right near there we have had to call the police numerous times about the crew that hangs out there. Just lots of awesome activities would be great, closer to China Town (Fisgard/Gov Intersection)	4/1/2019 3:31 PM
56	N/A	4/1/2019 3:20 PM
57	There seems to be a lack of coordination of construction, both road and building. It seems to take so long for anything to get anything done (Langford Mayor Stu Young was asked what advice he had, and I agree, "Actually DO something".Don't try; don't discuss to death; DO. And business that are successful seem to be asked to do more with less: Belleville Terminal is a disgrace considering the volume of ferry traffic. GVHA seems semi-uncoordinated in Harbour development	3/30/2019 4:29 PM
58	Centennial Square is frequently dirty, intimidating, and unfriendly. I would love to see more police presence in this area.	3/28/2019 2:55 PM
59	vandalism is a real problem. we are expected to clean graffiti but the city is slow to do it. other than that, I think it's a great city	3/27/2019 12:38 PM
60	Bike lanes are creating more congestion of automobile traffic, creating frustration and discouragement for people who need to drive to visit the downtown area. I hear this all the time from clients "I hate coming downtown" the traffic is brutal"	3/27/2019 4:53 AM
61	better use and management of Market Square get it happening there again! should be owned by the city!!	3/26/2019 5:05 PM
62	Anything we can do to make it more vibrant would help	3/26/2019 1:52 PM

DVBA Membership Survey

63	I love downtown, but it's increasingly difficult running a business with all of the homeless, drug and mental illness activity. We've had to spend a lot of time and resources to protect our guests, staff and property and it seems to only get worse. We do appreciate the DVBA's clean team, as well as the help that the police provides, but it just isn't enough. It's deflating dealing with issue after issue, day after day.	3/26/2019 11:36 AM
64	homeless people on the streets is a huge problem unfortunately	3/26/2019 11:35 AM
65	It's a shame to see less and less small business being able to afford rental space in DT. Having small, local business is what draws local people and builds community and the very Character of Victoria. We will lose our charm as a city the more small businesses are forced to relocate for financial reasons, and in their place large chains and corporations move in. I think we'll thrive if it becomes more viable for small business to thrive in the downtown core. It builds business and loyalty.	3/26/2019 11:32 AM
66	Include a business category for businesses that rely on tourism (i.e., tour companies, hotels, etc). You may get different responses from them versus other non-seasonal businesses.	3/26/2019 11:05 AM
67	Would love your support for the Victoria Tea Festival Revival!	3/26/2019 11:02 AM
68	Need to address vagrancy more effectively.	3/26/2019 9:08 AM
69	Show support for local businesses that sell services outside of Victoria. We pay rent and spend our money in Victoria, but our clients are across the country (including Victoria). I've never seen a retweet or an Instagram post about our business.	3/26/2019 9:07 AM
70	I have two food businesses, one downtown and just opened one in Oak Bay. Having the contrast has made me realize just how unappreciated my business is as part of the downtown community and landscape. I wish more was done to make me feel like the business community "has my back" downtown. Such as promoting downtown as a retail centre, and working to improve the state of some pockets downtown. I'm on the 1300 block of Douglas and it feels like a dead zone; full of panhandlers, dealers, and for lease signs. I have no idea how we can work to improve our core and create a stronger sense of fraternity amongst our business owners and operators, but I feel it is something we lack. I feel it's the city's obligation to work to improve the marketability, and health of downtown, ie: poverty, drug use, panhandling, loitering, vandalism... But perhaps this can be a grass roots movement as well? One tasked by our business community? I have no idea, only can see the problems from my angle, not solutions. I hope to be an active part of improving the future of Downtown Victoria, and feel my business operation has been part of it. I appreciate the surveys, and hope they are integral in gathering the info we require to affect change.	3/26/2019 6:33 AM
71	Rents are still reasonable in our China Town location. Parking is not convenient. When the Pandora bike lane was constructed we were given no opportunity to put forward our opinion on the structure. It has been the number one hinderance to our traffic flow. The cost of renting in Victoria has had a negative effect on many businesses. Younger people do not have disposable income as they have had. This also makes hiring a new challenge.	3/26/2019 1:11 AM
72	Business owners who pay significant taxes are ignored and not given a voice whereas residential and interest groups hold more weight by council creating a unwelcoming environment for business environment owners.	3/25/2019 9:09 PM
73	Traffic congestion and parking are the number one issues facing our business. Marketing aimed to help battle negative perceptions about bike lanes and these issues will be helpful.	3/25/2019 6:38 PM
74	less bylaws and restrictions would help allow for more diversity	3/25/2019 6:37 PM
75	It's been a great place to live and work. I'm hoping the momentum continues.	3/25/2019 5:19 PM
76	Bike lanes are a problem	3/25/2019 5:00 PM
77	We appreciate all you do to keep us informed and listen to us.	3/25/2019 4:57 PM
78	traffic calming measures or bike lanes have a negative impact on overall business as its a deterrent for travelers to get here and park	3/25/2019 4:09 PM
79	None	3/25/2019 3:27 PM
80	N/a	3/25/2019 3:26 PM
81	Increased crime and proximity to newly developed social housing has pushed tourists away from business. Unfortunate situation.	3/25/2019 3:13 PM

DVBA Membership Survey

82	If possible ,please change the drink rule,like pick the restriction price andin past few years more than 98% of knight club shot down ! why?	3/25/2019 3:01 PM
83	There needs to be a change in the reputation that it's hard to park. Landlords with empty spaces should consider lower rents to keep the spaces filled.	3/25/2019 2:54 PM
84	I would like to DVBA to stop offering free horse carriage rides during the holiday season. Using animals solely for the entertainment of humans is cruel and it reflects badly on the DVBA to be supporting this industry. It also does not encourage people to shop in businesses, it only drives them past the businesses. I think some sort of contest or scavenger hunt, similar to the Pumpkin Pursuit, or walking tours would be much more successful for the downtown businesses as well as less repulsive to the thousands of people who believe the horse carriage industry is inhumane.	3/25/2019 2:51 PM
85	Just the cost and availability for parking for both clients and employees, thats our main concern. We also have a lot of people doing drugs outside our front doors, panhandlers out front as well.	3/25/2019 2:48 PM
86	Staff driving to work from outside the area cannot afford to park downtown, if they find an parking spot, so they often work from home instead of the office.	3/25/2019 2:35 PM
87	More parking	3/25/2019 2:25 PM
88	Big fan of the level of development downtown.	3/25/2019 2:17 PM
89	Probably the biggest problem in my perspective with downtown is the parking cost and availability. We are a hair salon and hear numerous times from clients. Also not only the availability of parking spaces but also the fact that a lot of public street spaces are only valid for 90 minutes.	3/25/2019 2:07 PM
90	more private parking needed to offset loss of public parking stalls resulting from bike lane construction	3/25/2019 2:07 PM
91	Along Blanshard street there is too much ?human? feces...it is kinda gross.	3/25/2019 2:06 PM
92	The lack of availability of street parking is a major issue.	3/24/2019 4:31 PM
93	I really resent the plans to charge for Sunday parking!! The reason a lot of businesses are vibrant in Sidney is: there is no charge for on street parking! Also, the bike lanes create a lot more traffic jams to navigate downtown by car, which in reality how MOST of our shoppers reach us!!! Pandora Street is such a bottleneck for traffic, it never used to be before the bike lanes. The Douglas street annual no car "streetfair" is a disaster for the rest of businesses located downtown.	3/24/2019 4:04 PM
94	we need PARKING and efficient and quick public transit	3/23/2019 10:42 PM
95	Just a comment that question 13 may be skewed because December is by far the busiest month of the year where as Oct, Feb, etc are the slowest. I polled customers in store, on Facebook and Instagram to get a sense of how they get Downtown. Based on my tally, more than 50% of clients drive, less than 10% bike, 25% bus and 25% walk. I wasn't hoping for this response, but in asking, it became really clear that far more people drive than bike to my business. I also noticed that even engaging in a positive, light-hearted discussion with customers on social media, people were extremely vocal and upset about the lack of parking Downtown. I personally think the perceived lack of parking is a little blown out of proportion, but polling people like this made me realize how serious of a problem they believe it to be. It's frustrating that people from Langford or Gordon Head who only come Downtown once a year spout off about a lack of parking, when... how would they know what parking Downtown is like? They're never here! I love Downtown and make commuting here work through carpooling, biking, busing, seeking out free parkade parking on Sundays, or (sadly) shelling out for Robbins lots. But obviously people who are not Downtown everyday have been led to believe that getting here in a car is nearly impossible. This narrative needs to change BIG TIME or I am seriously concerned about the viability of running a business Downtown. Thanks for putting this survey together! Kate, The Copper Hat	3/23/2019 5:08 PM
96	Regarding my comments on festivals in downtown Victoria during the Summer months. I am not against public festivals as I believe they provide a benefit to the local community. My negative comments regarding festivals are in relation to my profits on festival weekends. I run a tourism business and a significant portion of my business is from the local community. I find that on festivals days or weekends business is down due to people either coming downtown to the festival or avoiding downtown because of the increased traffic the festival brings to the area.	3/23/2019 9:52 AM
97	there are lots of people ready to bash downtown any chance they get. If there is a post on facebook about parking, bike lanes, the Mayor, the comments are, by a large percentage negative. People seem quite proud to say " I don't go downtown anymore", "there's no parking", "it's to dirty, there are bums in all the doorways". These perceptions are far to accepted and must be challenged	3/22/2019 1:43 PM

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98	having a downtown lively and walkable, keeping the historical aspect, are things our people like	3/22/2019 1:05 PM
99	Reiterate that we enjoy the vibrancy of downtown Victoria, and proximity to our clients, but parking, transportation, loitering and obvious drug activity are negatives	3/22/2019 10:21 AM
100	If we could make downtown more alive in the winter - that would really make a difference. Sunday should absolutely remain a free parking day	3/22/2019 10:09 AM
101	Love Victoria	3/21/2019 11:03 PM
102	I would love to see more emphasis placed on helping and removing street people from the downtown core. We see a lot of crime and drug use around our building and it has an impact on our safety and that of our customers, as well as a negative impact on the perceived image of the neighbourhood.	3/21/2019 10:44 PM
103	The DVBA is great. The mayor is destroying downtown.	3/21/2019 10:22 PM
104	Keep pressure on Transit to improve service between downtown and other municipalities....create opportunities rather than wait for demand.	3/21/2019 8:53 PM
105	Vintage Funk is currently looking for another location outside of the downtown core we no longer feel safe going into work every day that we go in there's constantly needles syringes everywhere beer bottles cigarettes urine faeces it takes at least a half an hour to an hour with the cleanup every day before I have to open the store . had a guy overdose and die in front of my store I've had two other people overdose in front of my store it's becoming to the point where nobody wants to come downtown it doesn't feel safe who in the world would want to come down and shop and come into an alleyway that has people lined up sticking needles in their arms and people yelling and screaming at the top of their lungs and there seems to be no security or no policing downtown at all. People are getting fed up with the downtown core so much bad mouthing has really taken a toll on my business and this is why am looking to move out of the downtown core I'm looking for safety and for a better way to make a living. Parking is Ridiculous.	3/21/2019 3:56 PM
106	I don't know if you folks can do anything about this, but we find a lot of pub or restaurant employees smoking and blocking doorways. Greater enforcement of the smoking bylaws would be appreciated.	3/21/2019 3:06 PM
107	Dealing with the homeless/drug use issue should be a top priority, make the streets safer!	3/21/2019 2:51 PM
108	Parking has become a major problem for my business. I have received a lot of feedback from former clients who stopped coming to my yoga studio because they can go to one in their neighbourhood and not have to come downtown and find parking. And then pay for parking on top of what they pay to attend a yoga class. My sales have dropped with the loss of parking spots. Along with parkades now regularly being full late morning to early afternoon, people are tired of taking the risk of not finding parking and being late for class along with wasting their time driving around looking for spots. Issue two: the tolerance of loitering in Centennial Square. Open drinking and drug use goes on daily and there is nothing done about it. Our building is regularly urinated on. Poop behind the building sometimes! Daily garbage left behind our building. I could go on... but it seems like Centennial Square has been made a very comfortable place for the homeless to hang out and I don't find it comfortable to walk across it and guess lots of other people feel the same way.	3/21/2019 2:42 PM
109	The increase in numbers of homeless people and aggressive behaviour is making some students wary. We are experiencing more issues with homeless people coming into our business (a school). The lack of easily-available parking on Fort Street is driving certain markets away.	3/21/2019 2:42 PM
110	Its good to be located in downtown Victoria and supported by other businesses	3/21/2019 1:35 PM
111	Permits should be reviewed, excessive!	3/21/2019 11:59 AM
112	The way the infrastructure changes have been handled by the city have been atrocious. After speaking to some on council, it is obvious that there is not plan in place to rectify or alleviate the issues created. Retail spaces may be filling up, but professionals in the downtown core are really suffering. I have contemplated leaved the Downtown area, as have many of my colleagues, many times in the last couple of years.	3/21/2019 11:55 AM

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113	Yes, we are really appalled regarding the rezoning and impending construction and termination of businesses on Pandora Ave (Habit, Mole, etc) as we opened our shop in Fan Tan Alley because of the approximation to these shops. We are in terrible fear of what will become of our business once construction starts and fully think we will have to close our shop as the traffic will die. Considering our main business is selling locally made good by artists in the Victoria/Gulf Islands, it's really saddening that we aren't being AT ALL supported by the DVBA considering how much life we give to downtown. SHAME ON YOU!	3/21/2019 11:28 AM
114	1. Construction is atrocious during tourism season. Road blocks, noise, traffic. parking all terrible problems. 2. Wharf and Government streets MUST be closed to heavy truck/commercial vehicles. Pedestrian and car traffic only. 3. Parking is a constant problem for tourists and source of many complaints. 4. Handicap and Loading spots in City, Robbins and WestPark lots are inadequate. 5. Ships Point and Waterside pathways from Empress to Johnson Bridge being blocked by chainlink fence is an ugly eyesore and leading to Victoria's tourism reputation being tarnished. We are no longer a 'pretty town'	3/21/2019 10:44 AM
115	actual consultation would be great as opposed to just hearing about all the consultation that happened.	3/21/2019 10:03 AM
116	No	3/21/2019 8:39 AM
117	Would love to see more being done for family services to attract families to also enjoy downtown. As it is, my family and I rarely come downtown b/c it is a hassle with the kids, we will always go to a park or sometimes uptown b/c it is easier with the kids. A car free government street would help with this problem.	3/21/2019 7:56 AM
118	13 municipalities and small budgets don't allow for downtown Victoria to be operated like a downtown hub of close to 400,000	3/21/2019 12:26 AM
119	We need a cleaner downtown, particular around Douglas, View and Yates. To begin with, not focusing on building features or graffiti, but human waste! Clients report that they don't feel safe coming downtown. We need clear regulations and control for buskers in terms of their consistent noise production - not all of them are musicians! If a saxophonist is practicing for hours at the same corner, it's highly distracting for businesses in the downtown area. We urgently need increased parking opportunities and/or making the use of public transit or bikes rewarding! Many European cities can provide inspirations.	3/20/2019 11:22 PM
120	No	3/20/2019 11:05 PM
121	More event and festival in Chinatown; cancel public parking free, attract more visitor. Sidewalk too much things in Chinatown	3/20/2019 10:29 PM
122	Need increase free parking, no more bike lanes Affordable rent	3/20/2019 9:20 PM
123	The higher the coast of parking and taking away free parking on Sundays will negatively Impacts down town retail because it stops locals from coming down town as often if not at all. It's the number 1 complaint I here from locals. Putting in the bike lane has also stopped locals from stopping in because parking in getting leaser and harder to park closer to business so they just don't stop in any more.	3/20/2019 7:55 PM
124	It is very sad that most people when questioned about coming downtown they reply they don't unless absolutely necessary I don't know how DVBA could fix that	3/20/2019 7:53 PM
125	A solution to the homeless situation must be found if downtown Victoria is going to be an attractive environment to a majority of Greater Victorians.	3/20/2019 6:34 PM
126	Commercial property taxes are out of proportion. Lack of consultation about changes to downtown with businesses that	3/20/2019 6:15 PM
127	It would be great to have cleaner streets/Parking lots, public spaces that are needle/drug free, more by law officers to remove or relocate addicts.	3/20/2019 5:52 PM
128	We need more short term parking that is always readily available to our business clients. They all drive and are very busy with no time to drive around looking for parking space. Please keep lobbying to our City Council that we need parking !!!!!	3/20/2019 5:43 PM
129	More police in the downtown core would be helpful to ward off the vagrants from accosting the tourists. It's the single most negative comment we've heard in the 22 years we've been operating our business in the downtown core.	3/20/2019 5:30 PM
130	Give 30 mins free parking voucher for all stores. That helps a lot	3/20/2019 4:42 PM

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131	The bike lanes have made conducting business in town very difficult. I have seen numerous drivers not understand the stop light procedure for the bike lane and turn on a red light. While I like the idea of bike accessibility, the consultation with business and implementation was very poor. There is a very bad view of downtown due to limited parking. It was very upsetting that council passed paid parking on Sunday.	3/20/2019 4:34 PM
132	Any initiatives to encourage alternate transportation to downtown other than single occupant vehicles would be a priority so as to remedy the real or perceived lack of parking downtown.	3/20/2019 4:09 PM
133	Later evening hours and more heated outdoor patios for downtown businesses might help create a more vibrant night time atmosphere, reducing the feeling of a "sketchy" after dark downtown with emptier streets.	3/20/2019 4:06 PM
134	Our business is heritage consulting, and so our location in a historic building and historic district is important to us.	3/20/2019 4:05 PM
135	Thank you for doing this!	3/20/2019 4:00 PM
136	Question 16 + 17 were very telling of your basic assumptions about doing business in an urban centre. There was no definition on how Public transit might hurt my business in ?16. If it were better more people might come to my business... Also missing from ?16: "Lack of public space" & "Too much vehicle traffic" Thanks!	3/20/2019 3:56 PM
137	We opened our business 2 years ago, with excitement of operating in downtown Victoria. We now wished we had not opened downtown. The decreased parking locations, and with the city continuing to remove more. The bike lanes on Fort St create a bottleneck, and reduce traffic flow. I watch for cyclists everytime I walk near a bike lane. I'm lucky if I spot one. The cyclists that used the streets before the bike lanes, are still on the street. It is getting more difficult for tourists, and customers to get to shop in downtown Victoria. In December, if you don't have a parking spot by 10am. You will not get one! Our future plans would be to seek, other parts of the city that are not so restricting.	3/20/2019 3:53 PM
138	Quit cutting down the trees. Quit putting in bike lanes and other impediments to traffic- both pedestrians and cars are impeded for the few bicycles.	3/20/2019 3:45 PM
139	Conjestion in the street, lack of street parking in part due to new bike lanes and new bike signals has caused issues. None of our 25 staff bikes to work about 10% take buses.	3/20/2019 3:45 PM
140	Too much focus by the mayor/council on small interest groups. There are too many bike lanes, that will eventually kill the city flow during tourist season.	3/20/2019 3:42 PM
141	N/a	3/20/2019 3:41 PM
142	Yes i know there is not a lot that you can do about this but the parking situation is getting intolerable. my clients dont like coming down town any more. they do not feel safe and they feel absolutely furious that more often than not that getting out of town is a nightmare because of the bus and bike lanes. Now thankfully we do not have tent city but as the weather improves we are going to see more panhandlers and quite frankly they scare our clients. if we had not just entered into a longer term lease two years ago i would have considered leaving the downtown area	3/20/2019 3:41 PM
143	You're all doing a fantastic job, but there are many struggles that will take a long time to suss out, especially regarding the homeless and vandalism situation.	3/20/2019 3:32 PM
144	Keep up the great work!	3/20/2019 3:32 PM
145	I really have trouble convincing people to come downtown because of the lack of parking and increasing congestion	3/20/2019 3:23 PM
146	We love working downtown. I wish there were more options for large office spaces in the downtown core to expand into. Anything over 8000 SF (and that doesn't need a complete reno) has been a challenge to find.	3/20/2019 3:21 PM
147	It's a wonderful place to work. That said--the commute from West Shore sucks and the cost is very high to live closer--or even to live there. Parking lots keep disappearing to add more condos downtown and bus systems aren't a reasonable option for everyone. Businesses that must have harbour access should get precedence over tourist businesses for that access (we need to preserve a working harbour). Those are a few of the challenges in this great place to be!	3/20/2019 9:24 AM
148	I am vehemently against any permany plan to close Government Street.	3/19/2019 3:02 PM
149	We have seen a significant increase in the amount of graffiti and escalated situations with the homeless population at our location.	3/19/2019 12:35 PM

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150	I hope the DVBA continues to represent the concerns of its members in dealings with the City. The city is growing rapidly and making many positive changes, but too often without adequately consulting business owners, whose livelihoods are at stake. Changes to streets have direct effects on those businesses, which shouldn't be disregarded.	3/18/2019 4:56 PM
151	It's challenging to run a business where there is a high percentage of people in the area on drugs, stealing, fencing items, etc. More police presence is needed to make customers and staff feel safe. It's hard to even hire security guards, because they're afraid of the shoplifters	3/18/2019 3:45 PM
152	Residential development and growth have severely overshadowed small business development and sustainable infrastructure. With: less support, derogatory statements and poor consultation from the city counsel, it has undermined my confidence in feeling supported and being a proud member of the DT community. Residential development projects have gotten away with not sharing the cost of parking, infrastructure (bending bylaws). Small businesses are paying a dis-appropriate amount of taxes compared to residential. There are no services, just micromanagement for things such as sandwich boards, plastic bag ban, poor bike lane development and terrible urban forest management. If the counsel was a business (accountable), they would be out of business.	3/18/2019 3:38 PM
153	I have had my store for 15 years and operated solely on my own in the same location. The vibe downtown has changed dramatically over the years. Now with increased bike lanes and less parking locals are not wanting to come downtown. Homeless and panhandlers make it uncomfortable for some and a better police presence would help that. The look of the downtown is in great need of a clean up. Businesses closing and for lease signs everywhere do not make tourists want to return as they feel the vibrancy of the city is lacking. Marketing the downtown as a destination has always been a priority but when you make it impossible for people to get around due to construction etc. or make the leases so high that it is unaffordable for a business to operate it doesn't matter what marketing tools you use. I have changed and evolved my store over the years to the environment and to meet my customers needs. I only hope that this will still be possible in the near future with all the changes that are being made to accomodate a demigraphic that is not interested in riding a bike downtown. The trees are going, the look is changing, Dallas Rd. no parking.....really?? I think as a city we can do better!!	3/17/2019 9:11 AM
154	The parking 'officers' are less agreeesive in issuing parking tickets but could still improve. Thank you for all your efforts to bring vibrant life to downtown and create such wonderful events. such as CarFree day and many more.	3/16/2019 11:05 PM
155	It would be great if there could be a parking subsidy for small business owners, that is a main disadvantage and I have thought about possibly moving my private practice because of it.	3/15/2019 2:49 PM
156	Downtown Victoria looks shabby. Heritage buildings are in disrepair, building owners do as minimal as possible to maintain their properties, Amy property tax incentives don't trickle down to the businesses but are pocketed by out of province building owners. There is such a huge dependancy on personal vehicles means congestion, traffic snarls and lack of parking keep people away. More pedestrian only streets would increase awareness of the businesses as people walking are more aware of their surroundings and stop to look at windows or read signs, where as parked cars block any view of windows and signage. A free downtown shuttle would hugely increase business downtown, be better for events even employees. Look at cities such as Portland or Houston for examples of how pedestrians and shuttles reinvigorated their downtown cores.	3/15/2019 2:11 PM
157	Something has happened in the last 6-12 months that has greatly impacted the downtown environment. Vagrancy, graffiti, shoplifting have all significantly increased for us. We work and live downtown and used to love to do so but it is becoming an unpleasant environment. It feels like a viscous cycle, the more empty storefronts, the more vagrancy and graffiti and so fewer people want to be downtown so there are more empty storefronts. Floyd's Diner is a prime example the feel of that corner has changed in the short time since the downtown location has been closed. Downtown should be the most vibrant area of the city, especially as it is the first taste many visitors get. Yet locals are starting to avoid downtown because they don't feel safe and the businesses are suffering as a result,	3/15/2019 12:51 PM
158	The DVBA comes across as v dedicated & caring for city planning in the dt core -- thank you for all your communication efforts with business owners, much appreciated!	3/15/2019 6:51 AM
159	We need more parking spaces available ASAP and have lost clients do to a lack of them. Clients do not want to bike or take transit. We wrote the Major but received a vague and very generic reply. Very disheartening situation. Ultimately the lack of parking negatively impacts our business.	3/15/2019 2:21 AM

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160	more street activities to invite locals down - buskers, car free etc. Parades distract from shopping though.	3/14/2019 6:44 PM
161	We are in the Cathedral District and thus are restricted in kind of signage we are allowed to use. There are restrictions on modern signage with lights and movement. The Cathedral District is a left over from 1960's when signage was static.	3/14/2019 3:34 PM
162	Shutting down Government street on Sundays for the market had a huge negative impact on our business during the summer. People avoided coming downtown all together out of frustration with driving/parking. It was an unwise and ill thought out move that affected us and many other retailers.	3/14/2019 3:16 PM
163	Downtown Victoria could and should be an amazing shopping/ business experience. At the moment there are many opportunities for improvements. The overall public opinion of coming downtown to shop or do business is less pleasurable that a root canal at the dentist. This is going to take a lot of marketing !	3/14/2019 2:57 PM
164	WE URGENTLY NEED LOWER BUSINESS TAXES. We are against turning Government Street into a pedestrian mall. ALL forms of transport should be allowed - WALKING /CYCLING / CARS / BUSES / CRUISE BUSES / DELIVERY VEHICLES. Festivals and free events do not draw the same demographic as on non - festival days. We close early on Canada Day and Symphony Splash Sundays owing to security concerns and lower sales volume. We do LESS business on both those days compared to the regular summer Sundays. We love both events and support them but they are not good for OUR business. Some festivals are totally acceptable but should not be allowed to take business from stores which are paying huge property taxes / rents and other costs to be located downtown. There is a huge volume of pedestrians on the downtown sidewalks (including Government St.)during the cruise season AND shoulder seasons - it works! Why change this model? The retailers should have a voice in what they want on the streets where their businesses are located. There is a lot of dissatisfaction among the small business community about our voices not being heard. Please listen.	3/14/2019 2:17 PM
165	There is a major bird problem in the downtown core with seagulls!! Once the nesting season starts there is bird feces everywhere, tourists/locals being crapped on and the streets/sidewalks/etc are covered at certain times of the year. Every building should have mandatory hawk kites installed to deter the nesting of the birds.	3/14/2019 2:12 PM
166	I would love to sit down and talk to you. I think our part of town should be well advertised. We should become fully the design district, something we worked on for years. Having 8 furniture stores, as well as Capital Iron, China Town and amazing restaurants is exciting. I have spend a lot of time with other business trying to promote this area. I feel if I sat down with you and we made a plan to present to other business we would encourage greater customer presence. We have such a delightful area, lets talk. I'm excited. Sue	3/14/2019 11:19 AM
167	It has became more and more unsafe, dirty and expensive. Panhandling has increased and it is not attractive for our clients. It is challenging to find a commercial space for rent that is affordable and the ones that are seem to be old and not well isolated (too hot during the summer + no AC & too cold during winter + heat bill too expensive)	3/14/2019 11:13 AM
168	Invest in building mid size arts venues in downtown. keeping artists downtown is vital.	3/14/2019 11:01 AM
169	This mayor and council is self serving, idealistic and not focusing on make Victoria a safe clean exciting environment and experience to attract people and visitors to a beautiful city.	3/14/2019 8:44 AM
170	Thank you for all of the amazing work you guys do! It's always been a pleasure to work with your staff :)	3/14/2019 8:11 AM
171	Parking parking parking. There needs to be more spaces for people to park. Advocate for business to the City so that they stop building bike lanes and start taking care of business interests by making it attractive to come downtown for a quick meeting.	3/13/2019 4:49 PM
172	More police walking "the beat". Regular visits to every business. I'd like to know the police constables that visit the shop on a first name basis. I want that kind of security.	3/13/2019 3:19 PM

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173	I think a lot of people avoid coming downtown due to the abundance of mentally ill, addicted and homeless population. It is sad! There is a total lack of treatment facilities for these vulnerable people. They are struggling with disease and providing them a home is not the answer. They need treatment. By spending the money on treatment facilities we actually save money in wasted court costs, emergency room visits, vandalism etc. If downtown Victoria can start by raising awareness and working towards this goal, I believe more people would come downtown and support a community that's making a positive change and getting to the root of so many problems by addressing ONE. It seems trivial to talk about bike lanes, parking etc. when we should be addressing the above.	3/13/2019 3:13 PM
174	Rents/leases are all going up but land and buidling owners won't fix up the old buildings to improve the downtown look. SO MANY EMPTY/CLOSED STORES CAUSES PEOPLE TO THINK DOWNTOWN IS DYING. - Which just gives the homeless a door space to sleep in.	3/13/2019 2:18 PM
175	Safety is a huge concern. The total lack of a police presence is a worry, and an increase in drug abuse has made it harder for stores to cope. I can no longer schedule 2 female members of staff to close our store due to safety concerns, this should not be the case.	3/13/2019 2:05 PM
176	The Johnson Street corridor and surrounding areas need more attention paid to alleviating the issues associated with homelessness, drug use, and mental health concerns. It is an ongoing concern for our business, staff and customers alike.	3/13/2019 1:29 PM
177	Not a great survey as it was so vague. It didn't cover street people, summer hippies who panhandle, noise from construction, lack of public parking as not all citizens cycle nor do they want to, how to promote a better downtown as Uptown and Langford are taking away the downtown shoppers, etc	3/13/2019 1:29 PM
178	No	3/13/2019 1:17 PM
179	We need more parking. The homeless needs to be dealt with. The downtown is dirty looking. The bike lanes should be a single lane, not separated its too confusing and dangerous. The downtown area needs to be more welcoming to everyone. There are many people now that prefer not to come to town anymore, and this needs to be addressed for all of our businesses to survive. Thank you	3/13/2019 12:48 PM
180	I appreciate the government giving Churches charity status, allowing for non profits like ours (Cornerstone Youth Society which meets in the basement of Church of Our Lord) greater ability to reach and work with vulnerable youth populations in the City of Victoria. I appreciate the number of other like minded agencies nearby such as Youth Empowerment Society, The Foundry and Our Place in that they are also accessible downtown. I think the police and emergency services are stretched to their limit in terms of responding to crisis and need both to have their budgets increased and greater recognition for the work they do in keeping our streets safe. Thank you!	3/13/2019 12:44 PM
181	Keep up the good work	3/13/2019 12:41 PM
182	There seems to always be a disconnect between the business community and the city. Business people are always usually seen has the bad guy, When in actual fact, they are the ones who work harder then anyone, They are the heart of the community. councillors and any one involved with our downtown businesses needs to get and really talk to these owners and not just the usual top dogs. The smaller independents that have direct face to face with their customer about whats happening in town and what they need. I think think tank events with smaller groups of members would be a great way for them to have say on what they need or what should happen in downtown.	3/13/2019 12:13 PM
183	Need more public parking and more, affordable private/monthly parking.	3/13/2019 11:52 AM
184	How can people sit on sidewalks all day sleeping making a mess. Sit on sidewalks all day Drinking Alcohol. Intimidating people when panhandling making people feel unsafe.	3/13/2019 11:09 AM
185	The Marxist agenda that is promoted and enforced by City Council does not work very well within a Capitalistic and Democratic environment.	3/13/2019 10:29 AM

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186	I wish the owners of the business, because part of our rent goes to pay the building owners taxes, could vote in the area they have their business. An iconic part of Victoria (Fort Street) has been bastardized by the bike lanes. Could have used View St and not impacted the Fort St. businesses. Didn't need 2 streets (pandora and fort) going in/out of the city. Lets leave Cook St and Dallas rd. alone. My customers do NOT use a bike to come downtown to shop in the rain and cold at Christmas time. The malls are full of people that can easily and at no charge, park and shop. The downtown core needs to have a leader with a business sense, knowing how to support and encourage locals and tourists to enjoy the core. Thanks for listening. I am a very frustrated business owner, hearing all of my customers say "I DON'T COME DOWNTOWN ANYMORE"	3/13/2019 9:51 AM
187	DVBA: Thank you, and please keep up your important work.	3/13/2019 9:14 AM
188	More attention to parking - Client don't want to come to DT as there very few options available.	3/13/2019 9:10 AM
189	If the South Island does not start planning light rail transit now it will greatly regret it in 5 years. Eventually it will be needed and we will be 10 years behind. Traffic will be worse, housing will be worse...	3/13/2019 8:44 AM
190	You guys are doing a great job! The mayor is destroying our city!!! But us business owners cant vote as we don't live downtown :(3/13/2019 8:33 AM
191	Am nervous of our new council and how they may lean when it comes to the increase on property tax for business. Many of our small businesses operate so close to the line, an increase in their operating costs may be difficult for them to absorb. There may be opportunities for collaboration with our growing residential community, when talking with the City about policing downtown.	3/13/2019 8:12 AM
192	We are very opposed to closing Government St. on Sundays. Our business is open 7 days a week. We are located on Broad and View and when Government Street is closed absolutely no one walks up View St. because of the barricades that close off the Bay parkade. There have been Sundays that we have had 5 people in. The tourists don't walk on the Street they still walk on the side walk! And the car traffic cannot get to us. It's the same for Car Free Day...we get no one in our doors.	3/13/2019 8:05 AM
193	Many of my competitors and staff are looking at options to move outside of Victoria downtown core. No faith in City Council that improvements will ever be made. Not business friendly	3/13/2019 7:38 AM
194	Parking is a problem. It has become filthy. Too many panhandlers. People are not happy with downtown anymore. Hear it daily. The mayor and council are doing a lot of totally stupid things to make it worse	3/13/2019 5:47 AM
195	I find this poll interesting in that at no point are the two real questions asked. Lack of parking and bike lanes. These are the two biggest factors affecting businesses downtown and the DVBA ignores the issues. And the fact the survey requires multiple answers to questions where I believe they skew the results.	3/13/2019 1:58 AM
196	Sad to see some trees removed. Would be great to see the downtown street construction finish or at least not so many going on at the same time. Hard to drive a block without be held up because of it.	3/12/2019 10:48 PM
197	I am greatly concerned with the possible impact of customers having to pay for street parking on Sunday. I have noticed a high increase in graffiti.	3/12/2019 9:58 PM
198	It's hard to be a business in downtown Victoria. I have seen so many businesses on just the few streets I walk by every day open and close over the 6 years we have been there. Community among businesses downtown, recognition for their efforts and longevity and improving the image of parking goes a long way!	3/12/2019 9:29 PM
199	Please prioritize filling empty business spaces and consider allowing businesses like forever 21, Anthropologie, H&M to help drive more shopping traffic downtown so local businesses can also benefit from the foot traffic	3/12/2019 8:15 PM
200	More support to the business in Downtown.	3/12/2019 7:31 PM
201	There seems to be increasing number of deterrents to trying to run a biz dt. If our mayor wants the tax \$ from businesses, then she has to make it attractive for businesses to run. Otherwise, we will find somewhere else to go.	3/12/2019 7:13 PM
202	I feel we have lost some of the character in the downtown core and some long term businesses are wrapping up. Too many vacant commercial units, vacant units have people sleeping in the doorways and nothing gets cleaned up.	3/12/2019 6:45 PM

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203	I think government street would benefit from a summer street closure with a daily open-air market to draw tourists and locals alike to the area.	3/12/2019 6:19 PM
204	Noise levels permitted in the harbour district are a challenge for private/professional businesses, especially during summer daytime hours. Buskers, diesel tour buses, commercial traffic, and delivery (the truck backup noise) are all major distractions for engineers, lawyers, etc.; many of whom are tenants in heritage buildings near the waterfront or Bastion Square area, without air conditioning, and with open windows. We understand that there will always be noise related to the harbour itself (floatplanes, Coho ferry, etc.) and tourism (markets, pedestrian traffic). However, we would like to see more control of delivery truck parking and loading zones, minimizing idling diesel vehicles, and enforcement of licenses for buskers and performers (again - at least during summer business hours). I would be happy to discuss these issues more directly and specifically - please feel free to reach out to me at achong@integralgroup.com	3/12/2019 6:14 PM
205	Thank you for helping all businesses...DVBA is a great addition to the city	3/12/2019 6:12 PM
206	I find downtown more volatile than it was 15 years ago. We seem to have more extreme drug addiction in plain sight (meth, heroine) than back then, when you would only usually see people with alcoholism. My 6 year old was accosted by an addict downtown (very scary). We also clean up more condoms, needles, garbage, urine, barf, poop than before and I know your Clean Team works really, really hard at cleaning it as well. There also seems like there is more violence and theft but I think that would also go hand in hand with addiction. Thanks so much for the survey!	3/12/2019 5:57 PM
207	There should be more support for businesses who focus on the arts, such as galleries and music venues.	3/12/2019 5:32 PM
208	A parkade just for downtown employees with a reduced rate.	3/12/2019 5:28 PM
209	Quite frankly if I was to consider opening our 6-year old business with the current condition of downtown, I would not. To underscore the point, adjacent retail shops have been decimated, many forced to close. Customers no longer want to come into downtown - can't park, and don't find a welcoming environment apart from desperate business owners and panhandlers. Recent and proposed tax increases on businesses are absurd, and pending rent increases will be a further nail in the coffin. The City Council continues to prove that it is anti-business (which holds back, if not makes a mockery of the DVBA). The downtown area is a disgrace, sidewalks, potholes, litter, and generally feels unsafe with little vibrancy or authenticity. We are nowhere near world-class. Customers would rather be elsewhere - Oak Bay, Saanich or Sidney. Residential development will soon cease due to unrealistic restrictions on, and 'asks' to developers. Meanwhile we hang out a shingle that continues to attract dysfunctional elements from other jurisdictions under the guise of inclusion and further enabled by lax bylaw and law enforcement. In my area parking for customers has been reduced by more than 75% and we are about to lose more, traffic chokes the street and bike lanes see less use by cyclists than parallel streets. There are certainly no 8 year old or 80 year old cyclists dropping in. Not the best survey design, looks like you already have a set of limited solutions in mind and missed the elephant(s) in the room - likely influenced by a political regime expecting a subservient staff. A final comment - rethink the governance structure for DVBA including better balance and democratic representation within its board, and more distance from City officials. Members are not getting value on the required points of advocacy.	3/12/2019 5:25 PM
210	Rent is too much	3/12/2019 5:24 PM
211	Thanks!	3/12/2019 5:22 PM
212	Great job!	3/12/2019 4:56 PM
213	Rifflandia, sadly, is actively bad for our business, even though we support the idea of the festival. Our proximity to the stages (literally across the street) and the volume mean that we can't run our business while the festival is going. In fact, we leave town for our own sanity. It's a huge pain for us. We're also on the edge of downtown so we feel...on the edge. It'll be nice when the new Club Kwench opens, etc. so that we have more business neighbours. Our patrons have also mentioned that parking has gotten worse. Some of them also request that we walk them to their cars at night because downtown doesn't feel safe. We do deal with a lot of street-involved folks in our courtyard as well. It feels like Victoria has a long way to go in dealing with how bad things are here in terms of street-involved folks, who we have a compassionate view toward but who need more services. Having living in downtown Vancouver and Toronto it seems worse here for the size of the city, which is saying something.	3/12/2019 4:55 PM

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214	issues that should be taken up by both DVBA and the Chamber of Commerce are the lack of fiscal management at City Hall for the core responsibilities of the City, not spending Taxpayers money on fantasies that are the pet projects of councillors. The other is the fact that Commercial property owners and Tenants whilst taxed at 3.5 times residential properties are taxed thout representation. I think a war was started over the issue of "Taxation without representation"	3/12/2019 4:55 PM
215	City of Victoria councilors need to understand how business actually works as they will single handedly ruin what we have developed and created due to their shear lack of knowledge of what businesses need to operating in downtown Victoria	3/12/2019 4:52 PM
216	MORE PARKING, our number 1 complaint is that there is never parking around us/the parkades are all full. Please stop taking out parking for bike lanes.	3/12/2019 4:52 PM
217	I have never had a single customer tell me that bike lanes have made it easier to get to my store. I've had DOZENS of customers tell me they don't come downtown anymore because of the lack of parking. You figure out what that means. Secondly, the danger of theft (my store was brazenly broken into in the middle of the night even with apartments right above it) and the massing of highly criminalized street people (not all homeless are thieves but a significant portion are) due to all the services being located so close together in the downtown core makes the future of downtown Victoria less than appealing unless real solutions are implemented. I am appalled at how much crime is occuring to so many businesses.	3/12/2019 4:48 PM
218	N.A	3/12/2019 4:44 PM
219	Bike lanes - negative impact on business Sunday free parking should be maintained Heritage building protection	3/12/2019 4:38 PM
220	Bike lanes should be removed. Or right lane turning light dont allow pedestrians at the same time the people teuni g right can go.	3/12/2019 4:37 PM
221	Overall, the biggest challenge I face in my business is the political whim of Victoria Mayor and Council who seem to lack understanding of business fundamentals and the impact businesses have on Victoria's economy an overall vibrancy. The downtown core has been reduced to a sad scene that no longer holds the attraction it once did for both visitors and locals. We have dozens of closed businesses, poor retail options, panhandlers, confusing road systems, a beautiful city park (Beacon Hill) that has become almost inaccessible and is no longer a great place for children, etc. When comparing Victoria to other like-sized cities I am saddened to say we are losing ground.	3/12/2019 4:34 PM
222	I would like to see more, continued, effort in helping those who use my porch as shelter and, as a result, more help for property owners maintaining a safe, clean property free of the elements and refuse that create a feeling of insecurity for those who work and transact business here.	3/12/2019 4:29 PM
223	We would love to see community policing to help with the lack of police presence in the downtown core.	3/12/2019 4:28 PM
224	Parking needs to be resolved get rid of the bike lanes on major routes	3/12/2019 4:26 PM
225	Your car free day stops 50 feet from our door. I assume it is for bus traffic. But it gives the impression that we are closed. Car free day also doesn't have to share a day with Father's Day. Each can be separately important.	3/12/2019 4:25 PM
226	Terrible environment - City Council does NOT engage residents or business owners. They do what they want and are not responsive. Festivals and events may draw 10,000s of people but then they go home and not to businesses. Cruise ships bring people to Government St and that's it. Chinatown gets ignored, Fort St gets ignored. We ened a year round trolley from the EMpress down Gov't thru Chinatown and back up Whard St. Get people out of cars and parking in the core. This is very cost efficient. There is a constant turnover of stores and we need to do more to keep stores open - charging for aprking on Sundays will just keep more people out of downtown. It may create revenue but by the time you pay enforcement and loss of business dum decision all around. Again, no consultation with the public.	3/12/2019 4:25 PM
227	Victoria is a great city but we are being overly inundated by density...it appears time to give construction a rest.	3/12/2019 4:22 PM
228	Appreciate the services and quick response on grafitti and needle removal.	3/12/2019 4:20 PM
229	no thanks	3/12/2019 4:20 PM
230	N/A	3/12/2019 4:20 PM

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231	Support strategies to create density in the downtown core. More people living, walking and biking downtown will increase business. Explore European models of closing off streets to cars (allowing restricted access for delivery vehicles, cabs, locals, emergency vehicles, etc.). It is foot traffic, not parking spots that are going to bring more people into our local shops. Partner with the Chamber, the City and Think local first to promote shared values. Work with VIGBC to promote climate action.	3/12/2019 4:18 PM
232	Relaxing some bylaws, licensing and regulations for restaurants and retail outlets to function in 'unique' ways would be nice. Victoria business's can look very 'cookie cutter', and it feels in general like locals and business's are very "parented" by the cities bylaws.	3/12/2019 4:17 PM
233	Parking has become ridiculous. Not everyone is able to ride a bicycle or rely on public transit. I very much resent all of the trees that have been cut down just to accommodate bicycles that are quite capable of navigating around trees.	3/12/2019 4:17 PM
234	It's good...keep on keeping it vibrant! Thanks! DVBA has helped a lot over the years.	3/12/2019 4:10 PM
235	I do not want any form of street closures in the peak season from May-Sept	3/12/2019 4:09 PM
236	Nope	3/12/2019 4:09 PM
237	Security for people coming and going and cleanliness of streets	3/12/2019 4:07 PM
238	We would like to see enforcement of the no smoking bylaw - especially now that we also have to breathe in cannabis in public spaces.	3/12/2019 4:02 PM
239	I work & live down town. There is human poop often left on streets until is rains. People do not feel safe once it gets dark. It is very clear that some of the people pan handling could not afford the bikes they are riding and have stolen goods.	3/12/2019 4:01 PM
240	NO CHARGE FOR SUNDAY PARKING.....DUH!!!!!!	3/12/2019 3:57 PM